



Ricon Corporation
A Wabtec Company
7900 Nelson Road
Panorama City, CA 91402

Phone: 818.267.3000
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www.Riconcorp.com

REVISED SAFETY RECALL NOTICE SUPREME

January 14, 2013

Mr. Kevin Walker
Engineering Manager
Supreme Corporation
2572 E. Kercher Rd.
Goshen, IN 46528

RE: Safety Standard Recall Notification

Dear Mr. Walker:

After sending the original notification letters, anomalies were discovered in the data set upon which the mailing was based. The result of the data anomalies are an increase in the number of affected units attributable to Supreme (from 1,243 to 1,889). Please see the attached revised summary of affected units.

As outlined in the original notification letter, Ricon has determined that a defect which relates to motor vehicle safety exists in a Ricon wheelchair lift installed in (a) vehicle(s) manufactured by your company. This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

! I M P O R T A N T !

- Ricon Wheelchair Lift is being recalled
- If you haven't already done so, please contact Ricon Corporation

WHAT IS BEING RECALLED:

This recall applies to approximately 4,075 Ricon DOT Public Use, S and K Series wheelchair lifts manufactured between August 1, 2006, and September 29, 2012, equipped with an optional armored cord on the hand held control pendant. A revised list of affected serial numbers, corresponding order numbers and ship dates of affected units sold to your company is attached.

WHY IS IT BEING RECALLED:

The affected lifts are equipped with a hand held pendant control where upon the cord is protected by a flexible, steel conduit (an armored pendant cable) and an external power lug at the base of the hydraulic pump. In the event the lift is installed such that the armored pendant cable is not managed



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to be kept clear of the wheelchair lift and the protective, elastomeric cover is either omitted or improperly installed, the armored pendant cable may contact the power lug resulting in a high current short circuit and the possibility of fire.

WHAT YOU AS THE OEM SHOULD DO:

As the vehicle manufacturer, you Must Notify NHTSA & Conduct a Safety Recall: According to our records, affected units were purchased by your company. If those units were installed as original equipment on vehicles manufactured by your company, your company must notify the National Highway Traffic Safety Administration (NHTSA) within 5 business days and conduct a safety recall of those vehicles. It is critical that the NHTSA guidelines are followed in a timely manner and that your customers are notified of the potential hazard. You may contact the NHTSA with questions by sending an email to rmd.odi@dot.gov.

In the event your company must file with NHTSA, to help you comply with your obligation, we have attached a sample letter that might be placed on your company's letterhead and sent to owners of potentially affected vehicles. We have also included a sample inspection/repair log, which should facilitate your notification of dealers and owners of the recall and the required repair and service procedures. Although we have provided these samples for your convenience, if you are required to file with NHTSA, you must submit drafts of your version, on your company's letterhead of these notices to NHTSA for approval at least 5 days prior to mailing such notification to dealers and owners of potentially affected Ricon lifts.

Important: Proper diligence in the notification of dealers and/or end users of affected units is required by Federal law for all safety recalls. Notification letters to dealers are to be sent by certified mail, verifiable electronic means such as emails with return receipts, or other means providing for more expeditious and verifiable transmission. Notifications to owners of potentially affected vehicles are by first class mail. Please be advised that the outside of each envelope containing an owner notification letter must be marked "SAFETY RECALL NOTICE" all in capital letters, either in boldface or underlined, and in type that is larger than that used in the address section. A sample of the envelope must be submitted to NHTSA for approval at least 5 business days before mailing to owners.

IMPORTANT: Some of the vehicles affected may still be in your inventory. Federal law requires you to complete the recall service on these vehicles before delivery. Ricon will provide replacement or repair for these units prior to delivery to your customers.

In addition to providing the materials required for this recall, Ricon is prepared to assist you with the notification mailings and NHTSA reporting requirements. Please contact the undersigned at (800)322-2884 x3016, or by email, at admin12E038@wabtec.com



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WHAT RICON CORPORATION WILL DO:

With specific regard to customer notification, Ricon is prepared to execute your company's customer notification mailing. To do so, we respectfully request that you provide a file in Excel format containing your customers' contact information and a notification letter on your company's letterhead in MS Word format.

Additionally, Ricon will provide instructions for managing the pendant cord and will supply a supplemental cover kit at no charge. It will be the responsibility of the lift owners to install the cover kit.

If you feel Ricon has not fully answered your questions, please contact the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, D.C., 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Thank you for your prompt attention to this matter. If you have any questions concerning these procedures please contact the undersigned at (800)322-2884 x3016 or by email at admin12E038@wabtec.com.

We apologize for the inconvenience associated with this this safety recall.

Sincerely,

A handwritten signature in black ink, appearing to read "S. Saucier", written over a horizontal line.

Stanton D. Saucier, PE
Vice President – Marketing and Product Planning
Ricon Corp.

Enclosure: Sample End User Letter