



American Honda Motor Co., Inc.

NHTSA Recall 11V-567

January 2012

IMPORTANT SAFETY RECALL NOTICE

Dear GL1800/A Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

What is the reason for this notice?

Honda has decided that a defect which relates to motor vehicle safety exists in some 2001 to 2010 and 2012 model year GL1800/A motorcycles. Under certain conditions there is a possibility that the combined braking system's secondary master cylinder may cause the rear brake to drag. Unexpected braking increases the risk of a crash, and riding the motorcycle with the rear brake dragging may generate enough heat to cause the rear brake to catch fire.

How do I get this defect repaired free of charge?

Call any authorized Honda motorcycle dealer and make an appointment to have your motorcycle inspected and, if necessary, the secondary master cylinder replaced, free of charge. While the inspection may be completed in less than 30 minutes, you may need to leave your motorcycle with the dealer for approximately three days. If replacement of the secondary master cylinder is necessary, the dealer will contact Honda for a replacement part that will be delivered in two to three days. Upon receipt of the part, replacing the secondary master cylinder may be completed in approximately one hour. Please plan to leave your motorcycle for several days to allow the dealer flexibility in scheduling.

For assistance with locating a Honda Motorcycle dealer, you may call Honda Motorcycle Customer Support at 1-866-784-1870 or use the "find a dealer" option on <http://www.powersports.honda.com>

Who to contact if you experience problems?

If you are not satisfied with the service you receive from your Honda dealer, you may write to or call:

American Honda Motor Co., Inc.
Motorcycle Customer Service
Mail Stop 100-4C-7B
1919 Torrance Blvd.
Torrance, CA 90501-2746
1-866-784-1870

If you believe that American Honda or the dealer has failed or is unable to remedy the defect in your motorcycle, without charge and within a reasonable period of time (60 days from the date you first contact the dealer for a repair appointment), you may submit a complaint to:

Administrator
National Highway Traffic Safety Administration
1200 New Jersey Ave., SE
Washington, DC 20590

Or call the toll-free Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to <http://www.safercar.gov>

What to do if you feel this notice is in error.

Registration records show that you are the current owner or lessee of a 2001 to 2010 and 2012 model year GL1800/A motorcycle involved in this recall. If this is not the case, or the name/address information is not correct, complete, sign, and return the enclosed, postage-paid *Information Change Card*. We will then update our recall records.

If prior to receiving this notice, you paid to have the secondary master cylinder replaced, you may be eligible for reimbursement. Please refer to the enclosed *Request for Reimbursement* form for eligibility requirements and the reimbursement procedure.

Lessor Information.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within 10 days.

We apologize for any inconvenience this campaign may cause you.

Sincerely,

American Honda Motor Co., Inc.
Motorcycle Division