



419 West Pike Street, PO Box 629, Jackson Center, OH 45334-0629

October 18, 2012

**VIA E-MAIL
RECEIPT CONFIRMATION REQUESTED**

Ms. Nancy Lewis
Associate Administrator for Enforcement
National Highway Traffic Safety Administration
Attn: Recall Management Division (NVS-215)
1200 New Jersey Ave. S.E.
Washington, DC 20590

Re: Eldorado National - California
Defect and Non-Compliance Report

Dear Ms. Lewis:

Eldorado National - California (Eldorado) has been notified by Ricon Corporation (Ricon) concerning a safety defect involving egress windows built between April 1, 2010 and October 31, 2010. Ricon has already initiated a safety recall campaign with respect to this defect. NHTSA has assigned recall number 12E-037 to the Ricon recall campaign.

Pursuant to Part 573 of Title 49 of the Code of Federal Regulations, we are hereby notifying the National Highway Traffic Safety Administration that certain buses manufactured by Eldorado were built with Ricon egress windows that contain the defect.

As more specifically set forth below, Ricon has agreed to conduct the recall campaign involving these defective egress windows. Eldorado will provide Ricon with a list of dealers and owners to assist Ricon in remedying the defect. Ricon will be filing the quarterly reports in connection with the recall campaign.

- A. Recall Population and Vehicle Identification. The recall population includes the following product brands manufactured by Eldorado.

<u>Product Brand</u>	<u>Model Years</u>
Axess	2011
EZ Rider II Max	2011

The total number of vehicles subject to this recall campaign is: 9.
These vehicles were built between October 1, 2010 and October 31, 2010.

- B. Description of Defect. The vehicles subject to this recall campaign were manufactured with the defective egress windows. Ricon has determined that failures can occur to the release handles of the windows. The handle of the window was cast with a material that cannot withstand the force of actuation. As a result the handle may break when the application of the actuation force is applied. This may result in passengers being unable to exit the bus in the event of an emergency.

- C. Basis for Determining that a Defect Exists. Eldorado was notified by Ricon of the defect on October 16, 2012. There have been no reports of accidents or personal injury as a result of this defect on any Eldorado vehicles.
- D. Remedying of Defect. As outlined in the Ricon recall 12E-037 the remedy is to replace the defective handles in the affected vehicles.
- E. Owner and Dealer Notifications. Eldorado will notify the owners and dealers of the buses. Copies of these letters are attached for approval.
- F. Quarterly Reporting Requirements. Ricon will be responsible for filing quarterly reports in connection with recall campaign 12E-037. Because the information included by Ricon in its quarterly reports will encompass the remedying of the Eldorado buses subject to this recall campaign, Eldorado will not file quarterly reports to avoid duplication.
- G. Campaign Number. Eldorado does not have an internal campaign number for this recall. Eldorado will use the recall campaign number assigned by NHTSA.

The enclosed information should comply with the NHTSA regulations and satisfy the obligations of Eldorado with respect to this recall campaign. If you need any additional information regarding the participation of Eldorado in this recall campaign, please feel free to contact David Mihalick at 937-596-7965 or Tony Wayne, Eldorado National at 905-591-9557.

Sincerely,



David M. Mihalick
Thor Industries
Standards Compliance Manager