

**ENVIRONMENTAL SOLUTIONS GROUP**

1300 W. Bartlett Road  
Elgin, IL, 60120  
p. 1-847-741-5370  
f. 1-847-622-7077  
www.elginsweeper.com

Jack Doheny Supplies Inc.  
777 Doheny Court  
Northville, MI 48167

April, 17 2013

**ELGIN**

**VACTOR**

**GUZZLER**

**JETSTREAM**

**RAVO**

Vactor model HXX: **12-12V-13562**

Dear Vactor, Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

**REASON FOR RECALL**

Vactor Mfg. has decided that a defect which relates to motor vehicle safety exists in Some Vactor & Guzzler units equipped with the Alkota 400,000 BTU water heater that were not equipped with an oil primary control. If the burner fails to ignite normally, fuel can accumulate in the water heater combustion chamber. When ignition has occurred the combustion is contained within the water heater unit

**WHAT WE WILL DO**

A safety recall has been issued for a group of Vactor model HXX and Guzzler model CL. Vactor Mfg will repair this defect free of charge. We will install a new burner kit with primary oil control

**WHAT YOU SHOULD DO**

Please contact your Vactor/ Guzzler dealer as soon as possible to arrange a service date so the dealer may order the necessary parts for the repair. Instructions for making this correction have been sent to your dealer and the parts are available. It will take approximately 4 hours to complete this repair. Please ask your dealer if you wish to know how much additional time will be needed to schedule and process your vehicle. If you have had repairs made to your unit and occurred any out of pocket costs, you may be eligible for reimbursement. For more information, please contact . . .

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten (10) days.

Your Vactor/ Guzzler dealer is best equipped to obtain parts and provide service to ensure that your Vactor HXX and Guzzler CL is corrected as promptly as possible. If, however, you take your unit to your dealer on the agreed service date, and they do not remedy this condition within six (6) days of that date, we recommend you contact Vactor Customer Service by calling 1-877-DIAL-ESG (1-877-342-5374).

We regret any inconvenience that this action may cause you. However, we are concerned about your safety. If your dealer fails or is unable to remedy this defect without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590, or call the toll-free Vehicle Safety Hotline at 1-888-327-4236; (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Sincerely,

Tracy Krebsbach  
Service Manager  
Vactor Manufacturing