



April 11, 2013

Ms. Nancy L. Lewis
Associate Administrator for Enforcement
National Highway Traffic Safety Administration
1200 New Jersey Ave. S.W.
Washington, D.C. 20590

Dear Ms. Lewis:

Reference: NHTSA Identification Number 13V-128

Enclosed are representative copies of communications relating to the 2013 model year vehicles involved in the referenced recall. Chrysler expects to notify dealers during the week of April 15, 2013 and to begin owner notification during the week of April 22, 2013. The exact number of manufactured vehicles in the recall is 6,570.

This completes Chrysler's package of information for this recall as required by the Defects Report Regulation.

Sincerely,

A handwritten signature in black ink that reads "Kristin Kolodge".

Kristin J. Kolodge
Regulatory Affairs – Product Investigations & Campaigns

Enclosure: Dealer and Owner Letter for Recall N22

cc: F. Borris



April 2013

Dealer Service Instructions for:

Safety Recall N22 / NHTSA 13V-128 Park Brake Cable Equalizer

Models

2013 (DS) RAM Truck 1500 Series

NOTE: This recall applies only to the above vehicles built from December 17, 2012 through January 22, 2013 (MDH 121707 through 012210).

IMPORTANT: Some of the involved vehicles may be in dealer new vehicle inventory. Federal law requires you to complete this recall service on these vehicles before retail delivery. Dealers should also consider this requirement to apply to used vehicle inventory and should perform this recall on vehicles in for service. Involved vehicles can be determined by using the VIP inquiry process.

Subject

The park brake cable equalizer on about 6,500 of the above vehicles may not be properly adjusted. These vehicles may fail to conform to Federal Motor Vehicle Safety Standard (FMVSS) No. 135 - Light Vehicle Brake Systems. This condition could allow the vehicle to move inadvertently while the park brake is applied and cause a crash without warning.

Repair

All involved vehicles must have the park brake cable equalizer adjusted to the proper specification.

Parts Information

No parts are required to perform this service procedure.

Special Tools

No special tools are required to perform this service procedure.

Service Procedure

1. Raise the vehicle on an appropriate hoist.
2. Loosen the park brake cable tension adjusting nut on the threaded tension rod to create slack in the park brake cable (Figure 1).

