



**March 2013**

**SAFETY RECALL NOTICE – 2011~2012 Orion VII buses with disc brakes**

National Highway Traffic Safety Administration reference #: 13V-056

Transport Canada reference #: 2013-028

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act (USA) and the Canadian Motor Vehicle Safety Act.

Daimler Buses North America ("DBNA") has decided that a defect which relates to motor vehicle safety exists in certain 2011~2012 Orion VII buses equipped with disc brakes.

Under certain intermittent conditions, brake chambers have been found to leak sufficient pressure from the parking brake circuit to allow for brake drag when the parking brake is supposed to be released. Brake dragging could lead to overheated brake components which, in certain conditions, could result in fire.

You will be contacted by Meritor Axles or a DBNA representative who will schedule the repair and replacement of the brake chamber in certain affected 2011~2012 Orion VII buses equipped with disc brakes.

If you no longer have the vehicle described in this letter, please help us to update our records by contacting DBNA using the contact information at the bottom of this letter.

US Federal law requires any lessor who receives a notification of a determination of a safety-related defect or noncompliance pertaining to any leased motor vehicle shall send the notice to the lessee within 10 days.

If you have paid to have this recall condition corrected prior to this notice, you may be eligible to receive reimbursement.

If you believe that DBNA has failed or is unable to remedy the defect in your vehicle, without charge and within a reasonable period of time, you may submit a complaint to:

For US customers:

Administrator

National Highway Traffic Safety Administration

1200 New Jersey Ave., SE, Washington, DC. 20590.

Or call the toll-free Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

For Canadian customers:

Please contact Daimler Buses North America at the contact details below, or for additional information about the recall, you can contact Transport Canada at 1-800-333-0510.

Thank you for your attention to this important safety matter.

Daimler Buses of North America

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