

# HONDA

INFORMATION Redacted PURSUANT TO THE FREEDOM OF  
INFORMATION ACT (FOIA), 5 U.S.C . 552(B)(6)

American Honda Motor Co., Inc.  
1919 Torrance Boulevard  
Torrance, CA 90501-2746  
Phone (310) 783-2000

October 4, 2012

Mr. Frank S Borris II, Director  
Office of Defects Investigation  
Enforcement  
U.S. DEPARTMENT OF TRANSPORTATION  
National Highway Traffic Safety Administration  
1200 New Jersey Ave., SE  
Washington, DC 20590

Re: EA12-001  
2003 Accord (2-dr & 4-dr) and MDX  
2003-04 Odyssey, FCX Clarity  
2004 TSX  
Air Bag Deployment

Dear Mr. Borris:

In reply to your letter dated August 9, 2012, we are submitting our response regarding the allegations of inadvertent or non-crash related air bag deployments for model year 2003 Accord (2-dr & 4-dr) and MDX and model year 2003-04 Odyssey, FCX Clarity and model year 2004 TSX vehicles.

1. State within the body of the response letter a summary table, by make, model and model year, the number of subject peer vehicles Honda has manufactured for sale or lease in the United States. Separately, for each model subject peer vehicle manufactured to date by Honda, state the following: vehicle manufactured to date by Honda, state the following:
  - a) Vehicle identification number (VIN);
  - b) Make;
  - c) Model;
  - d) Model Year;
  - e) Date of manufacture (in "yyyy/mm/dd" date format);
  - f) Date warranty coverage commenced (in "yyyy/mm/dd" date format);
  - g) The State in the United States where the vehicle was originally sold or leased (or delivered for sale or lease);
  - h) Total number of air bags and seat belt pre-tensioners;
  - i) If equipped with seat belt pre-tensioners;
  - j) If equipped with side-impact air bags; and
  - k) If equipped with side head curtain air bags.

Provide the detailed information in Microsoft Access 2007, or a compatible format, entitled "Q1\_PRODDATA.accdb". Multiple model vehicle data can be provided in separate tables within a single database file providing that the overall file size does not exceed 1GB.

Response:

*The data elements "a" through "g" are provided in the file titled "Q1\_PRODDATA.accdb" on the enclosed CD. There are separate tables for each model. The data elements "h" through "k" will be provided in Attachment #Q1 as a reference matrix in Excel.*

Make	Model	Model Year	# Manufactured For Sale/ Lease
Honda	Accord 2-door	2003	75,392
	Accord 4-door	2003	264,918
	Odyssey	2003	165,848
		2004	152,386
	FCX Clarity	2003	6
		2004	7
Acura	MDX	2003	55,809
	TSX	2004	46,393

2. State the number of each of the following reports, received by Honda, or of which Honda is otherwise aware, which relate to, or may relate to, the subject condition in the subject peer vehicles:
- Consumer complaints, including those from fleet operators;
  - Field reports, including dealer field reports;
  - Reports involving a fire, crash, injury, or fatality, based on claims against the manufacturer involving a death or injury, notices received by the manufacturer alleging or proving that a death or injury was caused by a possible defect in a subject vehicle, property damage claims, consumer complaints, or field reports;
  - Property damage claims; and
  - Third-party arbitration proceedings where Honda is or was a party to the arbitration; and
  - Lawsuits, both pending and closed, in which Honda is or was a defendant or codefendant.

For subparts "a" through "f" state within the body of the response letter a summary table containing the total number of each item (e.g., a. consumer complaints, b. field reports, etc.) separately. Multiple incidents involving the same vehicle are to be counted separately. Multiple reports of the same incident are also to be counted separately (i.e., a consumer complaint and a field report involving the same incident in which a crash occurred are to be counted as a crash report, a field report and a consumer complaint).

In addition, for items "c" through "f" provide a summary description of the alleged problem and causal and contributing factors and Honda's assessment of the problem, with a summary of the significant underlying facts and evidence. For items "e" and "f" identify the parties to the action, as well as the caption, court, docket number, and date on which the complaint or other document initiating the action was filed.

