

# GULF STREAM



13V-198  
(5 pages)

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By Recall Management Division at 11:10 am, May 15, 2013

COACH, INCORPORATED

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07 May 2012

Mr. Daniel C. Smith  
Associate Administrator for Safety Assurance  
National Highway Traffic Safety Administration  
1200 New Jersey Avenue, S.E. W45-231  
Washington, D.C. 20590

via Federal Express

RE: *Gulf Stream Coach, Inc. Initial Recall # 13AW-0204*

Dear Mr. Smith:

Pursuant to Part 573 of Title 49 of the Code of Federal Regulations, Defect and Non-Compliance Reports, Gulf Stream Coach, Inc. ("GSC") submits the following information concerning a potential non-compliance, our **Initial Recall Report**.

GSC is conducting a voluntary recall involving certain Fifth Wheel and Travel Trailers "recreational vehicle trailers" built in our Nappanee, Indiana manufacturing facility.

573.6 (c)(2) – Potentially Affected Vehicles

Certain model year 2013 Fifth Wheel and Travel Trailers including brands: Canyon Trail, Sedona, Ridgeline, Kingsport, Trail Master, all of which were manufactured in our Nappanee, Indiana facility during February 13, 2013 to April 24, 2013, both dates inclusive.

573.6 (c)(3) – Estimated Population of Vehicles Potentially Affected

Approximately (27) twenty-seven vehicles located in the United States.

573.6 (c)(4) – Estimated Percentage of Affected Vehicles with the Condition

Unknown.

573.6 (c) (5) – Description of the Noncompliance

The affected Dometic products which may contain the potential defect are motor driven recreational vehicle power awnings manufactured by Dometic Corporation between February 13, 2003 and April 9, 2013. The potentially affected awnings have the model designations set forth below:

P.O. Box 1005 ▪ Nappanee, IN 46550 ▪ 574-773-7761 ▪ Fax 574-773-5761  
1.800.289.8787 ▪ [www.gulfstreamrv.com](http://www.gulfstreamrv.com)

Weather Pro Models

805XXXXXXXXX  
815XXXXXXXXX  
825XXXXXXXXX  
835XXXXXXXXX  
845XXXXXXXXX  
885XXXXXXXXX  
855XXXXXXXXX  
905XXXXXXXXX

9100 Power Awning Models

910XXXXXXXXX	915XXXXXXXXX
912XXXXXXXXX	916XXXXXXXXX
913XXXXXXXXX	917XXXXXXXXX
914XXXXXXXXX	918XXXXXXXXX

Awning "Motor Service Kit" part Numbers

3307923.XXXX  
3310423.XXXX

The possibly affected units will have the serial numbers that are located either on the right hand fabric or the right hand end of the fabric roller tube, beginning with the following digit combinations:

306XXXXX through 314XXXXX

THESE SERIAL NUMBERS ARE NOT LOCATED ON THE SUPPORTING ARMS

573.6 (c) (7) – Basis for Non-Compliance

GSC was made aware of the potential safety issue through recent contact by Dometic Corporation.

573.6 (c) (8) – Service Program

GSC will provide detailed data base of potentially affected Fifth Wheels and Travel Trailers to Dometic Corporation who will be conducting the Recall. Dometic Corporation will provide the safety recall notice to owners of record of the affected vehicles. The owners will be instructed to take their vehicle to any authorized Dometic Dealer or a repair facility capable of completing these repairs according to the work instructions provided. Servicing the Vehicles covered by this recall that may have the condition. Such service will be at performed at no charge to the owners.

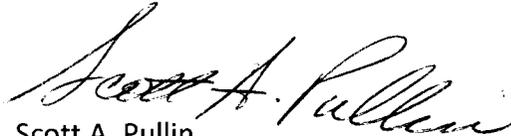
573.6 (c) (10) – Press Statement and Dealer/Owner Letters

At this time, GSC has no plan to make a public statement concerning the subject matter. A copy of the notification letters to dealers and owners from GSC will be forwarded when available.

573.6 (c)(11) – Recall Number

GSC has assigned recall number **13AW-0204** to this action.

