

Associate Administrator for Safety Assurance (NSA-01)
National Highway Traffic Safety Administration
1200 New Jersey Avenue, SE
West Building
Washington, DC 20590
USA

Adana, April 09, 2013

Notification to NHTSA in accordance with 49 CFR Part 573

Dear Associate Administrator for Safety Assurance,

On April 05, 2013 Temsa Global decided that noncompliances according to FMVSS 121 exist on our TS35C and TS30 vehicles, and is consequently furnishing notification to the National Highway Traffic Safety Administration in accordance with 49 CFR Part 573 Defect and Noncompliance Responsibility and Reports.

Please find enclosed our 573 Defect and Noncompliance Report for the recall of passenger buses of make Temsa Global.

Yours sincerely,



Osman Gazi Dunder
R&D Manager

Enclosures

YOLGECEN MAH,
TURHAN CEMAL BERIKER BULV,
NO:561
01323 ADANA, TURKEY

“PART 573 Defect and Noncompliance Responsibility and Reports

On April 05 , 2013, Temsa Global decided that noncompliances according to FMVSS 121 exists in the motor vehicles listed below, and is furnishing notification to the National Highway Traffic Safety Administration in accordance with 49 CFR Part 573 Defect and Noncompliance Responsibility and Reports.

Date this report was prepared: April 09, 2013

Furnish the manufacturer's identification code for this recall (if applicable): N.A.

1. Identify the full corporate name of the fabricating manufacturer of the vehicle being recalled. If the recalled vehicle is imported, provide the name and mailing address of the designated agent as prescribed by 49 U.S.C. §30164.

Manufacturer :

Temsa Global Sanayi ve Ticaret A.S.
Yolgecen Mah., Turhan Cemal Beriker Bulv.,
No: 561, 01323 Adana, TURKEY

Import Agent:

CH Bus Sales Inc.
1645 Lyndale Avenue North Suite 102
Faribault, MN, USA 55021

Identify the corporate official, by name and title, whom the agency should contact with respect to this recall.

- 1) Muhammet Can , International Customer Services Manager

Telephone Number: +90 0 533 293 78 15

Email : muhammet.can@temsaglobal.com

- 2) Cem Yazmanoglu, Temsa USA Regional Manager

Address : TEMSA USA
TEMSA EUROPE NV D/B/A TEMSA USA
5840 C South Semoran Boulevard
ORLANDO, FL 32822, USA

Telephone Number : +1 404 602 0151

Email : cem.yazmanoglu@temsaglobal.com

- 3) Marvin Borntrager, Manager-Parts.Technical & Warranty

Address : 410 W. Taft-Vineland Rd.
Orlando, FL 32824
24/7 Support 877-85TEMSA
www.chbussales.com

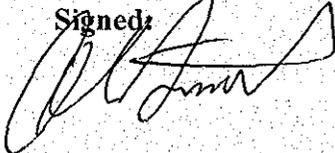
Telephone Number : 407-601-7801

Email : mborntrager@chbussales.com

Name and Title of Person who prepared this report.

Osman Dundar, R&D Manager

Signed:



I. Identify the Vehicle Models Involved in the Recall

2. Identify the Vehicles Involved in the Recall, for each make and model or applicable vehicle line (provide illustrations or photographs as necessary to describe the vehicle), provide:

Make(s): Temsa Global

Model Years Involved: 2011- 2012 - 2013 model years

Model(s): TS35C & TS30

Production Dates:

1. 2011 – TS35C

Production Date : November 2010 - June 2011

VIN Range:

NLTRPPR75B1000002	NLTRPPR72B1000006	NLTRPPR74B1000010
NLTRPPR77B1000003	NLTRPPR74B1000007	NLTRPPR76B1000011
NLTRPPR79B1000004	NLTRPPR76B1000008	NLTRPPR73B1000001
NLTRPPR70B1000005	NLTRPPR78B1000009	

Vehicle Type: Bus

Bodystyle: Motorcoach

2. 2012 – TS35C

Production Date: June 2011 - May 2012

VIN Range:

