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12V-391
4 Pages

August 7, 2012

Ms. Nancy Lummen Lewis
Associate Administrator for Enforcement
National Highway Traffic Safety Administration
Recall Management Division (NVS-215)
Room: W48-302
1200 New Jersey Ave. SE
Washington, DC 20590

Dear Ms. Lewis:

Attached is Chrysler Group LLC's ("Chrysler") Defect Information Report, complying with the requirements of 49 CFR Part 573, Defect and Noncompliance Reports, which contains details of a potential safety related defect in vehicles.

Chrysler Group will conduct a voluntary safety recall to replace the ORC (Occupant Restraint Control) module on all 2013 MY 7-passenger Durango vehicles.

Sincerely,

A handwritten signature in black ink, appearing to read "David D. Dillon".

David D. Dillon

Enclosure: Defect Information Report for Chrysler Group LLC Recall M25.

cc: Frank Borris, NHTSA

DEFECT INFORMATION REPORT FOR CHRYSLER GROUP LLC

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Submission Date: August 7, 2012

573.6(c)(1): Manufacturer's Name, Brand Name

Chrysler Group LLC, Dodge

573.6(c)(2): Identification of Affected Vehicles

Make(s)	Model(s)	Model Year(s)	Inclusive Dates of Manufacture
Dodge	Durango (7-passenger)	2013	April 11, 2012 – July 20, 2012

573.6(c)(2)(iv): Component manufacturer name, address, telephone number, and country of origin:

ROBERT BOSCH CORPORATION
PROL HERMANOS ESCOBAR 6965 PARQUE
INDUSTRIAL OMEGA CD JUAREZ CHIH 31039
MEXICO
Tel. +52 (656) 688 2300

573.6(c)(3): Potentially Affected Vehicle Population

1,449 (estimated)

573.6(c)(4): Percentage of Affected Vehicles

100% (approximate)

573.6(c)(5): Description of Defect or Noncompliance

Some 7-passenger vehicles were built with the incorrect ORC (Occupant Restraint Control) module which could result in reduced performance in the event of a side impact rearward of the second row seat.

DEFECT INFORMATION REPORT FOR CHRYSLER GROUP LLC

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573.6(c)(6): Chronology of Principal Events Leading to Determination of a Safety Defect

- The 2013 model year WD features acceleration sensors located at each occupant row. The 2 row (5 passenger) vehicle uses 2 side acceleration sensors. The 3 row (7 passenger) vehicle uses 3 side acceleration sensors.
- The 2 row ORC control module does not have interface chips or diagnostics for the 3rd row sensors.
- The 3rd row delete option (Sales Code CF9) has a unique ORC module that does not utilize input from the third row sensor.
- The standard 3rd row seating configuration (Sales Code CFP) features an ORC module which utilizes the input from all 3 rows of sensors.
- On July 21, 2012, a 5 passenger vehicle was built without the D-pillar (3rd row) acceleration sensors but with a three row, 7 passenger ORC module.
- This vehicle was rejected at the final electrical test because the ORC module was not able to communicate with the D-pillar (3rd row) acceleration sensors.
- An error was discovered that released the 5 passenger module on the 7 passenger vehicle.
- On July 23, 2012, a Change Notice (CN) was issued to change the Electronic Bill of Material (EBOM) to match 2012 MY design intent ORC module releases.
- All vehicles included in this action conform to applicable Federal safety standards and are fully compliant.
- Chrysler Group LLC is not aware of any accidents or injuries related to this issue.
- On July 31, 2012, Chrysler Group LLC decided to conduct a voluntary safety recall of the Affected Vehicles.

573.6(c)(7): Information Used in Determination of a Noncompliance

NA

573.6(c)(8): Description of Remedy

Chrysler will conduct a voluntary safety recall to replace the ORC (Occupant Restraint Control) module on all affected 7-passenger vehicles.

Chrysler has a longstanding policy and practice of reimbursing owners who have incurred the cost of repairing a problem that subsequently becomes the subject of a field action. To ensure consistency, Chrysler, as part of the owner letter, will request that customers send the original receipt and/or other adequate proof of payment to the company for confirmation of the expense.

DEFECT INFORMATION REPORT FOR CHRYSLER GROUP LLC

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573.6(c)(10): Dealer and Owner Communications

Chrysler plans to begin notification of dealers and owners by the end of September. Chrysler will provide the dealer and owner letters when available.

573.6(c)(11): Manufacturer's Campaign Number

Chrysler has assigned recall number M25 to this action.