



UD TRUCKS

April 12, 2013

Associate Administrator for Enforcement  
National Highway Traffic Safety Administration  
1200 New Jersey Avenue, S.E.  
Washington, DC 20590

**Submitted via Email**

NHTSA RECALL NUMBER 13V-053: Transmission oil cooler hose retaining ring

On behalf of UD Trucks North America and pursuant to 49 C.F.R. 573.6, I submit an update to the notice that was submitted on February 15, 2013. UD Trucks will mail the owner notification letter no later than May 1, 2013. An advance copy of the owner notification letter is attached for your review.

Revisions to the 573 are identified in bold print and a line in the left margin.

Please feel free to contact me if you have any questions regarding this information

With Best Regards,

A handwritten signature in blue ink, appearing to read 'Tim LaFon', with a long, sweeping underline that extends across the page.

Tim LaFon

Director Regulatory Affairs  
UD Trucks North America  
7900 National Service Rd  
Greensboro, NC 27409  
Office: (336) 393-2233  
Email: [timothy.lafon@volvo.com](mailto:timothy.lafon@volvo.com)



## UD TRUCKS

### Information Report:

1. Manufacturer: UD Trucks Corporation  
1-1 Ageo-shi,  
Saitama 362-8523, Japan  
  
Importer UD Trucks North America, Inc. ("UD Trucks")  
7900 National Service Rd.  
Greensboro, NC 27409
  
2. Certain 2011, 2012, and 2013 UD2600 and UD3300 Model Trucks equipped with an Allison 3000RDS automatic transmission. The vehicles were identified based on the vehicle build date and the transmission.
  
3. There are two hundred ~~ninety-six~~ **seventy-one (271)** trucks affected by the recall that were sold in the United States.
  
4. The percentage of the trucks containing the defect is 100%.
  
5. The hose clamp retaining ring that attaches the oil cooler hoses is prone to failure. If this occurs, an oil leak may occur that can potentially cause a large deposit on the roadway, which may present a hazard to other vehicles.
  
6. Chronology

October 3, 2012	NHTSA contacts UD Trucks and asks for additional information on a field service bulletin
November 9, 2012	UD Trucks provides information as requested
November 27, 2012	UD Trucks Regulatory Affairs group opens safety investigation and meets with NHTSA to discuss additional information
January 28, 2013	Investigation completed, UD Trucks convenes its Product Safety Committee to review information findings. Decision not taken, additional testing required
February 8, 2013	UD Trucks Product Safety Committee reconvenes to review test results. Determination made that a safety-related defect exists



UD TRUCKS

February 8, 2013 UD Trucks communicates decision to NHTSA

February 15, 2013 573 Defect Report submitted to NHTSA

April 12, 2013 **Submitted Owner Notification Letter for review; informed release date will be on or before May 1, 2013 and informed population of affected vehicles reduced to two hundred seventy-one (271)**

UD Trucks received eighteen reports in total where the hose clamp retaining ring failed, of which there was only one report where all of the transmission oil cooler's fluid was lost. There have been no reports of accidents associated with this defect.

7. UD Trucks will repair all the affected vehicles by replacement of the hoses.

UD Trucks is collecting delivery schedules on the parts necessary to repair the vehicles and will finalize this information in the next few days. This information will be shared with NHTSA as soon as it becomes available.

An advance copy of the owner notification letter **is attached for NHTSA's review and approval**. Other associated bulletins such as the repair instructions will be supplied to NHTSA according to the regulations.

UD Trucks will notify NHTSA if a recall number is assigned that differs from NHTSA's identification number.



MAY 1, 2013

**IMPORTANT SAFETY RECALL NOTICE**

**VOLUNTARY SAFETY RECALL CAMPAIGN # 13V-053**

Dear UD Truck Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

UD Trucks North America has decided that on 2011, 2012, and 2013 UD2600 and UD3300 Model Trucks equipped with an Allison 3000RDS automatic transmission, the snap-ring retaining the transmission oil cooler hose to the transmission cooler may fail and allow disengagement of the hose from the oil cooler. If this happens, an oil leak may occur that can potentially cause a large deposit on the roadway, which may present a hazard to other vehicles.

The following safety recall has been issued by UD Trucks North America to address the issue:

**Safety Recall 13V-053: Transmission oil cooler hose retaining ring**

As a remedy the transmission oil cooler hoses will be replaced at no charge.

The vehicle identified on the enclosed "AUTHORIZATION FOR RECALL SERVICE" card is affected by the recall and our records indicate that you are the current owner of the vehicle.

Please contact an authorized UD Truck Dealer as soon as possible to schedule an appointment to have this important Safety Recall performed at no charge to you. It is estimated that the repair will take two hours.

Federal regulations require that all vehicle lessors must notify all lessees within ten (10) days of receiving this notice.

**IMPORTANT:** Please bring the "AUTHORIZATION FOR RECALL SERVICE" card with you to the UD Truck Dealer at the time of your repair appointment. If you do not have the "AUTHORIZATION FOR RECALL SERVICE" card, please provide the Vehicle Identification Number (VIN) to the UD Truck Dealer when scheduling your appointment to verify that your vehicle requires this recall service.

If you have previously paid for repairs as a result of this issue, you may be entitled to recovery of those expenses. Submit copies of all documentation supporting your claim according to the rules specified in the "General Plan for Reimbursement of Pre-notification Remedies" provided in this mailing.

If you no longer own this vehicle, please fill in the requested information on the enclosed prepaid "AUTHORIZATION FOR RECALL SERVICE" card and return it to UD Trucks North America Service Operations Department. This will allow proper identification and notification to the current owner of this vehicle.

You may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, DC 20590 or call the toll free Vehicle Safety Hotline at 1-888 -327- 4236 (TTY 1-800-424-9153); or go to <http://www.safercar.gov>, if you believe that either UD Trucks North America or the UD Truck Dealer has failed or is unable to repair your vehicle without charge.

We regret any inconvenience this recall may have caused. If you have any questions regarding this recall, you may contact UD Trucks North America's Regulatory Affairs Department at UD Trucks North America, P.O. Box 26115, Greensboro, NC 27402-6115 or by email at [vtna.regulatoryaffairs@volvo.com](mailto:vtna.regulatoryaffairs@volvo.com)

Sincerely,  
**UD Trucks North America**