

**VEHICLE OWNER NOTIFICATION LETTER**  
**RCAK-13V100-4355**

Dear Starcraft Bus Owner:

This is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

**REASON FOR THIS RECALL**

Starcraft has decided that certain 2004 - 2009 Starcraft XLT models at full passenger capacity and full fuel, could fail to conform to the requirements of 49 CFR Part 567, "Certification." The affected vehicles have incorrect values for the Gross Vehicle Weight Rating and Gross Axle Weight Rating specified on the certification label.

**WHAT WE WILL DO**

At no charge, Starcraft Bus in conjunction with our certified dealers will recertify the chassis GVWR. In some cases, it may be necessary to add leaf springs to the chassis to re-rate the rear GAWR. In a very limited number of cases that the chassis can not be modified, it may be necessary to remove a seat(s) from those vehicles. A Starcraft representative will be able to advise owners if the chassis can be modified or if seating will need to be removed. In the event seat(s) are removed from the vehicle, Starcraft Bus will reimburse the end user \$1500.00 per seat that needed to be removed.

**WHAT YOU SHOULD DO**

Owners of the vehicles should contact Starcraft Bus. Have the vehicle identification number (VIN) available for reference. Starcraft Bus will send a new FMVSS label. Once the new label is in place, send in a photo to the warranty department to show that the new label has been installed in your vehicle. Photos may be sent in by fax (574) 970-4949 or emailed to [smachuca@forestriverinc.com](mailto:smachuca@forestriverinc.com).

Your Starcraft dealer is best equipped to provide service to ensure that your vehicle is addressed as promptly as possible.

After contacting your dealer and Starcraft customer service, if you are still not able to have the noncompliance remedied without charge and within a reasonable time, you may wish to write the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE Washington, DC 20590 or call 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

If you have sold or traded your vehicle, please let us know by contacting your dealer and/or by email to [smachuca@forestriverinc.com](mailto:smachuca@forestriverinc.com). Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within 10 days.

We are sorry to cause this inconvenience; however, we have taken this action in the interest of your safety and continued satisfaction with our products.