Response:

*The total number of reports for items "a" through "f" are stated in the table below. We have provided data for 1) Relevant Reports that exhibit inadvertent or non-crash related airbag deployment and 2) Possible Cause Reports that cite a situation (e.g. went over a pothole) that occurred before inadvertent or non-crash related airbag deployment. See Attachment #Q2 on enclosed CD for summary description for items "c" through "f". Honda did not identify any relevant reports for items "e" through "f".*

*Note: Honda does not have any fleets or participate in fleet sales.*

Relevant Reports											
Make	Model	Model Year	A Owner/ Fleet Reports	B Field/ Dealer Reports	C-1 Fire Reports	C-2 Crash Reports	C-3 Injury Reports	C-4 Fatality Reports	D Property Damage	E Third-Party Arbitration	F Lawsuits
Honda	Accord 2-door	2003	11	4	0	0	4	0	0	0	0
	Accord 4-door	2003	53	10	0	0	7	0	2	0	0
	Odyssey	2003	14	6	0	0	8	0	0	0	0
		2004	1	1	0	0	0	0	0	0	0
	FCX Clarity	2003	0	0	0	0	0	0	0	0	0
2004		0	0	0	0	0	0	0	0	0	
Acura	MDX	2003	3	3	0	0	1	0	0	0	0
	TSX	2004	8	1	0	0	2	0	0	0	0

Possible Cause Reports											
Make	Model	Model Year	A Owner/ Fleet Reports	B Field/ Dealer Reports	C-1 Fire Reports	C-2 Crash Reports	C-3 Injury Reports	C-4 Fatality Reports	D Property Damage	E Third-Party Arbitration	F Lawsuits
Honda	Accord 2-door	2003	7	1	0	0	2	0	0	0	0
	Accord 4-door	2003	96	4	0	0	10	0	0	0	0
	Odyssey	2003	3	3	0	0	0	0	0	0	0
		2004	0	0	0	0	0	0	0	0	0
	FCX Clarity	2003	0	0	0	0	0	0	0	0	0
2004		0	0	0	0	0	0	0	0	0	
Acura	MDX	2003	0	0	0	0	0	0	0	0	0
	TSX	2004	19	4	0	0	4	0	0	0	0

Source(s): Customer Relations, Tech Line, Field Reports, Claims and Lawsuits.  
 As of: September 5-7, 2012

3. Separately, for each item (complaint, report, claim, notice, or matter) within the scope of your response to Request No. 2, state the following information:
- Honda's file number or other identifier used;
  - The category of the item, as identified in Request No. 2 (i.e., a. consumer complaint, b. field report, f. lawsuits etc.);
  - Vehicle owner or fleet name (and fleet contact person), address, and telephone number;
  - Vehicle's VIN
  - Vehicle's make, model, and model year;
  - Vehicle's mileage at time of incident;
  - Incident date (in "yyyy/mm/dd" date format);
  - Report or claim date (in "yyyy/mm/dd" date format);
  - Whether a fire or crash is alleged;
  - Whether property damage is alleged;

- k) Number of alleged injuries, if any; and
- l) Number of alleged fatalities, if any; and
- m) Specify which air bag device(s) had deployed (i.e. Drv 1, Drv 2, Pass1, Pass2, Drv Side, Pass Side, Drv Curtain, Pass Curtain, Drv SB and/or Pass SB as applicable).

Provide this information in Microsoft Access 2007, or a compatible format, entitled "Q3\_ORDATA.accdb." Multiple model vehicle data can be provided in separate tables within a single database file providing that the overall file size does not exceed 1 GB.

Response:

*The data elements "a" through "m" are provided in the file titled "Q3\_ORDATA.accdb" on the enclosed CD. We have provided two separate tables: 1) Relevant Reports that exhibit inadvertent or non-crash related airbag deployment and 2) Possible Cause Reports that cite a situation (e.g. went over a pothole) that occurred before inadvertent or non-crash related airbag deployment.*

Source(s): Customer Relations, Tech Line, Field Reports, Claims and Lawsuits.  
As of: September 5-7, 2012

- 4. Produce copies of all documents related to each item within the scope of Request No. 2. Organize the documents separately by category (i.e., a. consumer complaints, b. field reports, f. lawsuits etc.) and describe the method Honda used for organizing the documents.

