



13V-010
(3 pages)

January 11, 2013

Ms. Nancy Lewis
Associate Administrator for Enforcement
National Highway Traffic Safety Administration
Recall Management Division (NVS-215)
1200 New Jersey Avenue, SE – Room W45-306
Washington, DC 20590

Dear Ms. Lewis:

The following information is submitted pursuant to the requirements of 49 CFR 573.6 as it applies to a determination by General Motors of a noncompliance involving certain 2013 model year (MY) Chevrolet Express and GMC Savana vehicles.

573.6(c)(1): Chevrolet and GMC Brands of General Motors Company

573.6(c)(2)(3)(4): This information is shown on the attached sheet.

573.6(c)(5): General Motors has decided that certain 2013 model year Chevrolet Express and GMC Savana vehicles fail to conform to Federal Motor Vehicle Safety Standard 114, for ignition key retention. These vehicles have a condition where the ignition key can be removed from the ignition when it is not in the OFF position. This could allow theft of the vehicle or unintended movement of the vehicle, resulting in a possible crash.

573.6(c)(7): The condition was first observed on December 18, 2012, during an assembly plant inspection of vehicles in the yard. The key could be removed from the ignition cylinder with the cylinder in any ignition position or while the transmission is in any position.

GM Engineering became involved in the investigation and a Red X analysis was initiated.

Based on vehicle inspections through December 19, 2012, GM Engineering identified that all of the vehicles with key retention issues had key codes that were recently introduced, starting on November 1, 2012. Some, but not all, of the codes from the added block displayed key retention issues.

On December 21, 2012, GM Engineering confirmed that the cause of the issue to be certain codes within the added blocks that did not provide retention of the key by the cylinder tumblers when the cylinder is rotated from the OFF position.

The issue was presented to the Field Performance Evaluation Review Committee and on January 8, 2013, the Executive Field Action Decision Committee decided to conduct a noncompliance recall.



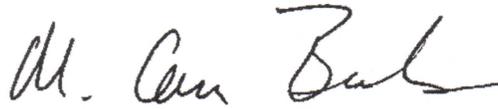
573.6(c)(8): Dealers are to replace the ignition lock cylinder and the two associated keys.

GM sent the dealer bulletin on January 8, 2013, and anticipates mailing owner letters on January 23, 2013.

Pursuant to 577.11(e), GM does not plan to provide notice about reimbursement to owners because all involved vehicles are covered under the new vehicle warranty.

573.6(c)(10): GM will provide copies of the dealer bulletin and owner letter under separate cover.

Sincerely,

A handwritten signature in black ink, appearing to read "M. Carmen Benavides". The signature is fluid and cursive, with the first letters of each name being capitalized and prominent.

M. Carmen Benavides, Director
Product Investigations and Safety Regulations

12332
Attachment

573.6(c)(2),(3),(4)

VEHICLES POTENTIALLY AFFECTED BY MAKE, MODEL, AND MODEL YEAR
PLUS INCLUSIVE DATES OF MANUFACTURE

<u>MAKE</u>	<u>MODEL SERIES</u>	<u>MODEL YEAR</u>	<u>NUMBER INVOLVED</u>	<u>INCLUSIVE MANUFACTURING DATES (FROM) (TO)</u>		<u>DESCRIPTIVE INFO. TO PROPERLY IDENT. VEH.</u>	<u>EST. NO. W/CONDITION</u>
Chevrolet	G/H	2013	971	11/01/2012	12/21/2012	Express	*
GMC	G/H	2013	9	11/14/2012	11/20/2012	Savanna	"
	GM Total:		980				

* All involved vehicles will be corrected as necessary.

573.6(c)(2)(iv): STRATTEC Security Corp.
3333 West Good Hope Rd.
Milwaukee, WI 53209
Main Line: 414-247-3333

The suspect parts were manufactured in Chihuahua, Mexico.

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