



U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue, SE.
Washington, DC 20590

June 6, 2008

MR. JEFFERY MARSEE
CHIEF REPRESENTATIVE
EMISSIONS & SAFETY
ISUZU MANUFACTURING SERVICE OF AMERICA, INC.
46401 COMMERCE CENTER DRIVE
PLYMOUTH MI 48170-2473

NVS-215dgl
08V-251

Subject: DIESEL ENGINE FUEL SUPPLY PUMP

Dear MR. MARSEE:

This letter serves to acknowledge Isuzu Manufacturing Service of America, Inc's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety defect in the products described below, for which a safety recall campaign shall be conducted pursuant to 49 U.S.C. § 30119.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

CHEVROLET/W3500/2006-2007
CHEVROLET/W4500/2006-2007
GMC/W3500/2006-2007
GMC/W4500/2006-2007
ISUZU/NPR/2006-2007
ISUZU/NQR/2006-2007

NHTSA Campaign Number: 08V-251

Mfg's Report Date: June 4, 2008

Components: FUEL SYSTEM, DIESEL

Potential Number of Units Affected: 16,859

Summary:

ISUZU IS RECALLING 16,859 MY 2006-2007 ISUZU NPR, NQR, GMC W3500, W4500 AND CHEVROLET W3500, W4500 TRUCKS EQUIPPED WITH DIESEL ENGINES. DIESEL FUEL MAY SEEP OR LEAK FROM THE FUEL PIPE AT THE UPPER OR LOWER FUEL PORT ON THE DIESEL FUEL SUPPLY PUMP.

Consequence:

FUEL LEAKAGE, IN THE PRESENCE OF AN IGNITION SOURCE, COULD RESULT IN A FIRE.

Remedy:

DEALERS WILL INSPECT THE VEHICLES AND IF NO SEEPAGE OR LEAKAGE IS DETECTED, THE FUEL PIPE FITTINGS WILL BE TIGHTENED. IF SEEPAGE OR LEAKAGE IS DETECTED, THE FUEL SUPPLY PUMP WILL BE REPLACED WITH A NEW ONE. THE RECALL IS EXPECTED TO BEGIN ON OR ABOUT JUNE 30, 2008. OWNERS MAY CONTACT ISUZU AT 1-800-255-6727.

Notes:

CUSTOMERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY 1-800-424-9153), OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

The information in your defect report appears to satisfy the requirements of 49 CFR 573.6.

Please provide the following additional information and be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after the close of the calendar quarter.

Your contacts for this recall will be Pat Wallace or Delia Lopez, who may be reached by phone at 202-366-5232 or 202-366-9525 or by email at Patricia.wallace@dot.gov, Delia.lopez@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you for successful completion of this recall campaign.

Sincerely,

A handwritten signature in cursive script that reads "Patricia Wallace for".

George H. Person
Chief, Recall Management Division
Office of Defects Investigation
Enforcement