



**Lotus Cars USA, Inc.**

**SAFETY RECALL NOTICE**

[lotus owner]  
[address line 1]  
[address line 2]  
[address line 3]

**Lotus Recall 2012/01R (NHTSA recall # 11V-510) – Interim Notification**  
**Vehicle VIN «VIN17»**

Dear «GreetingLine»

Lotus has identified you as the registered owner of the above vehicle. This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

**REASON FOR THIS RECALL**

Lotus has decided that a defect, which relates to motor vehicle safety, exists in certain 2005, 2006 and 2007 model year Elise and Exige vehicles. It has been determined that oil cooler hose leaks have occurred in a small number of USA specification vehicles manufactured between 1 June 2004 and 30 November 2006.

**WHAT IS THE RISK?**

A failure of the oil cooler line may result in oil being deposited on the wheel and/or tire and/or brakes. This could cause reduced or loss of control, reduced braking efficiency and an increased risk of fire because of the presence of flammable vapour. This could result in a crash, serious injury or fatality.

**WHAT WE WILL DO**

***We will notify you again as soon as a campaign remedy is available for your vehicle.***

**WHAT YOU SHOULD DO**

Prior to the issue of the campaign, we recommend that you monitor your vehicle closely for indications of oil leaks.

If an oil cooler line failure occurs the driver may observe one or more of the following warning signs:

- (1) Oil pressure warning light illuminated whilst the engine is running;
- (2) Signs of oil under the front or rear of the vehicle whilst the vehicle is parked;
- (3) Excessive oil consumption;
- (4) Trail of oil on the road;



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***If you observe any of the above before driving, do not drive the car and contact your Lotus dealer. If your oil pressure warning light illuminates whilst driving, or if you have any other reason to suspect that an oil line has become detached, stop your vehicle immediately in a safe and controlled manner and contact your Lotus dealer.***

Your Lotus dealer is best equipped to obtain parts and provide service to ensure that your vehicle is corrected as promptly as possible. You may also contact Lotus customer service by calling 1-800-24-LOTUS (1-800-245-6887).

### WHAT IF YOU HAVE OTHER QUESTIONS?

Please visit <http://www.lotuscars.com/en/customer-service> or call 1-800-24-LOTUS (1-800-245-6887) for further information.

### WHAT HAPPENS NEXT?

We will advise you in a separate letter when a campaign remedy is available for your vehicle. After you receive that separate letter, if you believe that we have failed or we are unable to provide a remedy without charge or within a reasonable time after we advise you in writing that a campaign remedy is available for your vehicle, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, D.C. 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153) or go to <http://www.safercar.gov>.

If you have sold or traded your vehicle, please let us know by completing the slip below and returning it to the address at the foot of the page or email [rmann@lotuscars.com](mailto:rmann@lotuscars.com). If you are a vehicle lessor, Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the vehicle lessee within ten days.

We are sorry to cause this inconvenience; however, we have taken this action in the interests of your safety and continued satisfaction with our products.

Mr. R Mann  
Customer Services & Warranty Manager  
Lotus Cars USA, Inc.



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Please note that the ownership of Lotus Elise/Exige, VIN «VIN17», has been transferred to:

Name: \_\_\_\_\_

Address: \_\_\_\_\_

\_\_\_\_\_

City: \_\_\_\_\_

State: \_\_\_\_\_

Zip: \_\_\_\_\_