



Consumer Affairs
P.O. Box 685003
Franklin, Tennessee 37068-5003
A Division of Nissan North America, Inc.

OWNER NOTIFICATION

NHTSA RECALL 12V-088

Dear Infiniti M45 Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Infiniti has decided that a defect which relates to motor vehicle safety exists in 2003-2004 Model Year Infiniti M45 vehicles. Our records indicate that you own or lease the Infiniti vehicle identified by the VIN on the inside of this notice.

REASON FOR RECALL

On some of the potentially affected vehicles, the fuel gauge may malfunction and display an inaccurate fuel level reading. For example, the fuel gauge may show higher than the actual amount of fuel remaining in the gas tank or may always show full. This can cause the vehicle to run out of gas and the engine to stop running, increasing a risk of a crash.

WHAT INFINITI WILL DO

Your Infiniti retailer will repair the fuel gauge circuit board to remedy this issue. This service, free for parts and labor, should take less than two hours to complete, but your Infiniti retailer may require your vehicle for a longer period of time based upon their work schedule. Please contact your Infiniti retailer to perform this important service.

WHAT YOU SHOULD DO

In the meantime, please maintain the fuel level in your vehicle so that the fuel gauge reads above the one half position. If your fuel gauge always indicates full, please use your odometer trip meter to measure your mileage in between fill-ups. We recommend you fill up every 250 miles. Contact your Infiniti retailer at your earliest convenience in order to arrange an appointment to have your vehicle repaired. Please bring this notice with you when you keep your service appointment. Instructions have been sent to your Infiniti dealer.

If you have previously paid to have your fuel gauge replaced prior to this campaign, you may be eligible for reimbursement of the related expense. If the retailer fails to, or is unable to make the necessary repairs free of charge, you may contact the National Consumer Affairs Department, Infiniti Division, Nissan North America, Inc., P.O. Box 685003, Franklin, TN 37068-5003. The toll free number is 1-800-662-6200. You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Thank you for your cooperation. We are indeed sorry for any inconvenience this may cause you.