

CUSTOMER NOTIFICATION LETTER  
SAFETY RECALL NOTICE  
VPG R1201 CNG VALVE



November 2012

**Dear MV-1<sup>®</sup> Owner:**

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. The Vehicle Production Group (VPG) has determined that a defect which relates to motor vehicle safety exists in certain MV-1 CNG vehicles built between February 2011 and June 2012.

**The problem is . . .** The CNG Control Valve Assemblies used on your vehicle may have been incorrectly machined. An incorrectly machined assembly can result in unintended venting to atmosphere of the CNG present in that tank. If this were to occur, and in the presence of an ignition source, a fire could result.

**What your MV-1 Dealer will do . . .** Your dealer will install 3 supplemental Pressure Release Devices (one for each CNG tank) which will stop the CNG from venting to atmosphere if unintended venting were to occur. This procedure will be performed at **NO COST** to you.

**What you must do . . .** Contact your MV-1 Dealer immediately to schedule an appointment for this important service. **REFERENCE CAMPAIGN NUMBER VPG R1201.**

**If you need help . . .** If you have trouble getting your vehicle repaired, please call VPG Owner Relations at 1-877-681-3678. If you believe that VPG or your authorized MV-1 Dealer has failed or is unable to have your vehicle remedied without charge and within a reasonable amount of time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, D.C., 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We are sorry for any inconvenience to you, but your safety and continued satisfaction with your MV-1 are important to us. Your cooperation is appreciated.

The Vehicle Production Group LLC