



RECREATIONAL VEHICLE SAFETY RECALL NOTICE

March 11, 2013

Safety Recall: 13V-065
Safety Advisory: 13-191

SAFETY RECALL NOTICE

«NAME»
«ADDRESS»
«CITY», «State» «ZIP»
«COUNTRY»

VIN: «VIN»

Dear «NAME»:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Keystone RV Company has decided that a defect which relates to motor vehicle safety exists in certain model 2013 Montana and Fuzion Fifth Wheels. As a result, Keystone RV is conducting a safety recall. We apologize for any inconvenience this action may cause you; however your safety and continued satisfaction are of the utmost importance to us.

Reason for this recall

It has been decided Progressive Dynamics, Inc. PD4590 power converters manufactured between January 14, 2013, and February 8, 2013 with serial number prefix A13014 through A13039 and installed in Keystone vehicles indicated in the population above may have not have adequate gap (minimum .38”) between the two A/C stab rails under the main 50 amp A/C breakers. Less than 0.38” separation between the two A/C stab rails could result in arcing between the stab rails leading to an increased risk of fire, property damage and/or personal injury.

What we will do

Keystone representatives have been in contact with the staff at your selling dealership regarding this situation. The remedy is to inspect the stab rail for the proper gap and if incorrect the stab rails will be replaced with ones supplied by Keystone. The service and parts required for this corrective action will be provided at no charge to you.

What we need you to do

Do not connect the shore cord until the vehicle has been inspected. As soon as possible, please make an appointment to have your RV serviced by your dealership. The labor time to perform this correction is approximately one hour. Please ask your dealer if you wish to know how much additional time will be needed to schedule and process your RV for this repair.

If you have questions

Your dealer is best equipped to obtain parts and provide service to ensure your RV is corrected as promptly as possible. If your dealer is unable to assist or if you take your RV to your dealer on the agreed service date, and the dealer does not remedy the condition within a reasonable amount of time, or without charge to you, please contact Keystone Customer Service by calling 1-866-425-4369.

If after contacting Keystone Customer Service you are still not satisfied we have done our best to remedy this situation, you may also submit a written complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590. You may call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153; or go to <http://www.safercar.gov>.) Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Thank you for your attention and cooperation in this matter.

Sincerely,

KEYSTONE RV COMPANY
Rick Deisler
Sales & Service Manager

cc: National Highway Traffic Safety Administration (NHTSA)



PO Box 2000 – Goshen, IN 46527-2000
Phone: (866) 425-4369 – Fax: (866) 273-1451
www.keystonerv.com