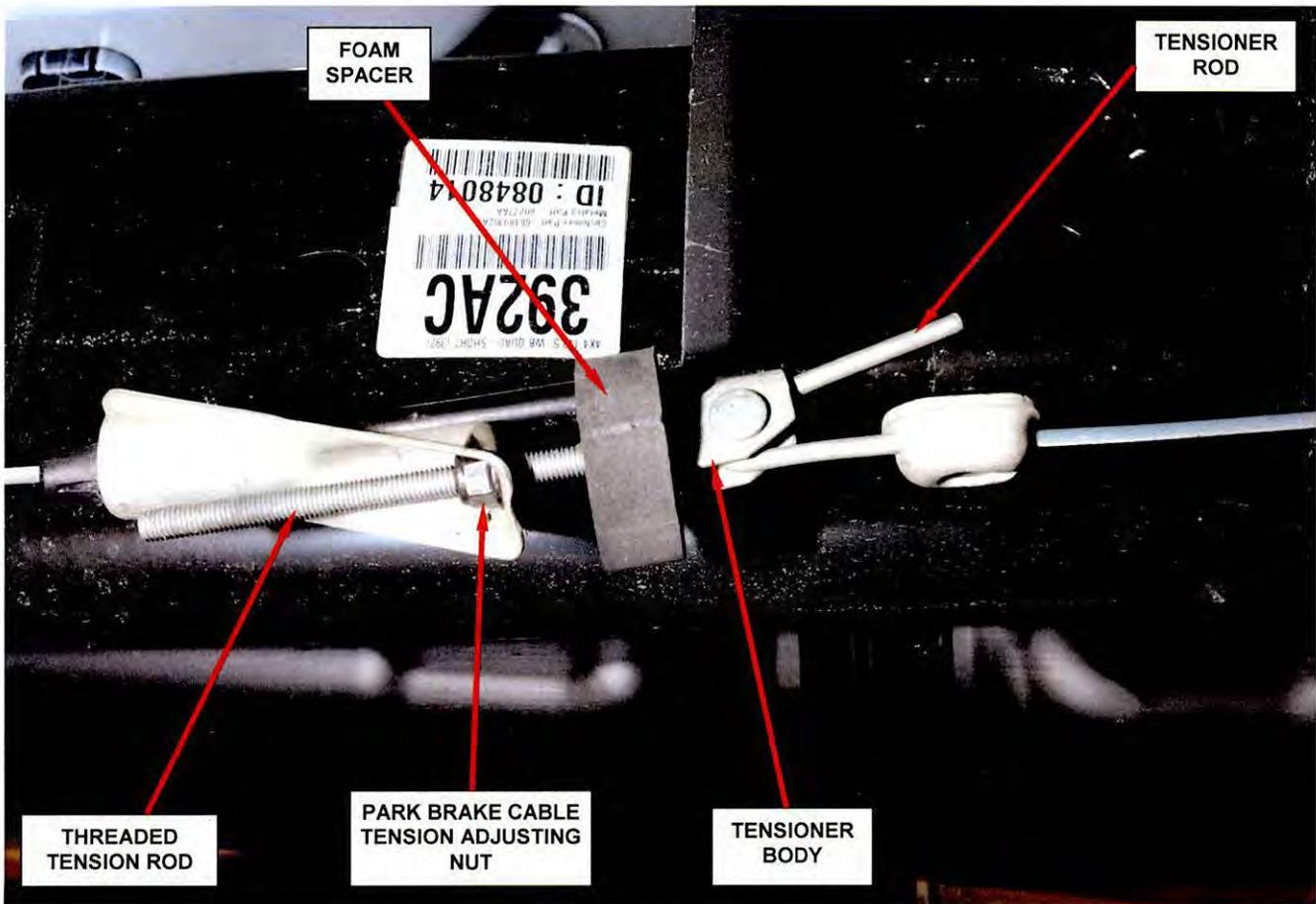


Figure 1 – Park Brake Cable Equalizer Assembly

Service Procedure (Continued)

3. Lower the vehicle from the hoist and fully apply the park brake (Figure 2).

CAUTION: The park brake must be fully applied during the adjustment process.



Figure 2 – Apply the Park Brake

4. Raise the vehicle on the hoist.
5. Place a mark on the tensioner rod $\frac{1}{4}$ inch (6.35 mm) away from the base of the tensioner body (Figure 3).

