



**NISSAN NORTH AMERICA, INC.**

Corporate Office  
P.O. Box 685001  
Franklin, TN 37068-5001  
Telephone 615.725.1000

## OWNER NOTIFICATION

## NHTSA RECALL 13V-069

Dear Nissan owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Nissan has decided that a defect which relates to motor vehicle safety exists in some Altima vehicles. Our records indicate that you own the Nissan vehicle identified by the Vehicle Identification Number on the inside of this notice.

### Reason for Recall

The Occupant Classification System (a part of the passenger air bag system) in the front passenger seat may have been manufactured out of specification. In some cases, this could deactivate the passenger air bag in your vehicle. If this occurs, the **red** air bag warning light will illuminate and stay illuminated after the vehicle is started (it is normal for the red air bag warning lamp to flash for about seven seconds when the vehicle is first started). This could result in the passenger air bag not inflating in a crash, potentially increasing the risk of injury.

### What Nissan Will Do

Your Nissan dealer will inspect the OCS sensors and, if necessary, replace them with new ones. This service, free for parts and labor, can take up to two hours to complete, but your Nissan dealer may require your vehicle for a longer period of time based upon their work schedule, or parts availability.

### What You Should Do

Contact your Nissan dealer at your earliest convenience in order to arrange an appointment to have your vehicle inspected and, if necessary, repaired. Please bring this notice with you to your service appointment. Instructions have been sent to your Nissan dealer.

**If the red air bag warning light in your vehicle continuously illuminates after the vehicle is started, please take your vehicle to the dealership as soon as possible. In the interim do not allow passengers to ride in the passenger seat.** If the dealer fails, or is unable to make the necessary repairs free of charge, you may contact the National Consumer Affairs Department, Nissan North America, Inc., P.O. Box 685003, Franklin, TN 37068-5003. The toll free number is 1-800-NISSAN1 (1-800-647-7261). You may also contact the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Thank you for your cooperation. We are indeed sorry for any inconvenience this may cause you.



Consumer Affairs  
P.O. Box 685003  
Franklin, Tennessee 37068-5003  
A Division of Nissan North America, Inc.

## OWNER NOTIFICATION

## NHTSA RECALL 13V-069

Dear Infiniti JX owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Infiniti has decided that a defect which relates to motor vehicle safety exists in some JX vehicles. Our records indicate that you own the Infiniti vehicle identified by the Vehicle Identification Number on the inside of this notice.

### Reason for Recall

The Occupant Detection System (a part of the passenger air bag system) in the front passenger seat may have been manufactured out of specification. In some cases, this could deactivate the passenger air bag in your vehicle. If this occurs, the red air bag warning light will illuminate and stay illuminated after the vehicle is started (it is normal for the red air bag warning lamp to flash for about seven seconds when the vehicle is first started). This could result in the passenger air bag not inflating in a crash, potentially increasing the risk of injury.

### What Infiniti Will Do

Your Infiniti retailer will inspect the ODS sensors and, if necessary, replace them with new ones. This service, free for parts and labor, can take up to two hours to complete, but your Infiniti retailer may require your vehicle for a longer period of time based upon their work schedule, or parts availability.

### What You Should Do

Contact your Infiniti retailer at your earliest convenience in order to arrange an appointment to have your vehicle inspected and, if necessary, repaired. Please bring this notice with you to your service appointment. Instructions have been sent to your Infiniti retailer.

**If the red air bag warning light in your vehicle continuously illuminates after the vehicle is started, please take your vehicle to the retailer ship as soon as possible.** In the interim do not allow passengers to ride in the passenger seat. If the retailer fails, or is unable to make the necessary repairs free of charge, you may contact the National Consumer Affairs Department, Infiniti Division, Nissan North America, Inc., P.O. Box 685003, Franklin, TN 37068-5003. The toll free number is 1-800-662-6200. You may also contact the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Thank you for your cooperation. We are indeed sorry for any inconvenience this may cause you.