Sincerely,  
GULF STREAM COACH, INC.



Scott A. Pullin

Cc: [Kelly.Schuler@dot.gov](mailto:Kelly.Schuler@dot.gov)



## PRODUCT RECALL

### TECHNICAL BULLETIN

#### 9100 POWER AWNING, WEATHERPRO AWNING AND MOTOR SERVICE KITS

April 18, 2013

Dometic is committed to providing a quality product for the enjoyment of our customers. We go to great lengths to thoroughly test our products. In our on-going testing process we have discovered a potential condition related to 9100 POWER AWNINGS, WEATHERPRO AWNINGS AND MOTOR SERVICE KITS (complete awnings and/or parts/accessories, included). This potential condition affects ONLY product manufactured between February 13, 2013, [306XXXXX serial #] through April 9, 2013, [314XXXXX serial #]. The awning serial # appears on a label on the right underside of the fabric and on the roller tube. The Motor Service Kit's serial # appears on the end cap of the shipping tube.

**Background** We recently introduced an enhanced redesign of certain components associated with the motor in our 9100 Power Awning, WeatherPro Awning and Motor Service Kits. There is an important step in our installation instructions which, in conjunction with our design change, **CANNOT BE BYPASSED from the proper sequence (see below, as presented in our instructions).**

**⚠ WARNING** **IMPACT OR PINCH HAZARD:**  
Do **NOT** remove cotter pin from torsion rod (at end cap) until top casting is secured to front channel. Otherwise, rapid casting spin off will occur. Spring tension will attempt to spin the hardware and/or fabric roller tube quickly and unexpectedly. Failure to obey this warning could result in death or serious injury.

Remove cotter pin from left end of torsion rod LH end cap. See FIG. 6.

**i** Removing cotter pin will release factory preset torsion (spring) tension.

- Straighten bent end of cotter pin.
- Rotate fabric roller tube (as if unrolling awning) by pulling bottom of tube toward you.

**i** This will reduce pressure on cotter pin for easier removal.

- While holding fabric roller tube, pull cotter pin out and discard.

**Condition** Through on-going testing, we have become aware that in some cases this step is being bypassed during installation. In bypassing this installation step the 9100 Power Awning, WeatherPro Awning, or Motor Service Kit installation can damage the awning motor. If this motor damage occurs it is possible that the awning can unfurl unexpectedly, either while the coach is at rest or while in transit.

**Action** Due to this potential condition, which will **NOT** be evident from post-installation inspection, Dometic is requesting that you **DO NOT SHIP** any units with an installed 9100 Power Awning, WeatherPro Awning, or Motor Service Kit manufactured within this date range described above. We need you to confirm the serial number of any units that you may have purchased from Dometic. We have provided the attached visual depiction of the affected motors for your convenience. If you have confirmed a serial number, as outlined, then please call **1-888-447-0003**. We will provide detailed instructions during this call.

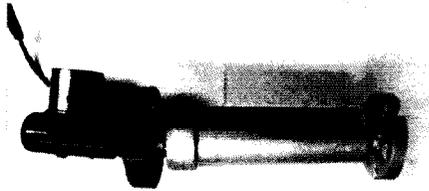
Dometic is filing a "safety-related defect" notification campaign with the National Highway Transportation Safety Administration (NHTSA). As required by 49CFR 573 the OEM is also required to file a "safety-related defect" notification with NHTSA. We are also filing a "safety-related defect" notification with the Ministry of Transportation in Canada.

Dometic greatly appreciates your assistance in correcting this potential condition.

Dometic Corporation • 2320 Industrial Parkway • Elkhart, IN 46516

Phone 1-888-447-0003

E-mail: awnings@dometic.com



Awning Motor  
Pre February 13, 2013. This motor  
is **not** affected by the product  
recall.



Awning Motor  
This motor is affected by the  
product recall.  
Serial Range 306xxxx to 314xxxx  
Manufacturing Date Range  
02/13/2013 to 04/09/2013



Awning Motor Post April 9, 2013.  
This motor is **not** affected by the  
product recall.