NLTRPPR72C1000041	NLTRPPR79C1000005	NLTRPPR79C1000019	NLTRPPR73C1000033
NLTRPPR74C1000042	NLTRPPR70C1000006	NLTRPPR75C1000020	NLTRPPR75C1000034
NLTRPPR76C1000043	NLTRPPR72C1000007	NLTRPPR77C1000021	NLTRPPR77C1000035
NLTRPPR78C1000044	NLTRPPR74C1000008	NLTRPPR79C1000022	NLTRPPR79C1000036
NLTRPPR7XC1000045	NLTRPPR76C1000009	NLTRPPR70C1000023	NLTRPPR70C1000037
NLTRPPR71C1000046	NLTRPPR72C1000010	NLTRPPR72C1000024	NLTRPPR72C1000038
NLTRPPR73C1000047	NLTRPPR74C1000011	NLTRPPR74C1000025	NLTRPPR74C1000039
NLTRPPR75C1000048	NLTRPPR76C1000012	NLTRPPR76C1000026	NLTRPPR70C1000040
NLTRPPR77C1000049	NLTRPPR78C1000013	NLTRPPR78C1000027	NLTRPPR75C1000051
NLTRPPR73C1000050	NLTRPPR7XC1000014	NLTRPPR7XC1000028	NLTRPPR77C1000052
NLTRPPR71C1000001	NLTRPPR71C1000015	NLTRPPR71C1000029	NLTRPPR79C1000053
NLTRPPR73C1000002	NLTRPPR73C1000016	NLTRPPR78C1000030	NLTRPPR70C1000054
NLTRPPR75C1000003	NLTRPPR75C1000017	NLTRPPR7XC1000031	NLTRPPR72C1000055
NLTRPPR77C1000004	NLTRPPR77C1000018	NLTRPPR71C1000032	NLTRPPR74C1000056
NLTRPPR76C1000057	NLTRPPR75C1000065	NLTRPPR74C1000073	NLTRPPR71C1000080

NLTRPPR78C1000058	NLTRPPR77C1000066	NLTRPPR76C1000074	NLTRPPR78C1000092
NLTRPPR7XC1000059	NLTRPPR79C1000067	NLTRPPR76C1000091	NLTRPPR73C1000081
NLTRPPR76C1000060	NLTRPPR70C1000068	NLTRPPR78C1000075	NLTRPPR7XC1000093
NLTRPPR78C1000061	NLTRPPR72C1000069	NLTRPPR7XC1000076	NLTRPPR71C1000094
NLTRPPR7XC1000062	NLTRPPR79C1000070	NLTRPPR71C1000077	NLTRPPR73C1000095
NLTRPPR71C1000063	NLTRPPR70C1000071	NLTRPPR73C1000078	NLTRPPR75C1000096
NLTRPPR73C1000064	NLTRPPR72C1000072	NLTRPPR75C1000079	

Vehicle Type: Bus

Bodystyle: Motorcoach

3. 2013 – TS35C

Production Date : June 2012 - February 2013

VIN Range:

NLTRPPR73D1000082	NLTRPPR79D1000104	NLTRPPR70D1000122	NLTRPPR74D1000138
NLTRPPR75D1000083	NLTRPPR74D1000107	NLTRPPR72D1000123	NLTRPPR76D1000139
NLTRPPR77D1000084	NLTRPPR70D1000105	NLTRPPR74D1000124	NLTRPPR76D1000142
NLTRPPR79D1000085	NLTRPPR76D1000108	NLTRPPR76D1000125	NLTRPPR72D1000140
NLTRPPR70D1000086	NLTRPPR78D1000109	NLTRPPR7XD1000127	NLTRPPR74D1000141
NLTRPPR72D1000087	NLTRPPR74D1000110	NLTRPPR71D1000128	NLTRPPR78D1000143
NLTRPPR74D1000088	NLTRPPR76D1000111	NLTRPPR78D1000126	NLTRPPR7XD1000144
NLTRPPR76D1000089	NLTRPPR78D1000112	NLTRPPR73D1000129	NLTRPPR71D1000145
NLTRPPR72D1000090	NLTRPPR7XD1000113	NLTRPPR7XD1000130	NLTRPPR73D1000146
NLTRPPR75D1000097	NLTRPPR71D1000114	NLTRPPR71D1000131	NLTRPPR75D1000147
NLTRPPR77D1000098	NLTRPPR73D1000115	NLTRPPR73D1000132	NLTRPPR77D1000148
NLTRPPR79D1000099	NLTRPPR75D1000116	NLTRPPR75D1000133	NLTRPPR79D1000149
NLTRPPR71D1000100	NLTRPPR77D1000117	NLTRPPR77D1000134	NLTRPPR75D1000150
NLTRPPR73D1000101	NLTRPPR79D1000118	NLTRPPR79D1000135	NLTRPPR77D1000151
NLTRPPR75D1000102	NLTRPPR70D1000119	NLTRPPR70D1000136	NLTRPPR79D1000152
NLTRPPR77D1000103	NLTRPPR77D1000120	NLTRPPR72D1000137	NLTRPPR70D1000153
NLTRPPR72D1000106	NLTRPPR79D1000121	NLTRPPR72D1000154	NLTRPPR74D1000155
NLTRPPR76D1000156	NLTRPPR78D1000157	NLTRPPR7XD1000158	NLTRPPR71D1000159
NLTRPPR78D1000160	NLTRPPR71D1000162		

