

Associate Administrator for Safety Assurance (NSA-01)
National Highway Traffic Safety Administration
1200 New Jersey Avenue, SE
West Building
Washington, DC 20590
USA

Adana, March 29, 2013

Notification to NHTSA in accordance with 49 CFR Part 573

Dear Associate Administrator for Safety Assurance,

On March 27, 2013 Temsa Global decided that a safety defect about steering column exist on our TS35C vehicles, and is consequently furnishing notification to the National Highway Traffic Safety Administration in accordance with 49 CFR Part 573 Defect and Noncompliance Responsibility and Reports.

Please find enclosed our 573 Defect and Noncompliance Report for the recall of passenger buses of make Temsa Global.

Yours sincerely,

Osman Gazi Dundar
R&D Manager



Enclosures

PART 573 Defect and Noncompliance Responsibility and Reports

On March 27 , 2013, Temsa Global decided that a safety defect exist in the motor vehicles listed below, and is furnishing notification to the National Highway Traffic Safety Administration in accordance with 49 CFR Part 573 Defect and Noncompliance Responsibility and Reports.

Date this report was prepared: March 29, 2013

Furnish the manufacturer's identification code for this recall (if applicable): N.A.

1. Identify the full corporate name of the fabricating manufacturer of the vehicle being recalled. If the recalled vehicle is imported, provide the name and mailing address of the designated agent as prescribed by 49 U.S.C. §30164.

Manufacturer :

Temsa Global Sanayi ve Ticaret A.S.
Yolgecen Mah., Turhan Cemal Beriker Bulv.,
No: 561, 01323 Adana, TURKEY

Import Agent:

CH Bus Sales Inc.
1645 Lyndale Avenue North Suite 102
Faribault, MN, USA 55021

Identify the corporate official, by name and title, whom the agency should contact with respect to this recall.

- 1) Muhammet Can , International Customer Services Manager

Telephone Number: +90 0 533 293 78 15

Email : muhammet.can@temsaglobal.com

- 2) Cem Yazmanoglu, Temsa USA Regional Manager

Address : TEMSA USA
TEMSA EUROPE NV D/B/A TEMSA USA
5840 C South Semoran Boulevard
ORLANDO, FL 32822, USA

Telephone Number : +1 404 602 0151

Email : cem.yazmanoglu@temsaglobal.com

- 3) Marvin Borntreger, Manager-Parts.Technical & Warranty

Address : 410 W. Taft-Vineland Rd.
Orlando,FL 32824
24/7 Support 877-85TEMSA
www.chbussales.com

Telephone Number : 407-601-7801

Email : mborntreger@chbussales.com

Name and Title of Person who prepared this report.

Osman Dunder, R&D Manager

Signed:



I. Identify the Vehicle Models Involved in the Recall

2. Identify the Vehicles Involved in the Recall, for each make and model or applicable vehicle line (provide illustrations or photographs as necessary to describe the vehicle), provide:

Make(s): Temsa Global

Model Years Involved: 2013 model year

Model(s): TS35C

Production Dates:

1. 2013 – TS35C

Production Date : January 2013 - February 2013

VIN Range:

NLTRPPR73D1000129	NLTRPPR74D1000138	NLTRPPR75D1000147
NLTRPPR7XD1000130	NLTRPPR76D1000139	NLTRPPR77D1000148
NLTRPPR71D1000131	NLTRPPR76D1000142	NLTRPPR79D1000149
NLTRPPR73D1000132	NLTRPPR72D1000140	NLTRPPR75D1000150
NLTRPPR75D1000133	NLTRPPR74D1000141	NLTRPPR77D1000151
NLTRPPR77D1000134	NLTRPPR78D1000143	NLTRPPR79D1000152
NLTRPPR79D1000135	NLTRPPR7XD1000144	NLTRPPR70D1000153
NLTRPPR70D1000136	NLTRPPR71D1000145	
NLTRPPR72D1000137	NLTRPPR73D1000146	

Vehicle Type: Bus

Bodystyle: Motorcoach

Identify the approximate percentage of the production of all the recalled models manufactured by your company between the inclusive dates of manufacture provided above, that the recalled model population represents. For example, if the recall involved Vehicles equipped with certain items of equipment from January 1, 1996 through April 1, 1997, then what was the percentage of the recalled Vehicles of all Vehicles manufactured during that time period.

