



Northwood Manufacturing
59948 Downs Loop * PO Box 3359 * La Grande OR 97850
541-963-6274 * 1-800-766-6274 * www.northwoodmfg.com

March 11, 2013

Subject: Northwood Safety Recall 2013-001; NHTSA Campaign No 13V-059

Dear Customer:

This notice is being sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Northwood Manufacturing has decided to recall certain model year 2013 Arctic Fox 29-5K and 29-5T fifth wheel trailers; model year 2013 Desert Fox 29SB toy hauler trailers; model year 2013 Fox Mountain 235RLS and 285RLS fifth wheel trailers; and model year 2013 Snow River 266RDS travel trailers. These vehicles were manufactured with incorrect information on the Federal Identification Label, Tire and Axle Information Label, and the Trailer Weight Information Label. Thus, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard No. 120, "Tire Selection and Rims for Motor Vehicles Other Than Passenger Cars." The purpose of this letter is to inform you of this situation, to provide replacement labels that display the correct information, and instructions for affixing these corrected labels to your vehicle.

Per the enclosed diagram, the Federal Identification Label and the Tire and Loading Information Label are located on the driver side exterior of your vehicle in the lower front corner. The Trailer Weight Information Label is located on the kick-panel at the bottom of your entry door's screen door. At your earliest convenience, please apply the new Federal Identification Label, the new Tire and Loading Information Label and the new Trailer Weight Information Labels over (and covering) the corresponding existing labels in their specified locations.

If you require assistance installing the labels, please make an appointment with your dealer and bring the unit and the labels to the dealership and they will install the labels at no cost to you. If you have questions concerning this recall or if you need any assistance such as locating an authorized dealer or repair facility, please contact the Warranty/Service Department by phone at 800-766-6274.

If after receiving this notice you have questions you may contact Northwood Manufacturing at 800-766-6274, please have this letter and your VIN # available for prompt service.

If, after contacting your dealer or Northwood Manufacturing, you are still having problems getting your vehicle remedied or there has been an unreasonable delay in securing repairs, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, SW, Washington, DC 20590, or call the toll-free Vehicle Safety Hotline at 1-888-327-4236; (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If this letter finds you and you have sold the unit in question, please respond by notifying Northwood of who the buyer was along with any and all contact information for the buyer.

Once the new labels have been successfully re-applied please fill out the included confirmation sheet and mail it back to Northwood in the supplied Self Addressed Stamped Envelope.

Your safety and satisfaction is important to us and we regret any inconvenience this may cause you.

Respectfully,
Northwood Manufacturing, LLC



Northwood Manufacturing

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To Northwood Manufacturing,

I am confirming that I have received Northwood Manufacturing's Notice of Safety Recall along with a new Federal Identification Label, a new Tire And Loading Information Label and a new Trailer Weight Information Label.

*please fill in the blanks provided:

Customer Name (please print): _____

Address: _____

Contact phone# _____ Email (optional) _____

Year _____ Make _____

Model _____ Vin# _____

Tags Overlaid (please circle)

Federal Identification Label - Yes Tire And Loading Information Label - Yes

Trailer Weight Information Label - Yes

By signing and returning this document I am confirming that all three new labels provided have been successfully overlaid over the top of the corresponding existing labels in their specified locations.

Signature: _____ Date: _____