Response:

*See Attachment #Q4 for copies of all documents on enclosed CD.*

*The documents are separated into Relevant reports and Possible Cause reports. The documents are then organized by category (i.e., consumer complaints, field reports, etc.) and within each category the documents are organized by model year then the last six digits of the VIN.*

Source(s): Customer Relations, Tech Line, Field Reports, Claims and Lawsuits.  
As of: September 5-7, 2012

- 5. State within the body of the response letter a summary table, by model and model year, a total count for all of the following categories of claims, collectively, that have been paid by Honda to date that relate to, or may relate to, the alleged defect in the subject and peer vehicles: warranty claims; extended warranty claims; claims for goodwill services that were provided; field, zone, or similar adjustments and reimbursements; and warranty claims or repairs made in accordance with a procedure specified in a technical service bulletin or customer satisfaction campaign.

Separately, for each such claim, state the following information:

- a) Honda's claim number;
- b) Vehicle owner or fleet name (and fleet contact person); and telephone number;
- c) VIN;
- d) Repair date (in "yyyy/mm/dd" date format);
- e) Vehicle mileage at time of repair;
- f) Repairing dealer's or facility's name, telephone number, city and state or ZIP code;
- g) Labor operation number;
- h) Problem code;

- i) Replacement part number(s) and description(s);
- j) Concern stated by customer; and
- k) Comment, if any, by dealer/technician relating to claim and/or repair.

Count as a separate claim each repair/incident assigned a separate claim/report number, even if a single vehicle is involved. Count as a single claim any duplicative claims assigned the same claim/report number.

Provide this information in Microsoft Access 2007, or a compatible format, entitled "Q5\_WRNTYDATA.accdb." Multiple model vehicle data can be provided in separate tables within a single database file providing that the overall file size does not exceed 1 GB.

Response:

The total warranty counts are provided in the table below. We have provided data for 1) Relevant Claims that exhibit inadvertent or non-crash related airbag deployment and 2) Possible Cause Claims that cite a situation (e.g. went over a pothole) that occurred before inadvertent or non-crash related airbag deployment. The data elements "a" through "k" are provided in the file titled "Q5\_WRNTYDATA.accdb" on the enclosed CD.

Relevant Claims						
Make	Model	Model Year	Warranty Claims	Extended Warranty	Goodwill Claims	Warranty Claims - TSB
Honda	Accord 2-door	2003	2	0	3	0
	Accord 4-door	2003	29	0	12	0
	Odyssey	2003	4	0	0	0
		2004	1	0	0	0
	FCX Clarity	2003	0	0	0	0
		2004	0	0	0	0
Acura	MDX	2003	6	0	0	0
	TSX	2004	3	0	3	0

Possible Cause Claims						
Make	Model	Model Year	Warranty Claims	Extended Warranty	Goodwill Claims	Warranty Claims - TSB
Honda	Accord 2-door	2003	0	0	0	0
	Accord 4-door	2003	2	0	2	0
	Odyssey	2003	0	0	0	0
		2004	0	0	0	0
	FCX Clarity	2003	0	0	0	0
		2004	0	0	0	0
Acura	MDX	2003	0	0	0	0
	TSX	2004	0	0	4	0

Source(s): Warranty claim data  
 As of: September 13, 2012

6. Describe in detail the search criteria used by Honda to identify the claims identified in response to Request No. 3, including the labor operations, problem codes, part numbers and any other pertinent parameters used. Provide a list of all labor operations, labor operation descriptions, problem codes,

and problem code descriptions applicable to the alleged defect in the subject vehicles. State, by make and model year, the terms of the new vehicle warranty coverage offered by Honda on the subject peer vehicles (i.e., the number of months and mileage for which coverage is provided and the vehicle systems that are covered) and if it covers inadvertent side-airbag deployments (without an actual side crash, but sensors did sense a shock pulse). Describe any extended warranty coverage option(s) that Honda offered for the subject vehicles and state by option, model, and model year, the number of vehicles that are covered under each extended warranty and if it covers inadvertent side-airbag deployments.

Response:

*Search Criteria: Using warranty data for all subject peer vehicles, claims were pulled based on the SRS part number and SRS assembly part numbers for the front airbag, side airbag, side curtain airbag and pretensioner. The contention text description was reviewed for each claim to identify inadvertent or non-crash related airbag deployments.*

*Coding and Descriptions: See Attachment #Q6*

*Warranty Coverage: All subject peer vehicles are covered by a new vehicle limited warranty for three years or 36,000 miles, whichever comes first. Under the terms of the new vehicle limited warranty, Honda will repair or replace any part that is defective in material or workmanship under normal use. This warranty covers all systems except emission control systems, accessories, battery, tires or IMA which have their own warranties. Honda has not issued extended warranty coverage related to the alleged defect in any of the subject peer vehicles.*

Source(s): Warranty claim data.  
As of: September 13, 2012

7. Separately, for each model and model year of the subject peer vehicles, provide the manufacturer short and long nomenclature/name for the electronic air bag module (i.e. RCM/Restraint Control Model etc...), the module part number including revision number (Honda and TRW numbers), when it was put into production service (mm/yy), and what air bag system devices (i.e. frontal, side-impact, head curtain and/or seat belt pre-tensioners) the module can deploy.

