

SAFETY RECALL NOTICE

VOLVO

IMPORTANT SAFETY RECALL RVXX1204 NHTSA RECALL # 12V-510

DEAR VOLVO TRUCK OWNER:

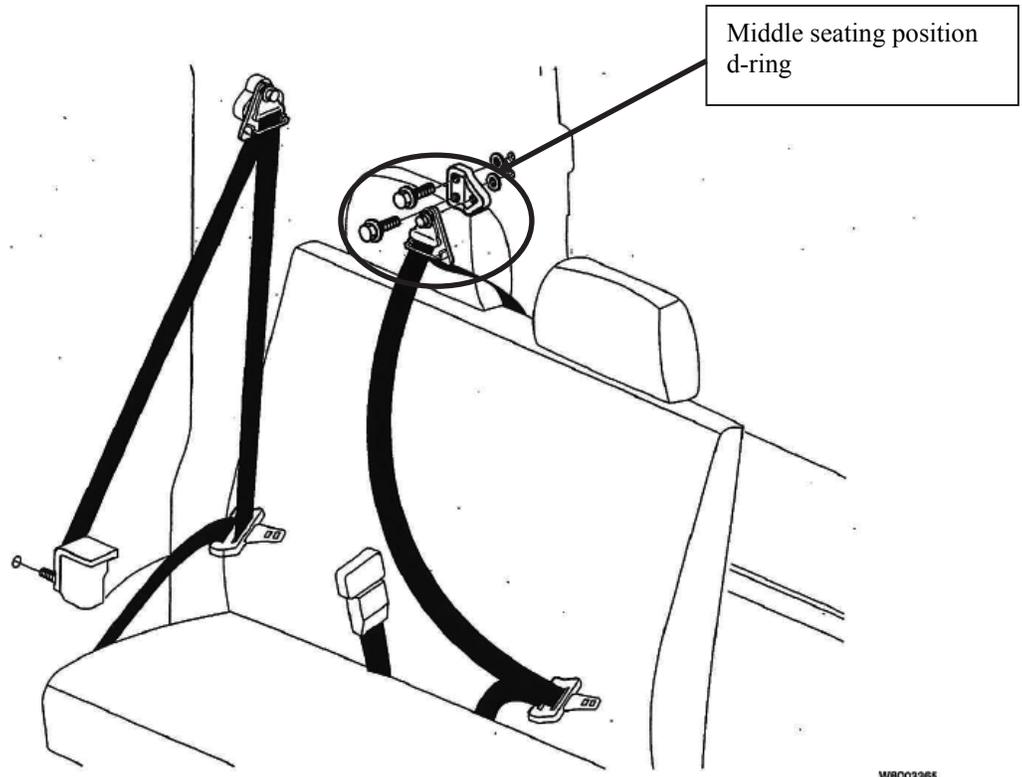
This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

This is an interim notice to inform you of this safety recall. Once parts are available, you will be sent a final notice informing you to bring your vehicle in for repair.

Volvo Trucks North America has decided that a defect, which relates to motor vehicle safety, exists in certain VHD and VN model vehicles manufactured from August 4, 2000 through June 22, 2012.

SAFETY DEFECT: The weld used to secure the weld nut to the inner seat belt d-ring mounting bracket may not be sufficient to meet the seat belt pull test requirement as prescribed by Federal Motor Vehicle Safety Standard (FMVSS) 571.210.

SAFETY RISK: The seat belt d-ring anchorage may not be sufficient to restrain the occupant (i.e. if occupied) in the event of a vehicle crash, which could result in personal injury.



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**NOTICE REGARDING
LEASED VEHICLES:**

If you are a Lessor of vehicles subject to this Notice, you have an obligation under Federal Law to provide a copy of this Notice to all Lessees within 10 days of your receipt of this Notice. Further, you must maintain a record, which identifies the Lessee(s) to whom you send a copy of this letter, the date you send this letter, and the Vehicle Identification Number(s) of the vehicle(s) that you have leased to that lessee. For purposes of this Notice, the term Lessor means: a person or entity that is the owner, as reflected on the vehicle's title, of any five or more leased vehicles (as defined in CFR Section 577.4), as of the date of notification by the manufacturer of the existence of a safety-related defect or non-compliance with a Federal Motor Vehicle Safety Standard in one or more of the leased motor vehicles.

**OWNER RECALL
RESPONSE CARD:**

The enclosed "Notice of Vehicle Recall" identifies your vehicle. If you no longer own the vehicle, please help us update our records by completing the "Vehicle Disposition Record" portion of the enclosed postage-free Notice of Mandatory Safety Campaign card and mailing it back to us.

**ASSISTANCE/
COMPLAINTS:**

If you have any questions please contact Volvo at 1(800) 528-6586 or :

Volvo Trucks North America
Regulatory Affairs Department,
P.O. Box 26115
Greensboro, NC 27402-6115
vtna.regulatoryaffairs@volvo.com

You may also submit complaints to the Administrator of the National Highway Safety Administration (1200 New Jersey Avenue, S.E., Washington DC 20590 or call the toll-free Auto Safety Hot Line at 1-888-327-4236 (TTY: 1-800-424-9153), or go to <http://www.safercar.gov> if you believe that Volvo has failed to remedy the defect without charge, or has failed to remedy the vehicle within 60 days of the owners first tender to obtain repair following the earliest time that parts are available.

**PRE NOTIFICATION
REMEDIES:**

If you have previously paid for repairs as a result of this issue, you may be entitled to recovery of those expenses.

Submit copies of all documentation supporting your claim according to the rules specified in the "General Plan for Reimbursement of Pre-notification Remedies" provided in this mailing.

We regret any inconvenience this may cause to your operation, but hope you will share in our concern for your safety and your satisfaction with your vehicle.

VOLVO TRUCKS NORTH AMERICA