

Crossroads RV
305 Hawpatch Rd.
Topeka, IN 46571
Bulletin # 28

NHTSA Recall No. 13V-090

Safety Recall Notice

Dear Customer:

This **Notice** is sent to you in accordance with the requirements of the United States National Traffic and Motor Vehicle Safety Act.

Reason for This Recall

Crossroads has decided that a defect which relates to motor vehicle safety exists in certain *Redwood, Rushmore, and Elevation brand* travel trailers manufactured between January 17, 2013 and February 19, 2013. Other trailer models manufactured by Crossroads during this time period are not included in this recall.

It has been decided the vehicles subject to this recall campaign have been manufactured with a defective Progressive power converter. Inside of the converter, the two A/C stab rails under the A/C breakers should be not less than 0.38" apart. There may be a separation of .038" on some, but not all, of the tabs. It is impossible to determine without examination, which units are defective and, therefore, all units manufactured during the subject period should be checked. Less than 0.38" separation of the two A/C stab rails could create a short circuit which could lead to a fire.

What We Will Do

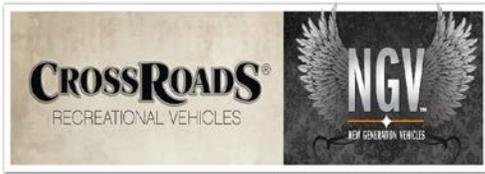
Crossroads representatives have been in contact with the staff at your selling dealership regarding this situation. The remedy is to inspect and replace the A/C Stab rails if necessary. The service and parts required for this corrective action will be provided at no charge to you.

What You Should Do

At your earliest convenience, please make an appointment to have your RV serviced by your dealership. The labor time to perform this correction is approximately 30 minutes. Please ask your dealer if you wish to know how much additional time will be needed to schedule and process your RV for this repair. Your dealer is best equipped to obtain parts and provide service to ensure your RV is corrected as promptly as possible.

If you have questions concerning this recall or if you need any assistance such as locating a Crossroads authorized dealer or repair facility, please contact the **Crossroads Warranty/Service Department** by mail at Crossroads RV Inc., P.O. BOX 40, Topeka, IN 46571, by email at 'service@crossroadsrv.com', or by phone at 855-226-7496.

If you had appropriate repairs completed prior to receipt of this recall notice, and if you incurred any direct cost in connection with obtaining such repair, you may be eligible to receive reimbursement from Crossroads by contacting the **Crossroads Warranty/Service Department**.



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Notifications

We have notified the National Highway Traffic Safety Administration of this recall and the procedures involved. Should Crossroads fail or be unable to correct the defect without charge, you may write to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to lessee within 10 days.

We are sorry to cause this inconvenience; however, we have taken this action in the interest of your safety and continued satisfaction with our travel trailers.

Sincerely,

Mark Campbell
Crossroads RV Service Department

Re: NHTSA Recall No. 13V-090