

April 12, 2013

RECALL NOTIFICATION BY FONTAINE MODIFICATION

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Fontaine Modification has determined that a defect which relates to motor vehicle safety exists in some Navistar (International) vehicles that have been ***converted by Fontaine to dual steering. (RH & LH side steering wheels)***. Not all vehicles referenced below will be affected. Only those that are determined to have the defect should be reworked. The list below contains all truck VINs affected by this recall.

Description of Issue:

Due to potential c-clip installation issues on the steering cross shaft assembly on certain **2011 model year, 2012 model year and 2013 model year Navistar (International) chassis that have been converted to dual steering by Fontaine Modification**, we are requesting that you take all of your trucks with the VINs listed below to a Navistar (International) Dealer or authorized repair Center as soon as possible. Only trucks that have a VIN on the enclosed list need to respond to this recall. ***If the VIN of your truck is not on the enclosed list, then no action is required on your part.***

The cross shaft assembly that connects the LH steering box to the RH steering box that was installed during the dual drive conversion has c-clips that retain the u-joint bearing cups into the yokes at both ends of the cross shaft assembly. On some of these cross shaft assemblies, these c-clips may be missing or may not have been installed correctly, which could result in improper retention of the u-joint bearing cup(s) and a potential malfunction of the steering components.

When the malfunction occurs, steering from either side may feel un-responsive, or feel “loose” as excess movement occurs in the cross shaft assembly.

Please ***do not wait*** to take affected vehicles to the nearest Navistar (International) dealer or authorized repair center for inspection as the failure can happen unexpectedly.

For the inspection of your trucks on the list, Fontaine will pay up to 1 hour of labor per truck for the inspection.

For trucks that ***have the c-clips installed incorrectly***, Fontaine will arrange to have a replacement cross shaft assembly and the necessary parts to exchange the cross shaft assembly sent to the Navistar (International) dealer or authorized repair center and will pay 1-1/2 hours (1.5 hours) of labor for exchanging the cross shaft assembly and components related to the cross shaft assembly.

The enclosed ***Inspection and repair procedure*** should be completed by a Navistar (International) dealer or authorized repair center.

Records of the **VINS Inspected or repaired should be passed on to Fontaine Modification** by the dealer or repair Center within 1 business day of the truck being returned to the customer, along with a claim for labor.

STATEMENT TO OWNERS:

Should you have a complaint related to the ability of the dealer or manufacturer to remedy this defect at no cost to you, please submit a complaint to:

ADMINISTRATOR

NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION

1200 New Jersey Ave, SE

Washington, DC 20590

Or call the toll free Vehicle Safety Hotline at 888-327-4236 (TTY800-424-9153), or go to www.safercar.gov