Response: See Attachment #Q7

8. Furnish Honda's assessment of the alleged problem condition in the subject peer vehicle(s), including:

- a) The causal or contributory factor(s);
- b) The failure mechanism(s);
- c) The failure mode(s);
- d) The risk to motor vehicle safety that it poses; and
- e) What warnings (both visually and audibly), if any, the operator would have that the alleged defect or problem condition was occurring or about to occur, or that the subject component was malfunctioning (does the air bag light illuminate intermittently or in a constant ON mode).

Response:

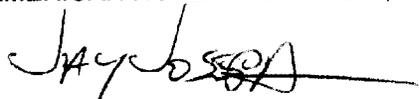
*Honda has confirmed one claim in the United States which is potentially related to the ASIC circuit (P/N 150734-2/LMB4009). We have collected the SRS unit from a 2003*

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*Acura MDX (VIN 2HNYD18263H500371) for further analysis and will update our response when analysis is completed. At this time we anticipate completing this analysis within the month of November.*

Sincerely,

AMERICAN HONDA MOTOR CO., INC.

A handwritten signature in black ink, appearing to read "Jay Joseph", with a long horizontal flourish extending to the right.

Jay Joseph  
Senior Manager  
Product Regulatory Office

JWJ:nis

Attachments

EA12-001

HONDA

10-4-2012

ATTACHMENT

Q2

VIN	Report Type	Type	Source	Make	Model	Model year	Summary
1HGCM82613A [REDACTED]	INJURY	CONSUMER COMPLAINT	N032004-07-2300560	HONDA	ACCORD 2-DOOR	2003	CUSTOMER WAS DRIVING ON FREEWAY AND HIS AIRBAGS DEPLOYED. HE FEELS A LITTLE ACHE FROM THE AIRBAG HITTING HIM.
1HGCM82753A [REDACTED]	INJURY	CONSUMER COMPLAINT	N012006-11-1700584	HONDA	ACCORD 2-DOOR	2003	AIR BAGS DRIVER SIDE AND DRIVER SIDE CURTAIN DEPLOYED AND SEAT BELT LOCKED WITHOUT ACCIDENT WHILE CUSTOMER WAS MERGING ON FREEWAY. CUSTOMER SUSTAINED PHYSICAL DAMAGE TO EYES FROM THE DUST AND DAMAGE TO RIGHT HAND FROM SUN VISOR SWINGING.
1HGCM72623A [REDACTED]	INJURY	CONSUMER COMPLAINT	N012006-12-1400648	HONDA	ACCORD 2-DOOR	2003	CUSTOMER WAS DRIVING ON SUNNY, DRY ROAD WITH NO DEBRIS AND NO OTHER VEHICLES IN SIGHT. AIR BAGS WENT OFF SUDENLY AND HE HAD TO PULL OVER. THE FRONT AIRBAGS ONLY DEPLOYED AND HE SUSTAINED AN ARM BURN (SECOND DEGREE BURN) WHERE HE WAS HOLDING THE STEERING WHEEL.
1HGCM72623A [REDACTED]	INJURY	COMPLAINT	063576	HONDA	ACCORD 2-DOOR	2003	Per CR report, customer called because he states the airbags in his car apparently went off for no reason as he was driving and he had not hit anything. It was sunny and dry and no debris on the road with no car in sight. He states that he was alone when the airbags went off suddenly and he had to pull off the road going around 70 mph. He states that the front airbags deployed only and that he was wearing a seat belt at the time. He states that there was no external damage to the vehicle only a cracked windshield from the airbag deploying. He claims the only injury was a burn to his arm. His father is a doctor and said he had 2nd degree burns.

