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May 7, 2013

Associate Administrator for Enforcement
National Highway Traffic Safety Administration
U.S. Department of Transportation
1200 New Jersey Avenue, SE
Washington, DC 20590
Attn: Recall Management Division (NVS-215)

Subject: Defect and Non-Compliance Report

Dear Sir or Madam:

Pursuant to 49 CFR part 573, Heartland Recreational Vehicles (Heartland) has decided that a defect which relates to motor vehicle safety exists in the recreational vehicles listed below, and is furnishing notification to the National Highway Traffic Safety Administration.

Specific Information is listed below:

1. Recall Population and Vehicle Identification. Listed are the product brands manufactured by Heartland included in the recall.

2013 & 2014 Big Country Fifth Wheel Travel Trailers

Models: All with electric awnings

Production Date: 2/13/2013 – 4/16/2013

VIN Range: 5SFBG4125DE264915 to 5SFBG3520EE268361

2013 & 2014 Bighorn Fifth Wheel Travel Trailers

Models: All with electric awnings

Production Date: 2/13/2013 – 4/16/2013

VIN Range: 5SFBG3429DE264552 to 5SFBG3427EE268326

2013 & 2014 Elk Ridge Fifth Wheel Travel Trailers

Models: All with electric awnings

Production Date: 2/13/2013 – 4/16/2013

VIN Range: 5SFRG4123DE261378 to 5SFRG2926EE267718

2013 & 2014 Elk Ridge Express Fifth Wheel Travel Trailers

Models: All with electric awnings

Production Date: 2/13/2013 – 4/16/2013

VIN Range: 5SFRG3328DE264459 to 5SFRG2921EE267710

2013 & 2014 Landmark Fifth Wheel Travel Trailers

Models: All with electric awnings

Production Date: 2/13/2013 – 4/16/2013

VIN Range: 5SFBG3723DE263635 to 5SFBG3928EE267615

2013 & 2014 Prowler Fifth Wheel Travel Trailers

Models: All with electric awnings

Production Date: 2/13/2013 – 4/16/2013

VIN Range: 5SFPG3125DE264977 to 5SFPG3027EE266961

2013 & 2014 Sundance Fifth Wheel Travel Trailers

Models: All with electric awnings, Except Platinum additions

Production Date: 2/13/2013 – 4/16/2013

VIN Range: 5SFSG3726DE265136 to 5SFSG3721EE268267

2013 & 2014 Sundance XLT Fifth Wheel Travel Trailers

Models: All with electric awnings, Except Platinum additions

Production Date: 2/13/2013 – 4/16/2013

VIN Range: 5SFSG3126DE265131 to 5SFSG2629EE268254

2013 & 2014 Sundance Travel Trailers

Models: All with electric awnings

Production Date: 2/13/2013 – 4/16/2013

VIN Range: 5SFNB3521DE264488 to 5SFNB3528EE267244

2013 & 2014 Silverado Fifth Wheel Travel Trailers

Models: All with electric awnings

Production Date: 2/13/2013 – 4/16/2013

VIN Range: 5SFBG3727DE264982 to 5SFBG4124EE266964

The total number of vehicles included in this recall is: 890

2. Description of Defect.

It has been determined that Dometic 9100 Power Awnings and Weather Pro awnings manufactured between February 13, 2013 [306XXXXX serial #] through April 9, 2013 [314XXXXX serial #] and installed on Heartland Recreational vehicles indicated in the population above may have a certain electric motor design that is subject to damage. If the motor is damaged, the awning may unfurl unexpectedly either in transit or while parked leading to an increased risk of vehicle crash, property damage and/or personal injury.

Awning Manufacturer: Dometic Corporation 2320 Industrial Parkway Elkhart, IN 46516

3. Basis for Determining that a Defect Exists.

April 15, 2013 Heartland was notified by Dometic of the defect. A subsequent review of complaints revealed Heartland had received 3 dealer complaints of awnings unfurling. There have been no reports of injury or deaths.

4. Remedy for Defect.

To replace the awning motor with one supplied by Dometic. The parts and service for this remedy will be supplied at no charge.

5. Owner Notification.

Dometic will notify the owners of the recreational vehicles by letter beginning in May 2013 pending NHTSA approval. A final copy of the owner letter will also be provided to NHTSA by Dometic, along with the dealer repair procedures.

6. Quarterly Reporting Requirements.

Dometic will be filling quarterly reports in connection with this recall.

7. Campaign Number.

Heartland's identification number in connection with this recall is 99-01-11

If you need additional information regarding Heartland's participation in this recall please feel free to contact David Partin at 574-262-8030 ext 1103.

Respectfully

David Partin
Heartland Recreational Vehicles, LLC