



GENERAL MOTORS LLC
Global Interior and Safety Center

May 31, 2012

Jeffrey L. Quandt, Chief
Vehicle Control Division
Office of Defects Investigation
National Highway Traffic Safety Administration
1200 New Jersey Ave, SE, Room W48-307
Washington, DC 20590

N100097

NVS-213cla
PE10-010 Supplement 3
(EA11-001)

Dear Mr. Quandt:

This letter is in response to your email request, dated May 7, 2012, requesting additional information for certain model year (MY) 1999 through 2006 GMT800 C/K series vehicles manufactured by General Motors.

The subject vehicles for this response are MY 1999 through 2006 GMT800 C/K series vehicles sold or leased in the United States.

This response includes only additional reports and claims not included in GM's previous responses.

Your email requests and our corresponding replies are as follows:

- 1) Please provide updated complaints, field reports, claims, lawsuits and warranty claim information for all Salt-Belt states for all MY 1999 through 2006 vehicles (note the addition of MY 2004-06 vehicles in this update request);

The requested information is summarized in the tables contained on the ATT_1_GM disk in the folder labeled "Q_01 Tables".

GM has organized all of the records summarized in the tables by the GM file number within each attachment. Refer to access database "Q_01_REQUEST NUMBER ONE DATA" on the ATT_1_GM disk.

GM has organized the warranty claim information by the GM file number within each attachment. Refer to access database "Q_01_REQUEST NUMBER ONE WARRANTY DATA" on the ATT_1_GM disk.



- 2) Please provide updated complaints, field reports, claims, lawsuits and warranty claim information for all non-Salt-Belt states for all MY 1999 through 2006 vehicles (note the addition of MY 2004-06 vehicles in this update request);

The requested information is summarized in the tables contained on the ATT_1_GM disk in the folder labeled "Q_02 Tables".

GM has organized all of the records summarized in the tables by the GM file number within each attachment. Refer to access database "Q_02_REQUEST NUMBER TWO DATA" on the ATT_1_GM disk.

GM has organized the warranty claim information by the GM file number within each attachment. Refer to access database "Q_02_REQUEST NUMBER TWO WARRANTY DATA" on the ATT_1_GM disk.

- 3) With regard to the charts provided for the subject and peer vehicles in the April 16 presentation, please provide the following additional charts for the vehicles tested by GM:

- a. For each test vehicle, please provide a chart showing pedal force (y-axis) as a function of pedal displacement/stroke (x-axis) for:
 - i. Full system, Front only, Rear only (normal rate of brake apply); and
 - ii. Full system, Front only, Rear only (fast rate of brake apply).
- b. For each test vehicle, please provide a chart showing line pressure for the working circuit(s) as a function of pedal displacement/stroke for:
 - i. Full system, Front only, Rear only (normal rate of brake apply); and
 - ii. Full system, Front only, Rear only (fast rate of brake apply).

Each of the requested charts should be for a single test vehicle, to compare the curves in the different operating states.

The requested information is provided on the ATT_2_GM_CONF disk; folder labeled "Q_03". Refer to the Microsoft PowerPoint 2010 file labeled "Q_03_REQUEST NUMBER THREE DATA PRESENTATION".

GM claims that certain information, in documents that are part of lawsuit and/or claims files maintained by the GM Legal Staff, is attorney work product and/or privileged. That information includes notes, memos, reports, photographs, and evaluations by attorneys (and by consultants, claims analysts, investigators, and engineers working at the request of attorneys). GM is producing responsive documents from claims files that are neither attorney work product nor privileged, and withholding those that are attorney work product and/or privileged.

This response was compiled and prepared by this office upon review of the documents produced by various GM locations, and does not include documents generated or received at those GM locations subsequent to their searches.

Please contact me if you require further information about this response or the nature or scope of our searches.

Sincerely,

A handwritten signature in black ink, appearing to read "M. Carmen Benavides". The signature is fluid and cursive, with a large initial "M" and a stylized "B" at the end.

M. Carmen Benavides, Director
Product Investigations and Safety Regulations

Attachments