VIN	Report Type	Type	Source	Make	Model	Model year	Summary
1HGCM564X3A [REDACTED]	PROPERTY DAMAGE	CONSUMER COMPLAINT	N012010-10-1804367	HONDA	ACCORD 4-DOOR	2003	HIT MAILBOX AND TREE DUE TO AIRBAG DEPLOYMENT. SUFFERED SORENESS ON BODY, FACE, NECK.
1HGCM56613A [REDACTED]	INJURY	CONSUMER COMPLAINT	N012003-05-2700561	HONDA	ACCORD 4-DOOR	2003	UNABLE TO LIFT HER ARM FOR 2 DAYS.
1HGCM665X3A [REDACTED]	INJURY	CONSUMER COMPLAINT	N012006-08-0700534	HONDA	ACCORD 4-DOOR	2003	PASSENGER HAD BLACK AND BLUE MARKS ON RIGHT ARM.
1HGCM66513A [REDACTED]	INJURY	CONSUMER COMPLAINT	N012012-06-0601557	HONDA	ACCORD 4-DOOR	2003	CUSTOMER'S WIFE WAS DRIVING ON FLAT ROAD WHEN DRIVER'S SIDE AIRBAG DEPLOYED. SEAT BELT TIGHTENED AND WOULD NO LONGER WORK. WIFE WAS NOT TREATED FOR MINOR BRUISING.
1HGCM56653A [REDACTED]	INJURY	CONSUMER COMPLAINT	N012010-09-0300011	HONDA	ACCORD 4-DOOR	2003	CUSTOMER'S DAUGHTER WAS DRIVING WHEN THE PASSENGER SIDE AIRBAG DEPLOYED FOR NO APPARENT REASON. PASSENGER IN VEHICLE HAD EARS RINGING FOR SHORT TIME AFTER DUE TO DEPLOYMENT.
1HGCM66523A [REDACTED]	PROPERTY DAMAGE	CLAIM	050614	HONDA	ACCORD 4-DOOR	2003	Airbags in her Honda Civic malfunctioned and deployed without cause causing damage to her vehicle
1HGCM66563A [REDACTED]	INJURY	CLAIM	046117	HONDA	ACCORD 4-DOOR	2003	Per Tech Line Contact Report: <input type="checkbox"/> Customer states the side air bag and curtain air bag deployed while they were driving down the road for no apparent reason. The SRS has a DTC F3-11 Code.
1HGCM66563A [REDACTED]	INJURY	CLAIM	054441	HONDA	ACCORD 4-DOOR	2003	12/15/05 TC <input type="checkbox"/> Per CR, the customer was driving northbound when her side compartment airbag (driver side) suddenly deployed causing injury to the left side of her body. No accident involved. Customer was pregnant at the time of the accident. Statute of Limitations has run
2HNYD18263H [REDACTED]	INJURY	CONSUMER COMPLAINT	N032012-08-1701443	ACURA	MDX	2003	DRIVER WAS NOT ON THE FREEWAY AND WAS DRIVING MODERATELY; ALL OF A SUDDEN WITH NOTHING DONE TO TRIGGER THIS HAPPENING.

VIN	Report Type	Type	Source	Make	Model	Model year	Summary
5FNRL18923E [REDACTED]	INJURY	CONSUMER COMPLAINT	N012011-03-2803007	HONDA	ODYSSEY	2003	CUSTOMER'S WIFE WAS DRIVING VEHICLE WHEN THE PASSENGER CURTAIN AIRBAG DEPLOYED. WIFE WAS NOT IN AN ACCIDENT. WIFE WAS ACCOMPANIED BY FRIEND IN THE PASSENGER SEAT WHO WAS "MINIMALLY INJURED" THOUGH NO MEDICAL ATTENTION WAS SOUGHT.
5FNRL18623E [REDACTED]	INJURY	CONSUMER COMPLAINT	N012012-09-0400472	HONDA	ODYSSEY	2003	CUSTOMER WAS DRIVING WITH WIFE. SIDE AIRBAGS DEPLOYED FROM SEATS, THEN 30 SECONDS LATER BOTH FRONT AIRBAGS DEPLOYED. THERE WAS AN ADDITIONAL EXPLOSION SOUND FROM THE FRONT PASSENGER SIDE. THEY DID NOT HIT ANYTHING. WIFE IS TRAUMATIZED FROM DEPLOYMENT.
5FNRL18993E [REDACTED]	INJURY	CONSUMER COMPLAINT	N032012-02-2703857	HONDA	ODYSSEY	2003	WIFE WAS DRIVING AND AIRBAG DEPLOYED. WIFE WAS VERY SHAKEN AND SUFFERED A MINOR BRUISE ON HER FOREARM.
5FNRL18993E [REDACTED]	INJURY	CONSUMER COMPLAINT	N012012-02-2703882	HONDA	ODYSSEY	2003	THE AIRBAG DEPLOYED WHILE WIFE WAS DRIVING ON HIGHWAY. WIFE DID NOT BELIEVE SHE HIT ANYTHING. WIFE'S FOREARM WAS BRUISED AND RED.
5FNRL18633E [REDACTED]	INJURY	CONSUMER COMPLAINT	N012012-04-2001202	HONDA	ODYSSEY	2003	CUSTOMER WAS DRIVING SLOWLY IN PARKING LOT ON 4/18/2012 WHEN DRIVER, THEN PASSENGER AIRBAG DEPLOYED WITH NO IMPACT OR ACCIDENT TO VEHICLE. CUSTOMER'S HAND WAS BRUISED DUE TO CONTACT WITH AIRBAG. BOTH AIRBAGS, CAUSED LOUD EXPLOSION SOUNDS. TWO MINUTES LATER THERE WERE TWO MORE POPPING/EXPLOSION SOUNDS.

