

# Equipment Safety Recall Quarterly Report Information<sup>1</sup>

Required per 49 CFR Part 573.7

Report Date: July 02, 2012

Calendar Quarter: 2nd

Safety Recall Quarterly Report from 04/01/2012 through 06/30/2012

Manufacturer: Hankook Tire America Corp.

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Recall Subject: 17,729 Hankook Tires – Tire Endurance

1. NHTSA Safety Recall Campaign Number: 10T-021

Also, for completeness, if your company has assigned a code number to this campaign, please provide your code: None

2. (a) The date notification to purchasers began: Dec.21,2010

(b) The date notification of purchasers was completed: All tire dealers who received the tires recalled and all end users who sent the tire registration cards were notified in Dec. 2010

3. The Total Number of Items of Equipment Involved: 17,729 Tires

The total number of items involved in the subject campaign (including all items sold or distributed to purchasers, dealers, distributors, and similar entities beyond the immediate control of the manufacturer/importer).

Number of Items Returned from Inventory or Remedied Prior to Sale: 13 Tires

Includes (a) the total number of items returned from Manufacturer, Distributor, Dealer or Retailer inventory or (b) otherwise remedied prior to sale to consumers.

4. (a) Total Number Inspected & Remedied: 87 Tires were returned, all were inspected for identification and all were scrapped by mutilation (Including 13 in Section 3 above).

Total number of items which were inspected and/or otherwise repaired or remedied.

(b) Total Number Inspected & NOT REQUIRING REMEDY: None because the defect is not visually identifiable. Total number of items involved in the recall and inspected, but determined to NOT REQUIRE REMEDIAL or recall repair work.

5. Items Determined to be Unreachable

Total Number Exported: None by the manufacturer. It is not known if any tires were exported by dealers

Total Number Stolen: Not known if any were stolen

Total Number Scrapped: 87 Tires

Total Number Unable to Notify: All dealers and end users who sent back the tire registration cards were notified.

Total Number Otherwise Unreachable: Not known

Describe Other: Hankook had media release and continues its web-site exhibition to reach out to more end users. Hankook continue its reminder to dealers to search their sales records and further reach out to more end users.

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<sup>1</sup>Any questions please contact Mrs. Kelly Schuler or Mr. George Person at (202) 366-5227 or by FAX at (202) 366-7882.