



March 11, 2013

**VIA E-MAIL
RECEIPT CONFIRMATION REQUESTED**

Ms. Nancy Lewis
Associate Administrator for Enforcement
National Highway Traffic Safety Administration
Attn: Recall Management Division (NVS-215)
1200 New Jersey Ave. S.E.
Washington, DC 20590

Re: Crossroads RV Inc.
Defect and Non-Compliance Report

Dear Ms. Lewis:

Crossroads RV (Crossroads) has been notified by Progressive Dynamics (Progressive) concerning a safety defect involving converters built between January 14, 2013 and February 8, 2013. Progressive has already initiated a safety recall campaign with respect to this defect.

Pursuant to Part 573 of Title 49 of the Code of Federal Regulations, we are hereby notifying the National Highway Traffic Safety Administration that certain travel trailers manufactured by Crossroads were built with Progressive converters that contain the defect.

As more specifically set forth below, Progressive has agreed to conduct the recall campaign involving these defective converters. Crossroads will provide Progressive with a list of dealers and owners to assist Progressive in remedying the defect. Crossroads will be filing the quarterly reports in connection with the recall campaign.

- A. Recall Population and Vehicle Identification. The recall population includes the following product brands manufactured by Crossroads.

<u>Model</u>	<u>Model Years</u>
Redwood	2013
Rushmore	2013
Elevation	2013

The total number of vehicles subject to this recall campaign is 160.
These vehicle was built between 1/17/2013 and 2/19/2013.

- B. Description of Defect. The vehicles subject to this recall campaign have been manufactured with the defective converter. Inside of the converter, the two A/C stab rails under the A/C breakers should be not less than 0.38" apart. There may be a separation

of .038" on some, but not all, of the tabs. It is impossible to determine without examination, which units are defective and, therefore, all units manufactured during the subject period should be checked. Less than 0.38" separation of the two A/C stab rails could create a short circuit which could lead to a fire.

- C. Basis for Determining that a Defect Exists. Crossroads was notified by Progressive on February 20, 2013. All but the two trailers included in this recall were fixed at the manufacturing location or the selling dealer. A search of the production records identified the affected unit information. Only one unit has been retail sold that contains the defect.
- D. Remedying of Defect. The remedy is to inspect and replace A/C Stab rails if necessary. Crossroads has agreed to remedy the defect without charge to the owners.
- E. Supplier Information:
Progressive Dynamics
507 Industrial Road
Marshall, MI 49068
269.781.4241
Contact: Ralph McGee – President
- F. Owner Notifications. Crossroads, will notify the owners of the recreational vehicles by letter pending NHTSA approval. A copy of the owner's letter is attached for approval.
- G. Dealer Notifications. Crossroads, will notify the Crossroads dealers of this recall. A copy of the dealer's letter is attached for approval.
- H. Quarterly Reporting Requirements. Crossroads will file quarterly reports in connection with this recall campaign.
- I. Campaign Number. Crossroads does not have an internal campaign number for this recall. Crossroads will use the recall campaign number assigned by NHTSA.

The enclosed information should comply with the NHTSA regulations and satisfy the obligations of Crossroads with respect to this recall campaign. If you need any additional information regarding the participation of Crossroads in this recall campaign, please feel free to contact David Mihalick at 937-596-6849, Ext. 7363. or Mark Campbell, Crossroads at 260-593-2866 ext. 456.

Sincerely,



David M. Mihalick
Thor Industries
Standards Compliance Manager