VIN	Report Type	Type	Source	Make	Model	Model year	Summary
5FNRL18003E [REDACTED]	INJURY	FIELD REPORT	3285634	HONDA	ODYSSEY	2003	CUSTOMER WAS SITTING IN THE CAR USING THEIR IPAD AND THE AB JUST WENT OFF. CUSTOMER WENT TO DOCTOR BECAUSE THE IPAD HIT HER IN FACE.
2HKRL18553H [REDACTED]	INJURY	CONSUMER COMPLAINT	N012009-12-2800300	HONDA	ODYSSEY	2003	CUSTOMER WAS DRIVING WHEN HIS AIRBAG DEPLOYED, BURST AND EXPLODED AND BURNED HIS HANDS SEVERELY. SMOKE STARTED COMING INTO THE CAR.

VIN	Report Type	Type	Source	Make	Model	Model year	Summary
5FNRL18933E [REDACTED]	INJURY	COMPLAINT	090920	HONDA	ODYSSEY	2003	<p>According to the notice of claim: □  On Tuesday, March 6, 2012 after a doctor's appointment with my mother, I was driving on a rural road at 15 MPH when suddenly the car's horn activated by itself and immediately after, the airbags started popping out. We immediately got out of the car, because I thought it was "on fire" (later I learned it was not smoke but gunpowder or something similar). □  My mother who is 84 years old was struck very hard on her right arm. She was nervous so we had to take her to the doctor because her blood pressure went up and her right arm was full of black and blues. □  We took immediately the car to Bella International's Service Department. We were attended to by Mr. Roberto Arroyo, Service Advisor. Our job order was #6224. Since that is our only car, we had to rent for one week until we got news from your company. We called almost every day and it was not until March 22, when we were told that Bella International would not repair our car. □  My sister, who has always owned a Honda had the same problem a few years ago, but hers was repaired. All our family owns Hondas and this is our second one but with the past experience we are very disappointed. □  I cannot imagine what would have happened had this occurred on a big and busy highway. Probably a serious accident would have happened. □</p>
JH4CL95844C000755	INJURY	CONSUMER COMPLAINT	B012008-03-1002500	ACURA	TSX	2004	DID NOT HIT POT HOLES. PASSENGER HAD TROUBLE BREATHING AND HER SIDE HURT.

VIN	Report Type	Type	Source	Make	Model	Model year	Summary
JH4CL95844C [REDACTED]	INJURY	COMPLAINT	069518	ACURA	TSX	2004	<p>According to the notice of claim from the claimant's attorney "On March 9, 2008, Ms. Zamarippa was a front seat passenger of a 2004 Acura which was driven by Paul Serrano. Ms. Zamarippa was seriously injured when the Acura's side airbags spontaneously deployed" Client stated that he was driving west bound on the 210 highway on March 9 around 5:30 am. He was driving and his friend was in the passenger seat. She is 5'3" and weighs 160 lbs. It was still dark while the sun was barely coming up. He did not hit any pot holes, but merely began to brake from 70 or 75 mph to exit when the passenger curtain air bag and the passenger seat airbag deployed. He did not hit anything and he began to exit the freeway. After getting off the freeway he stopped at a gas station where he contacted the police. He was okay but his friend had trouble breathing and her side began to hurt.</p>

