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PREVOST

April 19th, 2013

National Highway Traffic Safety Administration (NSA-10)
1200 New Jersey Avenue, S.E.
Washington, D.C. 20950
rmd.odi@dot.gov

Subject: Recall Campaign SR13-25
Transmission Parameter Modification
Defect Report

Hi:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act and 49 CFR Part 573.

Prevost has decided to conduct this safety action.

Best regards,



Deny Bertrand
Regulatory Compliance Director
Prevost
Office: 418-883-3391
e-mail: deny.bertrand@volvo.com

Defect Report

Recall Campaign Number Prevost SR13-25
Subject: Transmission Parameter Modification

Vehicle Models Involved in the Recall:

- **Manufacturer:** Prevost
- **Model:**
One H3-45 Coach, model year 2013

Dates of Production: November 14 2011 ending July 3 2012;

Recall Population: The total number of vehicles that were imported into the United States is 1 (one);

How the recall population was determined: the recall involves preliminary OBD13 vehicle manufactured during the production dates above and equipped with an I-Shift transmission & a wheelchair lift system.

Description of the Defect

- **Description:** On the vehicle involved, the transmission interlock does not work as required;
- **Cause of the defective condition:** wrong transmission software
- **Consequence:** The vehicle involved does not meet FMVSS 403 Platform lift systems for motor vehicles, as the driveline is not interlocked if the wheelchair lift door is open. This increase the risk of injury if the second interlock system which applies the parking brakes ever fails.
- **Warning that can precede:** no;

Chronology in determining the Defect

March 28 th 2013	Production retrofit launched Investigation & Development of solution
April 15 th , 2013	Prevost took the decision to perform a safety recall.
April 19 th , 2013	Prevost notified NHTSA of the safety-related defect.

To date, no incident has been reported, nor injuries nor fatalities.

Description of the Remedy

Prevost has voluntarily decided that suspected vehicle shall have its transmission reprogrammed, free of charge.

Differences between the recall condition and the remedy

See Description of the Remedy;

How and when the recall condition was corrected in production.

They were corrected immediately when the solution was made available.

Recall Schedule

Vehicle is being corrected at this time.

Recall Communications

Customer informed via Prevost Service Manager.