



August 17, 2012

Ms. Nancy Lewis
Associate Administrator for Enforcement
National Highway Traffic Safety Administration
Recall Management Division (NVS-215)
1200 New Jersey Avenue, SE – Room W45-306
Washington, DC 20590

Dear Ms. Lewis:

The following information is submitted pursuant to the requirements of 49 CFR 573.6 as it applies to a determination by General Motors of a noncompliance involving certain 2012 model year Chevrolet Sonic vehicles.

573.6(c)(1): Chevrolet Brand of General Motors Company

573.6(c)(2)(3)(4): This information is shown on the attached sheet.

573.6(c)(5): General Motors has decided that certain 2012 model year Chevrolet Sonic vehicles fail to conform to Federal Motor Vehicle Safety Standard 104 - Windshield Wiping and Washing Systems. The windshield washer hose on these vehicles may separate from the washer fluid reservoir, and if this occurs, washer fluid will not be available to clean the windshield. This could impede the driver's view and a crash could occur.

573.6(c)(7): On July 31, 2012, GMNA Product Investigations was informed of elevated warranty reports involving windshield/liftgate washer hoses becoming disconnected. An investigation revealed that the hose separation was caused by an inappropriate lubricant being used as an assembly aid.

It was determined that this condition may not meet the requirements of FMVSS 104 Windshield Wiping & Washing Systems.

The issue was presented to the Field Performance Evaluation Review Committee and on August 14, 2012, the Executive Field Action Decision Committee decided to conduct a noncompliance recall.

573.6(c)(8): Dealers are to secure the windshield washer hose to prevent separation from the washer fluid reservoir.

GM sent the dealer bulletin on August 14, 2012 and anticipates mailing owner letters on September 7, 2012.



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Pursuant to 577.11(e), GM does not plan to provide notice about reimbursement to owners because all involved vehicles are covered under the new vehicle warranty.

573.6(c)(10): GM will provide copies of the dealer bulletin and owner letter under separate cover.

Sincerely,

A handwritten signature in black ink, appearing to read "M. Carmen Benavides". The signature is fluid and cursive, with the first name "M." and last name "Benavides" clearly distinguishable.

M. Carmen Benavides, Director
Product Investigations and Safety Regulations

12176
Attachment

573.6(c)(2),(3),(4)

VEHICLES POTENTIALLY AFFECTED BY MAKE, MODEL, AND MODEL YEAR
PLUS INCLUSIVE DATES OF MANUFACTURE

<u>MAKE</u>	<u>MODEL SERIES</u>	<u>MODEL YEAR</u>	<u>NUMBER INVOLVED</u>	<u>INCLUSIVE MANUFACTURING DATES (FROM) _____ (TO)</u>		<u>DESCRIPTIVE INFO. TO PROPERLY IDENT. VEH.</u>	<u>EST. NO. W/CONDITION</u>
Chevrolet	J	2012	44,668	05/05/2011	02/24/2012	Sonic	*
	GM Total:		44,668				

* All involved vehicles will be corrected as necessary.

573.6(c)(2)(iv): SPL Company, Ltd.
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Country of Origin: Korea

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