VIN	Report Type	Type	Source	Make	Model	Model year	Summary
1HGCM66543A [REDACTED]	INJURY	CONSUMER COMPLAINT	N012012-03-2602736	HONDA	ACCORD 4-DOOR	2003	CUSTOMER WAS DRIVING ON THE FREEWAY WHEN THE PASSENGER SIDE CURTAIN AIRBAG DEPLOYED. WIFE COULD NOT HEAR FOR A FEW MOMENTS WHEN THE AIRBAG DEPLOYED, BUT DID NOT SEEK MEDICAL ATTENTION.
1HGCM66543A [REDACTED]	INJURY	CONSUMER COMPLAINT	N012004-01-2301430	HONDA	ACCORD 4-DOOR	2003	THE SIDE AIRBAG WENT OFF AND HIT CUSTOMER IN THE HEAD. HER HEAD WAS HURTING BADLY DURING CALL.
1HGCM56603A [REDACTED]	INJURY	CONSUMER COMPLAINT	N012003-08-1301098	HONDA	ACCORD 4-DOOR	2003	CUSTOMER WAS DRIVING DOWN THE ROAD WHEN HE SUDDENLY HEARD A LOUD BANG AND FELT A TERRIBLE PAIN IN HIS ARM, DUE TO THE DEPLOYMENT OF THE SIDE AIRBAG.
1HGCM66393A [REDACTED]	INJURY	CONSUMER COMPLAINT	N012011-07-2701443	HONDA	ACCORD 4-DOOR	2003	CUSTOMER WAS DRIVING WHEN PASSENGER SIDE AIRBAG DEPLOYED OUT OF NOWHERE. THE DEPLOYMENT CAUSED CUSTOMER TO HAVE A MASSIVE HEADACHE AND A RINGING SENSATION IN HIS EAR. AIRBAG LIGHT BECAME ILLUMINATED.
1HGCM56343A [REDACTED]	INJURY	CONSUMER COMPLAINT	N012006-02-2101573	HONDA	ACCORD 4-DOOR	2003	CUSTOMER WAS SLOWING AND PARALLEL PARKING. VEHICLE SLID ON ICE AND ANTI-LOCK BRAKES MADE NOISE. THEN THE DRIVER'S AIRBAG DEPLOYED, INJURING CUSTOMER'S HAND AND CRACKING THE WINDSHIELD.
1HGCM55663A [REDACTED]	INJURY	CONSUMER COMPLAINT	N012007-09-1001584	HONDA	ACCORD 4-DOOR	2003	VEHICLE HAD SIDE AIRBAG DEPLOYMENT. CUSTOMER WAS BRUISED AND INJURED.
1HGCM56643A [REDACTED]	INJURY	CONSUMER COMPLAINT	N012007-03-0900460	HONDA	ACCORD 4-DOOR	2003	CUSTOMER WAS DRIVING WHEN SHE HEARD A POPPING SOUND, WHICH WAS THE DEPLOYMENT. HER EARS WERE RINGING AND THE AIR BAG LIGHT WAS ON.