100 %

II. Identify the Recall Population

3. Furnish the total number of vehicles recalled potentially containing the defect or noncompliance.

Model	Model Years	Number of Vehicles
TS35C	2013	25
Total Number Potentially Affected by the recall		25

4. Furnish the approximate percentage of the total number of vehicles estimated to actually contain the defect or noncompliance:

100 %

Identify and describe how the recall population was determined--in particular how the recalled models were selected and the basis for the beginning and final dates of manufacture of the recalled vehicles:

The recall population was determined based on the vehicles manufactured without ignition key on the steering column

III. Describe the Defect or Noncompliance

5. Describe the defect or noncompliance. The description should address the nature and physical location of the defect or noncompliance. Illustrations should be provided as appropriate.

On the recalled vehicles, a component on the steering column system may cause locking the steering wheel

Describe the cause(s) of the defect or noncompliance condition.

The wedge on the steering column may unintentionally lock the steering shaft

Describe the consequence(s) of the defect or noncompliance condition.

The steering wheel may be locked unintentionally

Identify any warning which can (a) precede or (b) occur.

If the recalled vehicle has not an ignition key on steering column, it may have the safety defect.

If the defect or noncompliance is in a component or assembly purchased from a supplier, identify the supplier by corporate name and address.

N.A.

Identify the name and title of the chief executive officer or knowledgeable representative of the supplier:

N.A.

IV. Provide the Chronology in Determining the Defect/Noncompliance

If the recall is for a defect, complete item 6, otherwise item 7.

6. With respect to a defect, furnish a chronological summary (including dates) of all the principle events that were the basis for the determination of the defect. The summary should include, but not be limited to, the number of reports, accidents, injuries, fatalities, and warranty claims.

On March 27, 2013, safety defect was determined during the test drive at the factory on one TS35C vehicle. Then after more investigation, it is determined that the safety defect exist on TS35C vehicles with defined VIN numbers and on March 29, 2013 Temsa decided to conduct a voluntary safety recall.

To date, no accidents, no injuries, no fatalities and no warranty claims have been reported

7. With respect to a noncompliance, identify and provide the test results or other data (in chronological order and including dates) on which the noncompliance was determined.

N/A

V. Identify the Remedy

8. A description of the manufacturer's program for remedying the defect or noncompliance. This program shall include a plan for reimbursing an owner or purchaser who incurred costs to obtain a remedy for the problem addressed by the recall within a reasonable time in advance of the manufacturer's notification of owners, purchasers and dealers, in accordance with §573.13 of this part. A manufacturer's plan may incorporate by reference a general reimbursement plan it previously submitted to NHTSA, together with information specific to the individual recall. Information required by §573.13 that is not in a general reimbursement plan shall be submitted in the manufacturer's report to NHTSA under this section. If a manufacturer submits one or more general reimbursement plans, the manufacturer shall update each plan every two years, in accordance with §573.13. The manufacturer's remedy program and reimbursement plans will be available for inspection by the public at NHTSA headquarters.

The root cause part will be removed from the steering column and replaced by a part that will make the system safe

9. Furnish a description of the manufacturer's remedy for the defect or noncompliance. Clearly describe the differences between the recall condition and the remedy. Clearly describe the distinguishing characteristics of the remedy component/assembly versus the recalled component/assembly.

Temsa will send the related service bulletin to NHTSA when it is ready.

Identify and describe how and when the recall condition was corrected in production. If the production remedy was identical to the recall remedy in the field, so state. If the product was discontinued, so state.

The recall condition was started to correct in production. The production remedy was identical to the recall remedy in the field.

VI. Identify the Recall Schedule

10. Furnish a schedule or agenda (with specific dates) for notification to other manufacturers, dealers/retailers, and purchasers. Please, identify any foreseeable problems with implementing the recall.

Only one customer has received 5 units of the recalled vehicles but has not yet put them into service. These buses will be remedied before they are registered. The other vehicles are under our distributor's control and will be remedied before delivery to customers. Distributor has already been informed about the safety defect and will be officially notified after receiving approval by NHTSA for Temsa's draft customer notification letter

VII. Furnish Recall Communications

11. Furnish a final copy of all notices, bulletins, and other communications that relate directly to the defect or noncompliance and which are sent to more than one manufacturer, distributor, or purchaser. This includes all communications (including both original and follow-up) concerning this recall from the time your company determines the defect or noncompliance condition on, not just the initial notification.

A DRAFT copy of the notification documents will be submitted by E-Mail to RMD.ODI@dot.gov for review prior to mailing.

These documents will be submitted separately from those provided in accordance with Part 579.5 requirements.