



## SAFETY RECALL NOTICE

October 8, 2012

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Dear 2008 ZAP XEBRA Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

ZAP has decided that certain model year 2008 ZAP XEBRA all-electric vehicles fail to comply with several requirements of Federal Motor Vehicle Safety Standard (FMVSS) No. 122, *Motorcycle Brake Systems*. These vehicles exceed maximum distances within which they must be able to come to a stop. Extended stopping distances may result in a vehicle crash. Next, the vehicles were produced without the required separate brake fluid reservoir for each brake circuit, with each reservoir filler opening having its own cover, seal, and cover retention device. Without a separate reservoir for each brake, having its own cover, seal, and cover retention device, fluid for one brake circuit may move to the other. If this happens, both reservoirs could lose fluid as a result of a fluid leak in one brake circuit and compromise the stopping ability of the braking system, and increasing the risk of a crash.

### WHAT WE ARE DOING

A remedy is not yet available for your vehicle. We are working hard on developing the remedy and will contact you and all other registered owners of the vehicles once the remedy is ready for application to your vehicle. We anticipate having a remedy on or about December 31, 2012. In the meantime, if you have questions or concerns, please contact ZAP at 1-877-788-6277.

### WHAT YOU SHOULD DO

You should consider not driving your vehicle. If you choose to continue to drive your vehicle in its present condition, take into account that it does not meet Federal stopping distance requirements, and at a minimum keep a safe distance between your vehicle and any vehicles or other objects in front of it. Allowing additional distance between your vehicle and any vehicles in front of your vehicle is recommended.

ZAP, 501 Fourth Street, Santa Rosa, CA 95401 USA  
Phone: 707-525-8658 x229 – Fax: 707-525-8692 – Website [www.zapworld.com](http://www.zapworld.com)  
Email: [mringstad@zapworld.com](mailto:mringstad@zapworld.com)

If you are a lessor of one of these vehicles, Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If you previously paid to have your vehicle repaired to address these conditions, you may be eligible to receive reimbursement. Please contact ZAP at 1-877-788-6277 for further instruction as to how to file a claim for reimbursement.

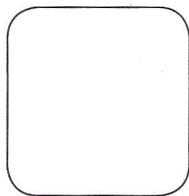
After contacting your dealer and the ZAP toll-free customer service line, if you are still not able to have the safety noncompliance remedied without charge and/or within a reasonable time, you may wish to write the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590 or call 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We are sorry to cause this inconvenience; however, we have taken this action in the interest of your safety and continued satisfaction with our products.

Sincerely,  
ZAP Management



ZAP JONWAY USA  
501 Fourth Street  
Santa Rosa, CA 95401



**IMPORTANT SAFETY RECALL NOTICE**

F.P.O.