Vehicle Type: Bus

Bodystyle: Motorcoach

4. 2012 – TS30

Production Date : November 2011 - December 2011

VIN Range:

NLTAPLR56C1000001	NLTAPLR58C1000002
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Vehicle Type: Bus

Bodystyle: Motorcoach

5. 2013 – TS30

Production Date : September 2012 - February 2013

VIN Range:

NLTAPLR5XD1000004	NLTAPLR58D1000017	NLTAPLR50D1000030	NLTAPLR50D1000044
NLTAPLR51D1000005	NLTAPLR5XD1000018	NLTAPLR52D1000031	NLTAPLR52D1000045
NLTAPLR53D1000006	NLTAPLR51D1000019	NLTAPLR54D1000032	NLTAPLR54D1000046
NLTAPLR55D1000007	NLTAPLR58D1000020	NLTAPLR56D1000033	NLTAPLR56D1000047
NLTAPLR57D1000008	NLTAPLR5XD1000021	NLTAPLR58D1000034	NLTAPLR58D1000048
NLTAPLR59D1000009	NLTAPLR51D1000022	NLTAPLR5XD1000035	NLTAPLR5XD1000049
NLTAPLR55D1000010	NLTAPLR53D1000023	NLTAPLR53D1000037	NLTAPLR56D1000050
NLTAPLR57D1000011	NLTAPLR55D1000024	NLTAPLR55D1000038	NLTAPLR58D1000051
NLTAPLR59D1000012	NLTAPLR57D1000025	NLTAPLR57D1000039	NLTAPLR5XD1000052
NLTAPLR50D1000013	NLTAPLR59D1000026	NLTAPLR53D1000040	NLTAPLR51D1000053
NLTAPLR52D1000014	NLTAPLR50D1000027	NLTAPLR55D1000041	NLTAPLR53D1000054
NLTAPLR54D1000015	NLTAPLR52D1000028	NLTAPLR57D1000042	NLTAPLR55D1000055
NLTAPLR56D1000016	NLTAPLR54D1000029	NLTAPLR59D1000043	NLTAPLR52D1000062
NLTAPLR51D1000067	NLTAPLR55D1000069		

Vehicle Type: Bus

Bodystyle: Motorcoach

Identify the approximate percentage of the production of all the recalled models manufactured by your company between the inclusive dates of manufacture provided above, that the recalled model population represents. For example, if the recall involved Vehicles equipped with certain items of equipment from January 1, 1996 through April 1, 1997, then what was the percentage of the recalled Vehicles of all Vehicles manufactured during that time period.

100 %

II. Identify the Recall Population

3. Furnish the total number of vehicles recalled potentially containing the defect or noncompliance.

Model	Model Years	Number of Vehicles
TS35	2011	11
	2012	87
	2013	74
TS30	2012	2
	2013	54
Total Number Potentially Affected by the recall		228

4. Furnish the approximate percentage of the total number of vehicles estimated to actually contain the defect or noncompliance:

100 %

Identify and describe how the recall population was determined--in particular how the recalled models were selected and the basis for the beginning and final dates of manufacture of the recalled vehicles:

The recall population was determined based on the vehicles manufactured with new type of cluster and it's software.

III. Describe the Defect or Noncompliance

5. Describe the defect or noncompliance. The description should address the nature and physical location of the defect or noncompliance. Illustrations should be provided as appropriate.

According to FMVSS 121 Item S5.1.4. , there should be a pressure gauge in each service brake system, readily visible to a person seated in the normal driving position, that indicates the service reservoir system air pressure. The accuracy of the gauge shall be within plus or minus 7 percent of the compressor cut-out pressure.