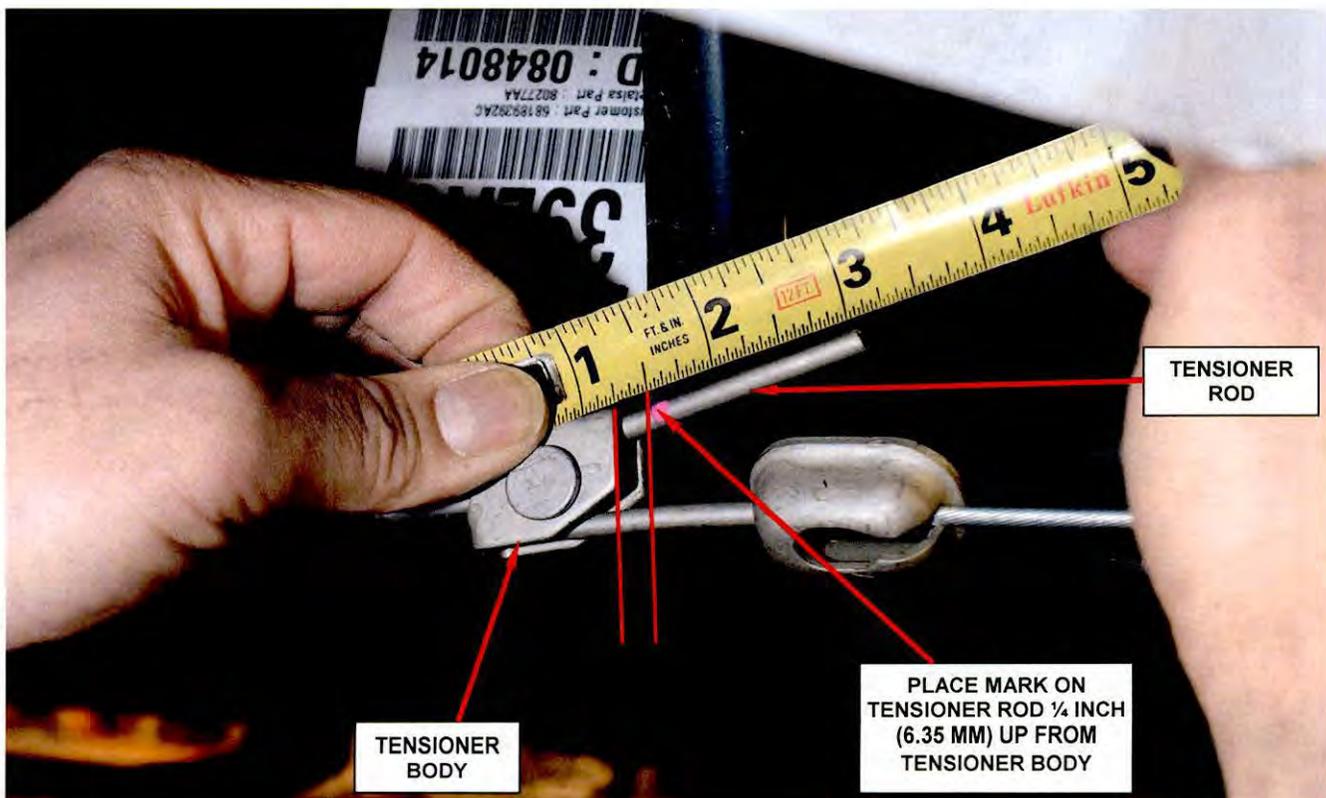


Figure 3 – Place Mark on Tensioner Rod

Service Procedure

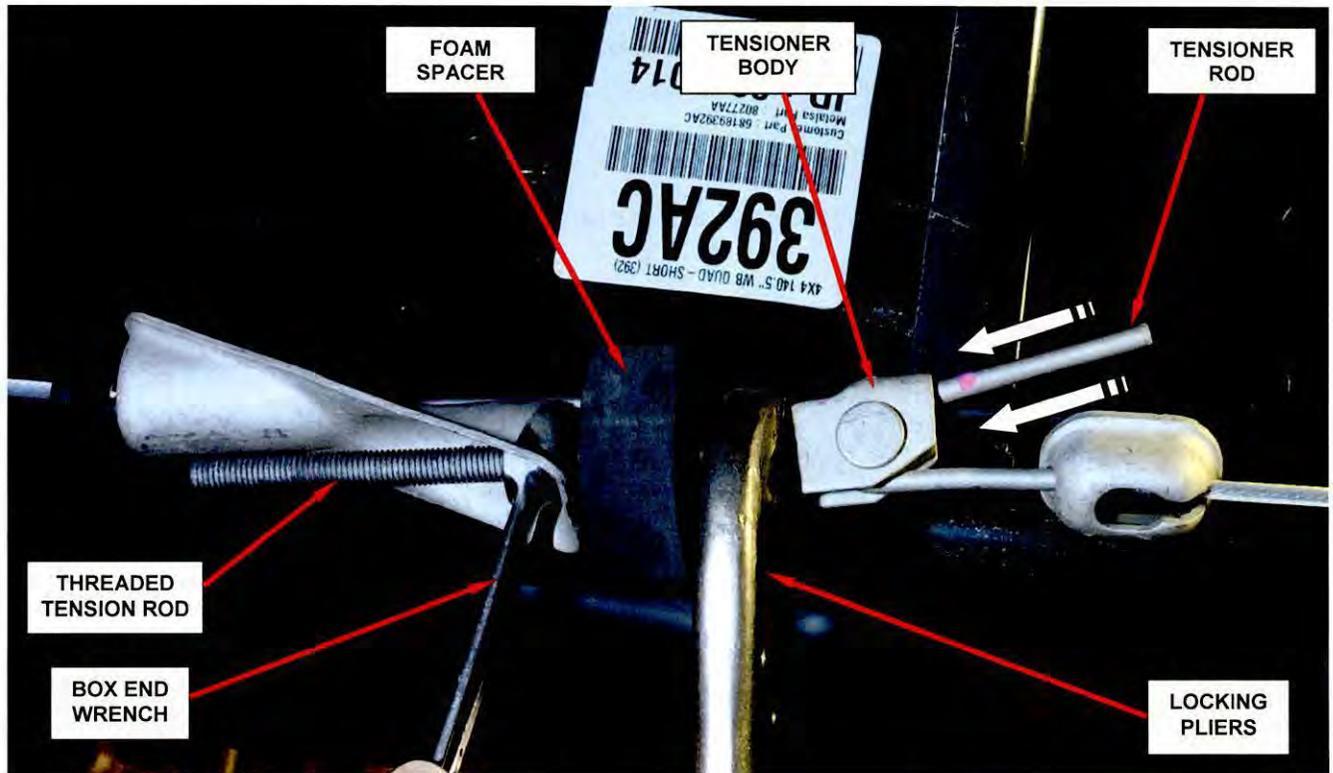


Figure 4 – Tighten Adjusting Nut

6. Carefully tighten the park brake cable tension adjusting nut on the threaded tension rod until the mark made in Step 5 is just inside the tensioner body (Figure 4).
7. Lower the vehicle from the hoist so that the rear wheels are still off the ground.
8. Release the park brake using the park brake release lever inside the vehicle (Figure 5).
9. Verify that the rear wheels rotate freely without excessive drag.
10. Lower the vehicle from the hoist and verify park brake operation.



