

TMS-NTC-12296
December 11, 2012

Recall Management Division
National Highway Traffic Safety Administration
1200 New Jersey Avenue, SE
Washington, DC 20590

Re: Toyota Safety Recalls 12V-536 (C0U) and 12V-537 (C0T), Dealer and Owner Notification Schedules

To whom it may concern:

Please find attached the Dealer and Owner Notification Schedules for Safety Recall 12V-536 (C0U) and 12V-537 (C0T) on the following models:

- 2004 to certain 2009 Model Year Prius vehicles

Approximately one-half of the vehicles covered by 12V-537 are also covered by 12V-536. Toyota is currently preparing the remedy for 12V-536 (C0U). Therefore, 12V-537 (C0T) will be separated into two phases.

The first phase will include those vehicles which are only covered by 12V-537. These vehicles will receive a remedy owner notification letter.

The vehicles covered by both 12V-536 and 12V-537 will be included in the second phase. As a number of these vehicle owners will not receive the remedy notification letter within 60 calendar days of Toyota's Part 573 filing, Toyota will be sending these owners an interim owner notification letter.

If you have any questions regarding this matter, please contact me at (310) 468-3392.

Sincerely,



George Morino
National Manager, Quality Compliance

Attachments

Recall 12V-536 (Toyota campaign C0U)
Dealer and Owner Notification Mailing Schedule

Dealer Notification (Preliminary)

Dealer Preliminary Notification: November 13, 2012 (completed)

Dealer Notification

Dealer Interim Notification: Mid-December, 2012 (anticipated)

Dealer Remedy Notification: Early January, 2013 (anticipated)

Owner Notification (Interim)

Owner Letter: Late December, 2012 (anticipated)

Owner Letter Est. Completion: Early January, 2013 (anticipated)

Owner Notification (Remedy)

Owner Letter: Mid-January, 2013 (anticipated)

Owner Letter Est. Completion: Mid-February, 2013 (anticipated)

Covers:

2004 to certain 2009 Model Year Prius vehicles

Recall 12V-537 (Toyota campaign C0T)
Dealer and Owner Notification Mailing Schedule

Dealer Notification (Preliminary)

Dealer Preliminary Notification: November 13, 2012 (completed)

Toyota will be dividing the recall into two phases.

- Phase 1 will include only those vehicles covered by Safety Recall 12V-537.
- Phase 2 will include those vehicles that are covered by both Safety Recalls 12V-537 and 12V-536. Toyota is currently preparing the remedy for 12V-536.

Phase 1 - Dealer Notification (Remedy)

Dealer Remedy Notification: Mid-December, 2012 (anticipated)

Phase 1 - Owner Notification (Remedy)

Owner Letter: Mid-December, 2012 (anticipated)

Owner Letter Est. Completion: Early January, 2013 (anticipated)

Phase 2 - Dealer Notification

Dealer Interim Notification: Mid-December, 2012 (anticipated)

Dealer Remedy Notification: Early January, 2013 (anticipated)

Phase 2 - Owner Notification (Interim)

Owner Letter: Late December, 2012 (anticipated)

Owner Letter Est. Completion: Early January, 2013 (anticipated)

Phase 2 - Owner Notification (Remedy)

Owner Letter: Mid-January, 2013 (anticipated)

Owner Letter Est. Completion: Mid-February, 2013 (anticipated)

Covers:

2004 to certain 2009 Model Year Prius vehicles