

(Customer Name)
(Customer Address 1)
(Customer Address 2)
(Customer City/County)
(Customer Country)

VIN: (Customer's Vehicle)

IMPORTANT SAFETY RECALL NOTICE - NHTSA Recall 12V-480

Dear (Customer)

Safety Recall Action (RA-19-0015) – Incorrect Software Configuration File for the TPMS on Aston Martin V12 Vantage

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

REASON FOR THIS RECALL

Aston Martin has decided that certain model year 2010 through 2012 V12 Vantage vehicles built between 2009 and 2012 fail to conform to the requirements of Federal Motor Vehicle Safety Standard No. 138, "Tire Pressure Monitoring Systems.". These vehicles have incorrect software installed in the Tire Pressure Monitoring System (TPMS). This means that if the pressures in the front tires of the vehicle reduce because of a leak or puncture, the TPMS system will not give a warning to the driver until the tire pressure is 3 psi lower than the design specification. This problem means that the vehicle is non-compliant with the FMVSS138 specification that states a vehicle TPMS system must give the driver warning when a tire pressure reduces by 25% or more of its specified operating pressure.

Note: *The warning light in the Drivers Information Module (DIM) will still come on, but at a lower pressure than the design specification.*

This problem only affects the front tires. The TPMS for the rear tires will operate correctly.

WHAT WE WILL DO

The software that operates the tire pressure monitoring system in the vehicle will be updated to the correct specification free of charge.

WHAT YOU SHOULD DO

Please contact your Aston Martin dealer as soon as possible to arrange a date for the repair. Instructions for making this correction have been sent to your dealer and the necessary software and equipment is available. The labor time necessary to complete this service correction is approximately 15 minutes. Please ask your dealer if you wish to know how much additional time will be needed to schedule and process your vehicle.

Your Aston Martin dealer is best equipped to obtain parts and provide service to ensure that your vehicle is corrected as promptly as possible. If, however, you take your vehicle to your dealer on the agreed service date, and they do not remedy this condition on that date or within three days, we recommend you contact Aston Martin Customer Service by calling 1-888-923-9988.

After contacting your dealer and Aston Martin Customer Services, if you are still not able to have the safety defect remedied without charge and within a reasonable time, you may wish to write to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590 or call 1-888-327-4236 (TTY: 1-800-424-9153) or go to <http://www.safercar.gov.com>.

If you have had your vehicle repaired due to this problem before receipt of this notice, you may be entitled to reimbursement for any out of pocket costs. For further information, please contact Aston Martin Customer Service by calling 1-888-923-9988.

IF YOU NO LONGER OWN THE VEHICLE

If you have sold or traded your vehicle, please let us know by completing the enclosed Change of Owner form and returning it to us.

Federal regulations require that any lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We are sorry to cause this inconvenience. However, we have taken this action in the interest of your safety and continued satisfaction with our products.

Yours faithfully



Chris E Baker
General Manager, After Sales Operations, Aston Martin Lagonda Limited.