Figure 5 – Release the Park Brake

Completion Reporting and Reimbursement

Claims for vehicles that have been serviced must be submitted on the DealerCONNECT Claim Entry Screen located on the Service tab. Claims submitted will be used by Chrysler to record recall service completions and provide dealer payments.

Use the following labor operation number and time allowance:

	Labor Operation Number	Time Allowance
Adjust park brake cable	05-N2-21-82	0.3 hours

Add the cost of the recall parts package plus applicable dealer allowance to your claim.

NOTE: See the Warranty Administration Manual, Recall Claim Processing Section, for complete recall claim processing instructions.

Dealer Notification

To view this notification on DealerCONNECT, select “Global Recall System” on the Service tab, then click on the description of this notification.

Owner Notification and Service Scheduling

All involved vehicle owners known to Chrysler are being notified of the service requirement by first class mail. They are requested to schedule appointments for this service with their dealers. A generic copy of the owner letter is attached.

Enclosed with each owner letter is an Owner Notification postcard to allow owners to update our records if applicable.

Vehicle Lists, Global Recall System, VIP and Dealer Follow Up

All involved vehicles have been entered into the DealerCONNECT Global Recall System (GRS) and Vehicle Information Plus (VIP) for dealer inquiry as needed.

GRS provides involved dealers with an updated VIN list of their incomplete vehicles. The owner's name, address and phone number are listed if known. Completed vehicles are removed from GRS within several days of repair claim submission.

To use this system, click on the “**Service**” tab and then click on “**Global Recall System.**” Your dealer's VIN list for each recall displayed can be sorted by: those vehicles that were unsold at recall launch, those with a phone number, city, zip code, or VIN sequence.

Dealers must perform this repair on all unsold vehicles before retail delivery. Dealers should also use the VIN list to follow up with all owners to schedule appointments for this repair.

Recall VIN lists may contain confidential, restricted owner name and address information that was obtained from the Department of Motor Vehicles of various states. Use of this information is permitted for this recall only and is strictly prohibited from all other use.

Additional Information

If you have any questions or need assistance in completing this action, please contact your Service and Parts District Manager.

Customer Services / Field Operations
Chrysler Group LLC



**SAFETY RECALL N22 / NHTSA 13V-128
PARK BRAKE CABLE EQUALIZER**

Dear: (Name)

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Chrysler has decided that some **2013 model year RAM Trucks** fail to conform to Federal Motor Vehicle Safety Standard (FMVSS) No. 135 – Light Vehicle Brake Systems.

The problem is... The park brake cable equalizer on your truck (VIN: xxxxxxxxxxxxxxxxxxxx) may not be properly adjusted. This condition could allow the vehicle to move inadvertently while the park brake is applied and cause a crash without warning.

What your dealer will do... Chrysler will repair your vehicle free of charge (parts and labor). To do this, your dealer will adjust the park brake cable. The work will take about ½ hour to complete. However, additional time may be necessary depending on service schedules.

What you must do to ensure your safety... Simply contact your dealer right away to schedule a service appointment. **Remember to bring this letter with you to your dealer.**

If you need help... If you have questions or concerns which your dealer is unable to resolve, please contact the Chrysler Group Recall Assistance Center at 1-800-853-1403.

Please help us update our records by filling out the attached prepaid postcard, if any of the conditions listed on the card apply to you or your vehicle. You may also update this information on the web at www.dodge.com/ownersreg

If you have already experienced this condition and have paid to have it repaired, you may send your original receipts and/or other adequate proof of payment to the following address for reimbursement: Chrysler Recall Customer Assistance, P.O. Box 21-8007, Auburn Hills, MI 48321-8007, Attention: Reimbursement. Once we receive and verify the required documents, reimbursement will be sent to you within 60 days.

If your dealer fails or is unable to remedy this noncompliance without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, DC 20590, or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to <http://www.safercar.gov>.

We're sorry for any inconvenience, but we are sincerely concerned about your safety. Thank you for your attention to this important matter.

Customer Services / Field Operations
Chrysler Group LLC
Notification Code N22

Note to lessors receiving this recall: Federal regulation requires that you forward this recall notice to the lessee within 10 days.