VIN	Report Type	Type	Source	Make	Model	Model year	Summary
1HGCM56623A [REDACTED]	INJURY	CONSUMER COMPLAINT	N012006-06-2100042	HONDA	ACCORD 4-DOOR	2003	CUSTOMER DROVE OVER POTHOLE AT 25 MPH WHEN DRIVER AND PASSENGER AIR BAGS DEPLOYED. THE DRIVER AIR BAG DID NOT INFLATE AND THIS CAUSED THE CUSTOMER'S SON TO HIT THE STEERING WHEEL, INJURING HIS NOSE.
1HGCM56633A [REDACTED]	INJURY	CONSUMER COMPLAINT	N012011-12-0501731	HONDA	ACCORD 4-DOOR	2003	CUSTOMER WAS OPERATING VEHICLE ON HIGHWAY RAMP GOING 30 MPH. NO ACCIDENT OCCURRED YET HIS PASSENGER SIDE AIRBAG DEPLOYED. CUSTOMER'S SON SUSTAINED SMALL SCRAPE TO HIS FACE AND WAS TAKEN TO GET MEDICAL ATTENTION THE NEXT DAY.
JH4CL96864C [REDACTED]	INJURY	CONSUMER COMPLAINT	B012007-09-2000040	ACURA	TSX	2004	RAN OVER AN ITEM BUT COULD NOT LOCATE WHAT IT WAS. MOTHER SUFFERED HEADACHES, SORENESS TO HER MUSCLES, AND BREATHING PROBLEMS. 14 MONTH OLD DAUGHTER WAS CRYING.
JH4CL96824C [REDACTED]	INJURY	CONSUMER COMPLAINT	B012005-04-2200412	ACURA	TSX	2004	AIRBAGS DEPLOYED AND HIT HIS GIRLFRIEND. DAMAGE FOUND IN UNDERCARRIAGE.
JH4CL968X4C [REDACTED]	INJURY	CONSUMER COMPLAINT	B012012-05-1500655	ACURA	TSX	2004	TRAVELING 35-40 MPH AND HEARD A LOUD NOISE WHEN THE AIRBAGS DEPLOYED. CLIENT DID NOT HIT ANYTHING. CLIENT'S MOM COMPLAINING ABOUT PAIN ON HER SIDE. CAR WAS IN AN ACCIDENT 3 MONTHS AGO BUT NO AIRBAGS DEPLOYED. DEALER FOUND DAMAGE TO THE UNDERCARRIAGE NEAR THE IMPACT SENSOR.
JH4CL96874C [REDACTED]	INJURY	FIELD REPORT	2899045	ACURA	TSX	2004	DRIVER'S SIDE CURTAIN AIRBAG DEPLOYED UNEXPECTEDLY WHILE DRIVING OVER A SMALL BUMP. CUSTOMER STATED THAT HIS EARS WERE RINGING FOR 15 MINUTES AFTER DEPLOYMENT.

EA12-001

HONDA

10-4-2012

ATTACHMENT

Q6

Labor Operation Number	Labor Operation Number Description
723099	COOLANT TEMPERATURE SWITCH OR OIL PRESSURE SWITCH - STRAIGHT TIME (WITHOUT PARTS)
723505	SUPPLEMENTAL RESTRAINT SYSTEM (SRS) CODES OPERATING DATA - RETRIEVE OR CLEAR CODES WITH THE HONDA DIAGNOSTIC SYSTEM (HDS). ACCESS FLASH CODES WITH THE SRS INDICATOR LIGHT. PERFORM INPUT TESTS. INCLUDES REQUIRED DIAGNOSTIC TEST
741099	REAR WIPER MOTOR - STRAIGHT TIME (WITHOUT PARTS)
751100	SRS UNIT - REPLACE.
751106	SIDE IMPACT SENSOR (RIGHT) - REPLACE.
751107	SIDE AIRBAG, LEFT - REPLACE.
751108	SIDE AIRBAG, RIGHT - REPLACE.
751115	SIDE CURTAIN AIRBAG, LEFT - REPLACE.
751116	SIDE CURTAIN AIRBAG, RIGHT - REPLACE.
751199	SRS UNIT - STRAIGHT TIME (WITH PARTS)
752100	AIRBAG ASSEMBLY, DRIVER SIDE - REPLACE.
7521C2	SRS SIDE CURTAIN AIRBAG, RIGHT - REPLACE.
754110	AIRBAG ASSEMBLY, PASSENGER SIDE - REPLACE.
754199	SRS UNIT (PASSENGER) - STRAIGHT TIME (WITH PARTS)
842100	HEADLINER - REPLACE.
854100	FRONT SEAT BELT/RETRACTOR ASSEMBLY (LEFT) - REPLACE.
854175	FRONT SHOULDER BELT/RETRACTOR OR RETRACTOR/TENSIONER, LEFT (1ST ROW)- REPLACE.
855185	FRONT SHOULDER BELT BUCKLE, LEFT (1ST ROW)- REPLACE.
864100	FRONT SEAT BELT/RETRACTOR ASSEMBLY (RIGHT) - REPLACE.
864175	FRONT SHOULDER SEATBELT/RETRACTOR OR RETRACTOR/TENSIONER, RIGHT (1ST ROW)- REPLACE.

Problem Code	Problem Code Description
00021	TORN, CUT OR SPLIT
00032	INOPERATIVE
032	INOPERATIVE
00401	DISTORTED
03214	ERRONEOUS OPERATION
03217	NOT OPERATING
06401	SHORT CIRCUIT
06403	POOR GROUND
06801	OPEN CIRCUIT
L09	LIFETIME SEAT BELT
L3214	LIFETIME SEAT BELT
L3217	LIFETIME SEAT BELT