And according to FMVSS 121 Item 5.1.6.2, the ABS indicator lamp shall also be activated as a check of lamp function whenever the ignition is turned to the "on" or "run" position. The indicator lamp shall be deactivated at the end of the check of lamp function unless there is a malfunction or a message about a malfunction that existed when the key switch was last turned to the "off" position.

On the recalled vehicles there are 2 pressure gauges on the cluster as required; however they are reading the pressure of the same tank. For the second issue; the ABS system check lamp that should light up when the ignition is turned "on" or "run" may fail to indicate an ABS malfunction if there is an engine failure or if there are numerous other failure indications already existing on the cluster.

Describe the cause(s) of the defect or noncompliance condition.

The logic of the existing software is the cause for both non compliance conditions with FMVSS 121.

Describe the consequence(s) of the defect or noncompliance condition.

The driver may fail to notice any pressure change in the second brake system. As for the second issue, he/she may not become aware of an ABS malfunction when he/she turns the ignition key to "on" or "run" position.

Identify any warning which can (a) precede or (b) occur.

N.A.

If the defect or noncompliance is in a component or assembly purchased from a supplier, identify the supplier by corporate name and address.

N.A.

Identify the name and title of the chief executive officer or knowledgeable representative of the supplier:

N.A.

IV. Provide the Chronology in Determining the Defect/Noncompliance

If the recall is for a defect, complete item 6, otherwise item 7.

6. With respect to a defect, furnish a chronological summary (including dates) of all the principle events that were the basis for the determination of the defect. The summary should include, but not be limited to, the number of reports, accidents, injuries, fatalities, and warranty claims.

N/A

7. With respect to a noncompliance, identify and provide the test results or other data (in chronological order and including dates) on which the noncompliance was determined.

In April 2013, these noncompliance were determined during the internal audit at the factory on one vehicle. Then after more investigation, it is determined that the noncompliance exist on TS35C and TS30 vehicles with defined VIN numbers and on April 05, 2013 Temsa decided to conduct a voluntary safety recall.

To date, no accidents, no injuries, no fatalities and no warranty claims have been reported

V. Identify the Remedy

8. A description of the manufacturer's program for remedying the defect or noncompliance. This program shall include a plan for reimbursing an owner or purchaser who incurred costs to obtain a remedy for the problem addressed by the recall within a reasonable time in advance of the manufacturer's notification of owners, purchasers and dealers, in accordance with §573.13 of this part. A manufacturer's plan may incorporate by reference a general reimbursement plan it previously submitted to NHTSA, together with information specific to the individual recall. Information required by §573.13 that is not in a general reimbursement plan shall be submitted in the manufacturer's report to NHTSA under this section. If a manufacturer submits one or more general reimbursement plans, the manufacturer shall update each plan every two years, in accordance with §573.13. The manufacturer's remedy program and reimbursement plans will be available for inspection by the public at NHTSA headquarters.

The existing softwares will be updated with the new one.

9. Furnish a description of the manufacturer's remedy for the defect or noncompliance. Clearly describe the differences between the recall condition and the remedy. Clearly describe the distinguishing characteristics of the remedy component/assembly versus the recalled component/assembly.

Temsa will send the related service bulletin to NHTSA when it is ready.

Identify and describe how and when the recall condition was corrected in production. If the production remedy was identical to the recall remedy in the field, so state. If the product was discontinued, so state.

The recall condition was corrected in production. The production remedy was identical to the recall remedy in the field.

VI. Identify the Recall Schedule

10. Furnish a schedule or agenda (with specific dates) for notification to other manufacturers, dealers/retailers, and purchasers. Please, identify any foreseeable problems with implementing the recall.

Temsa will send notifications to customers after receiving approval by NHTSA for Temsa's draft customer notification letter

VII. Furnish Recall Communications

11. Furnish a final copy of all notices, bulletins, and other communications that relate directly to the defect or noncompliance and which are sent to more than one manufacturer, distributor, or purchaser. This includes all communications (including both original and follow-up) concerning this recall from the time your company determines the defect or noncompliance condition on, not just the initial notification.

A DRAFT copy of the notification documents will be submitted by E-Mail to RMD.ODI@dot.gov for review prior to mailing.

These documents will be submitted separately from those provided in accordance with Part 579.5 requirements.