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By Recall Management Division at 1:13 pm, Apr 19, 2013

13V-150

(3 pages)

**PREVOST**

April 19th, 2013

National Highway Traffic Safety Administration (NSA-10)  
1200 New Jersey Avenue, S.E.  
Washington, D.C, 20950  
[rmd.odi@dot.gov](mailto:rmd.odi@dot.gov)

Subject: Recall Campaign SR13-26  
Emergency Window Decals  
**Defect Report**

Hi:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act and 49 CFR Part 573.

Prevost has decided to conduct this safety action. Further information will be provided as it becomes available.

Best regards,



Deny Bertrand  
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Prevost  
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## Defect Report

**Recall Campaign Number**                      Prevost SR13-26  
**Subject:**    Emergency Window Decals

### Vehicle Models Involved in the Recall:

- **Manufacturer:** Prevost
- **Models:**
  - Some X3-45 VIP Coach Shells, Model Year 2012-2013  
Qty tbc
  - Some H3-45 VIP Coach Shells, Model Year 2006-2013  
Qty tbc
  - Some XLII-45 Coach Shells, Model Year 2006-2011  
Qty tbc
  - Some XLII-45 Entertainer Coach Shells, Model Year 2006-2013  
Qty tbc

**Dates of Production:** November 15 2005 ending February 6<sup>th</sup> 2013;

**Recall Population:** The total number of vehicles that were imported into the United States is tbc.

How the recall population was determined: the models recalled are those manufactured during the production dates above and equipped with the windows # 790612, 790613, 790614.

### Description of the Defect

- **Description:** On the label, the sequence of steps to exit the vehicle through the emergency exit may have been misstated.
- **Consequence:** This may lead to difficulty in opening the emergency windows if an accident were to occur, which may potentially expose the passengers to increased risk of injury.
- **Warning that can precede:** Trial of the window during routine inspection.

**Chronology in determining the Defect**

April 11 <sup>th</sup> 2013	Defective vehicles found in production and production retrofit launched Start of Investigation with supplier
April 15 <sup>th</sup> , 2013	Prevost took the decision to perform a safety recall.
April 19 <sup>th</sup> , 2013	Prevost notified NHTSA of the safety-related defect.

*To date, no incident has been reported, nor injuries nor fatalities.*

**Description of the Remedy**

Prevost has voluntarily decided that all suspected vehicles shall have their emergency window decals inspected and replaced if needed. The subject decal will be replaced free of charge

**Differences between the recall condition and the remedy**

See Description of the Remedy;

**How and when the recall condition was corrected in production.**

They were corrected immediately when the defect was found.

**Recall Schedule**

Prevost expects to release the recall within 60 days of this notice.

**Recall Communications**

Draft copies of customer notices will be submitted to NHTSA for review prior to release.