

Safety Defect and Non-compliance Report Guide for Vehicles
PART 573 Defect and Non-compliance Report¹

On 13th March 2013, Triumph Motorcycles Limited decided that (a defect which relates to motor vehicle safety)(a non-compliance with Federal Motor Vehicle Safety Standard No. _____) exists in the motor vehicles listed below, and is furnishing notification to the National Highway Traffic Safety Administration in accordance with 49 CFR Part 573 **Defect and Non-compliance Reports**.

Date this report was prepared: 18/03/2013

Furnish the manufacturer's identification code for this recall (if applicable): _____

1. Identify the full corporate name of the fabricating manufacturer of the vehicle being recalled. If the recalled vehicle is imported, provide the name and **mailing address** of the designated agent as prescribed by 49 U.S.C. §30164.

Triumph Motorcycles (America) Ltd, 100 Hartsfield Centre Parkway, Suite 200, Atlanta, Georgia, 30354, 678.854.2010 p

Identify the corporate official, by name and title, whom the agency should contact with respect to this recall.

Scott Callander, Manager (Warranty).

Telephone Number: +44 1455 251700 Fax No.: +44 1455 453137

Name and Title of Person who prepared this report.

Emma Rowe, Warranty Recall Co-Ordinator (Central Warranty Team).

Signed: _____ E D Rowe

¹Each manufacturer must furnish a report, to the Associate Administrator for Safety Assurance, for each defect or non-compliance condition which relates to motor vehicle safety.

This guide was developed from 49 CFR Part 573, "Defect and Non-compliance Reports" and also outlines information currently requested. Any questions, please consult the complete Part 573 or contact Mr. Jon White at (202) 366-5227 or by FAX at (202) 366-7882.

I. Identify the Vehicle Models Involved in the Recall

2. Identify the Vehicles Involved in the Recall, for each make and model or applicable vehicle line (provide illustrations or photographs as necessary to describe the vehicle), provide:

Make(s): Triumph **Model Years Involved:** 2012/2013 **Model(s):** Tiger 800, Tiger 800 ABS , Tiger 800XC, Tiger 800XC ABS

Production Dates: Beginning: October 2011 **Ending:** November 2012

VIN Range: Beginning: 520000 - 574427

Vehicle Type: Mc **Bodystyle:** Various

Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:

Models affected require replacement of the indicator stems.

Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:

Vin only

Make(s): Triumph **Model Years Involved:** 2012/2013 **Model(s):** Speed Triple 1050, Speed Triple 1050 ABS, Speed Triple 1050 R, Speed Triple 1050 R ABS

Production Dates: Beginning: December 2011 **Ending:** November 2012

VIN Range: Beginning: 528000 - 575161

Vehicle Type: Mc **Bodystyle:** Various

Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:

Models affected require replacement of the indicator stems.

Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:

Vin only

Make(s): Triumph **Model Years Involved:** 2012/2013 **Model(s):** Street Triple, Street Triple R, Daytona, Daytona 675 R

Production Dates: Beginning: December 2011 **Ending:** November 2012

VIN Range: Beginning: 528000 - 575161

Vehicle Type: Mc **Bodystyle:** Various

Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:

Models affected require replacement of the indicator stems.

Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:

Vin only

Make(s): Triumph **Model Years Involved:** 2012/2013 **Model(s):** Tiger 1050, Tiger 1050 ABS

Production Dates: Beginning: December 2011 **Ending:** November 2012

VIN Range: Beginning: 528000 - 575161

Vehicle Type: Mc **Bodystyle:** Various

Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:

Models affected require replacement of the indicator stems.

Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:

Vin only

Make(s): Triumph **Model Years Involved:** 2012/2013 **Model(s):** Street Triple, Street Triple ABS, Street Triple R, Street Triple R ABS

Production Dates: Beginning: June 2012 **Ending:** November 2012

VIN Range: Beginning: 560477 - 575161

Vehicle Type: Mc **Bodystyle:** Various

Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:

Models affected require replacement of the indicator stems.

Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:

Vin only

Make(s): Triumph **Model Years Involved:** 2012/2013 **Model(s):** Daytona 675, Daytona 675 ABS, Daytona 675 R, Daytona 675 R ABS

Production Dates: Beginning: June 2012 **Ending:** November 2012

VIN Range: Beginning: 564948 - 574427

Vehicle Type: Mc **Bodystyle:** Various

Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:

Models affected require replacement of the indicator stems.

Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:

Vin only

Identify the approximate percentage of the production of all the recalled models manufactured by your company between the inclusive dates of manufacture provided above, that the recalled model population represents. For example, if the recall involved Widgets equipped with certain items of equipment from January 1, 1996 through April 1, 1997, then what was the percentage of the recalled Widgets of all Widgets manufactured during that time period.

100%

II. Identify the Recall Population

3. Furnish the total number of vehicles recalled potentially containing the defect or non-compliance.

<u>Model</u>	<u>Year</u>	<u>Number of Vehicles Potentially Involved</u>
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Tiger 800	2012/2013	1501
Tiger 1050	2012/2013	0
Speed Triple	2012/2013	803
Street Triple	2012/2013	1485
Daytona	2012/2013	10

Total Number Potentially Affected by the Recall: 3799

4. Furnish the approximate percentage of the total number of vehicles estimated to actually contain the defect or non-compliance: 100% _____

Identify and describe how the recall population was determined--in particular how the recalled models were selected and the basis for the beginning and final dates of manufacture of the recalled vehicles:

Population determined from start of production till error noted in manufacturing plant.

III. Describe the Defect or Non-compliance

5. Describe the defect or non-compliance. The description should address the nature and physical location of the defect or non-compliance. Illustrations should be provided as appropriate.

The indicator stems are made from an incorrect material which contains excessive ethanol causing some of the indicator stems to fracture after short periods of time. This affects front and rear, left and right.

Describe the cause(s) of the defect or non-compliance condition.

A manufacturing error by the indicator assembly supplier. Raw material supplied to the indicator manufacturer was incorrectly identified and mistakenly used in the production of the indicator stems.

Describe the consequence(s) of the defect or non-compliance condition.

Stem may fracture. Indicator light may be out of position.

Identify any warning which can (a) precede or (b) occur.

a) None

If the defect or non-compliance is in a component or assembly purchased from a supplier, identify the supplier by corporate name and address.

ECIE S.r.l. Via Settembrini, 1020 – 20020 Lainate, (MI) Italy

Identify the name and title of the chief executive officer or knowledgeable representative of the supplier: To follow: Mr Carlo Rizzi, Sales Manager.

IV. Provide the Chronology in Determining the Defect/Non-compliance

If the recall is for a defect, complete item 6, otherwise item 7.

6. With respect to a defect, furnish a chronological summary (including dates) of all the principle events that were the basis for the determination of the defect. The summary should include, but not be limited to, the number of reports, accidents, injuries, fatalities, and warranty claims.

October 2012 – Triumph manufacturing personnel inform Triumph Central Warranty Team (UK) of defect with the indicators.

13/03/2013 – Triumph UK inform Triumph USA.

19/03/2013 – Triumph UK submits Form 573 to Triumph USA.

7. With respect to a non-compliance, identify and provide the test results or other data (in chronological order and including dates) on which the non-compliance was determined.

None

V. Identify the Remedy

8. Furnish a description of the manufacturer's remedy for the defect or non-compliance. Clearly describe the differences between the recall condition and the remedy.

On pre-remedied M/c the indicators may be appear to hang.

Clearly describe the distinguishing characteristics of the remedy component/assembly versus the recalled component/assembly.

The component visually remains the same.

Identify and describe how and when the recall condition was corrected in production. If the production remedy was identical to the recall remedy in the field, so state. If the product was discontinued, so state.

Remedied indicators are present from vins:-

Tiger 800 – vin 574427 / Speed Triple – vin 575161 / Street Triple and Daytona – vin 575161 / Tiger 1050 – vin 575161

VI. Identify the Recall Schedule

Furnish a schedule or agenda (with specific dates) for notification to other manufacturers, dealers/retailers, and purchasers. Please, identify any foreseeable problems with implementing the recall.

None

VII. Furnish Recall Communications

9. Furnish a final copy of all notices, bulletins, and other communications that relate directly to the defect or non-compliance and which are sent to more than one manufacturer, distributor, or purchaser. This includes all communications (including both original and follow-up) concerning this recall from the time your company determines the defect or non-compliance condition on, not just the initial notification. A *DRAFT* copy of the notification documents should be submitted to this office by Fax (202-366-7882) for review prior to mailing.

Note that these documents are to be submitted separately from those provided in accordance with Part 573.8 requirements.

Service Bulletin 477-482 to follow in due course.