



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

September 26, 2012

Mr. Jay Joseph
Senior Mgr, Product Regulatory Office
Honda (American Honda Motor Co.)
1919 Torrance Blvd.
Torrance, CA 90501

NVS-215JN
12V-461

Subject: Possible Drive Chain Failure

Dear Mr. Joseph:

This letter serves to acknowledge Honda (American Honda Motor Co.)'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

HONDA/NC700XC/2012
HONDA/NC700XDC/2012

Mfr's Report Date: September 18, 2012

NHTSA Campaign Number: 12V-461

Components:

POWER TRAIN

Potential Number of Units Affected: 1,542

Problem Description:

Honda is recalling certain model year 2012 NC700XDC and NC700XC motorcycles. Some motorcycles may be equipped with drive chains that contain outer drive plates that were improperly heat-treated, resulting in plate fracture during use.

Consequence:

If a plate fractures, the motorcycle can unexpectedly lose propulsion, increasing the risk of a crash.

Remedy:

Honda will notify owners, and dealers will inspect and, if necessary, replace the drive chain, free of charge. The safety recall is expected to begin on October 8, 2012. Owners may contact Honda customer service at 1-866-784-1870.

Notes:

Honda's recall campaign number is S54. Owners may also contact the National Highway Traffic Safety Administration's Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153), or go to www.safercar.gov.

We have received Honda's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Joshua Neff who may be reached by phone at 202-366-0698, or by email at joshua.neff@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with the first name being more prominent.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement