

April 03, 2013

>>Customer Name<<
>>Date<<
>>Adress<<
>>Country<<**SUBJECT: Steering Wheel may Lock while Driving**
Ref: NHTSA # 13V-111
TEMSA Service Bulletin # TS-S34

Attention Owner:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Temsa Global has decided that a defect which relates to motor vehicle safety exists in certain model year 2013 TS35C motorcoaches manufactured from January 2013 through February 2013. A component within the steering column may cause the steering wheel to lock. If the steering locks unexpectedly, it would hinder the driver's ability to turn, increasing the risk of a crash. Please see the enclosed TEMSA Service Bulletin TS-S34 for further information and remedy action.

Temsa is conducting a recall to remedy the steering column. The recall work will be provided at no cost to you. Temsa records indicate that you are the owner or operator of the following vehicle(s) included in this recall:

>>Units_Number<<

Temsa strongly urges you to have the recall work performed on your vehicle(s) as quickly as possible. You may contact TEMSA at 1-404-602-0151 if you have any questions about this recall campaign. Approximate repair time for each effected vehicle is half an hour (30 min.).

If you have sold or otherwise transferred the vehicle(s) identified above, please contact Temsa at 1-404-602-0151 with all of the information you have regarding the current owner/operator of the vehicle(s). Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

After contacting your dealer, if you are still not able to have the defect remedied without charge and within a reasonable time, you may wish to write the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington DC. 20590 or call 1-888-327-4236 (TTY: 1-800-424-9153); or go to [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

YOLGECEN MAH,
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TEMSA GLOBAL
SANAYİ VE TİCARET A.Ş

We regret the inconvenience this may cause you, but urge you to implement the recall procedures with respect to your vehicle(s) as soon as possible for your added safety and satisfaction.

Sincerely,

Muhammet CAN
International Customer Services Manager

Enclosure : Service Bulletin # TS-S34

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