



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

July 22, 2008

MR. GARETT CAROLUS
TECHNICAL MANAGER
KEYSTONE RV COMPANY
2642 HACKBERRY DRIVE
GOSHEN, IN 46526

NVS-215dgl
08V-325

Subject: REFRIGERATOR/DOMETIC

Dear MR. CAROLUS:

This letter serves to acknowledge Keystone RV Company's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety defect in the products described below for which a safety recall campaign shall be conducted pursuant to 49 U.S.C. § 30119.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

KEYSTONE/CABANA/2004
KEYSTONE/CAMBRIDGE/2006
KEYSTONE/CHALLENGER/2006-2007
KEYSTONE/COUGAR/2004-2007
KEYSTONE/COUGAR-HIGH COUNTRY/2004-2005
KEYSTONE/EVEREST/2006-2007
KEYSTONE/FUZION/2007
KEYSTONE/HOBBI/2006-2007
KEYSTONE/LAREDO/2006-2007
KEYSTONE/MONTANA/2004-2007
KEYSTONE/MONTANA-BIG SKY/2004-2007
KEYSTONE/MONTANA-MOUNTAINEER/2004-2007
KEYSTONE/NRG/2006-2007
KEYSTONE/OUTBACK/2004-2007
KEYSTONE/OUTBACK-SYDNEY/2005-2007
KEYSTONE/PASSPORT/2007
KEYSTONE/SPRINGDALE/2004-2007
KEYSTONE/SPRINGDALE LIMITED/2007
KEYSTONE/SPRINGDALE-CLEARWATER/2004-2007
KEYSTONE/SPRINGDALE-SUMMERLAND/2007
KEYSTONE/SPRINTER/2004-2007
KEYSTONE/TAIL-GATOR/2004-2007
KEYSTONE/VR1/2006-2007

NHTSA Campaign Number: 08V-325

Mfg's Report Date: July 11, 2008

Components: EQUIPMENT: RECREATIONAL VEHICLE

Potential Number of Units Affected: 161,250

Summary:

KEYSTONE IS RECALLING 161,250 MY 2004-2007 FIFTH WHEEL AND TRAVEL TRAILERS EQUIPPED WITH A TWO-DOOR REFRIGERATOR MANUFACTURED BY THE DOMETIC CORPORATION. THE REFRIGERATOR MAY HAVE A DEFECT IN THE BOILER TUBE. PRESSURIZED COOLANT SOLUTION COULD BE RELEASED INTO AN AREA WHERE AN IGNITION SOURCE (GAS FLAME) IS PRESENT.

Consequence:

IF THIS SOLUTION IS EXPOSED TO AN IGNITION SOURCE UNDER CERTAIN SPECIFIC CIRCUMSTANCES, IT CAN RESULT IN A VEHICLE FIRE.

Remedy:

KEYSTONE IS WORKING WITH DOMETIC IN ORDER TO REPAIR THESE REFRIGERATORS (PLEASE SEE 08E032). DOMETIC WILL REPAIR THESE REFRIGERATORS BY INSTALLING A SECONDARY BURN HOUSING, A THERMAL FUSE, AND A MELT FUSE FREE OF CHARGE. DOMETIC HAS RETAINED STERICYCLE INC. TO MANAGE THIS CAMPAIGN. STERICYCLE WILL ASSIST THE OWNER IN LOCATING DEALERSHIPS OR SERVICE CENTERS AND WILL PROVIDE ASSISTANCE WITH SCHEDULING OF APPOINTMENTS. OWNERS MAY CONTACT DOMETIC/STERICYCLE AT 1-888-446-5157 OR KEYSTONE AT 1-866-425-4369.

Notes:

KEYSTONE RECALL NO. 08-111. CUSTOMERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY 1-800-424-9153), OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

This recall was the subject of an Equipment Query, EQ08-010, conducted by the Office of Defects Investigation.

The information in your defect report appears to satisfy the requirements of 49 CFR 573.6 except for the following items:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

You are required to provide an estimated date including month, day, and year, when you will send notifications to owners, dealers, and distributors as soon as it becomes available.

Keystone must file a sample of the envelope which you intend to use to mail the recall notice to owners. The words "SAFETY", "RECALL", "NOTICE" in any order must be printed on the envelope in larger font than the customers name and address.

As stated in your report, Dometic will be handling the remedy reporting for this campaign. However, please be advised that 49 CFR 573.6 provides that the vehicle manufacturer is responsible for any safety related defect or any noncompliance in the vehicle or any item of original equipment. If Dometic's campaign is not satisfactory, you may be required to conduct a follow-up notification.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after the close of the calendar quarter.

Your contacts for this recall will be Pat Wallace or Delia Lopez, who may be reached by phone at 202-366-5232 or 202-366-9525 or by email at Patricia.wallace@dot.gov, Delia.lopez@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you for successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read "G. Person", written in a cursive style.

George H. Person
Chief, Recall Management Division
Office of Defects Investigation
Enforcement