



Dear OEM Customer:

**IMPORTANT RECALL INFORMATION
PLEASE RESPOND IMMEDIATELY
RECALL CAMPAIGN NO. 06E-076**

The National Highway Traffic Safety Administration (“NHTSA”) has brought to the attention of Dometic Corporation (“Dometic”) the fact that not all OEMs have made the required notification to NHTSA for the refrigerator recall (NHTSA Regulation Requirement 49 CFR 573). NHTSA indicated that **aggressive action will be taken** against those OEMs who fail to file the required notice.

We **urgently suggest** that if you have not already notified NHTSA of your proceedings that you do so **immediately to forestall any federal agency intervention** to force compliance and any penalties they may bring to bear. This notice must be sent even if you have elected to have Dometic and their agent, Stericycle Incorporated, conduct the recall on your behalf.

Attached are the original letter and documents Dometic previously sent to you regarding the necessary steps to be taken in complying with the recall. Dometic is repeating this information and notification in the interest of protecting our OEM customers and end users. Again, your **immediate attention** to this matter is of the **utmost importance**.

If you have any questions about NHTSA requirements, you may contact Ms. Kelly Schuler of NHTSA’s Recall Management Division at (202) 366-5227 or by e-mail at kelly.schuler@dot.gov.

If you have any other questions about this recall, please contact Brad Sargent at Dometic by telephone at (574) 294-2511, or by e-mail at brad.sargent@dometicusa.com.

Business Name
Address

Dear _____:

**IMPORTANT RECALL INFORMATION
PLEASE RESPOND IMMEDIATELY
RECALL CAMPAIGN NO. 06E-076**

I am writing to inform you of a recall campaign with respect to a potential safety-related defect in certain two-door refrigerator units manufactured by Dometic Corporation (“Dometic”) between April 1997 and May 2003 and to advise you of what Dometic will do and what you should do with respect to this recall.

Dometic has created a program that minimizes the strain on your organization’s resources and personnel, minimizes your administrative costs, and creates a closed-loop data flow. We have retained recall expert Stericycle Incorporated (“Stericycle”) to conduct this campaign on behalf of original equipment manufacturers that used the affected refrigerators, all at Dometic’s cost. Information regarding Stericycle is enclosed with this letter (Enclosure No. 1). Information regarding this election is set forth below.

Covered Products:

The following is a list of the specific model numbers of the refrigerators covered by this recall. Our records indicate that some of those refrigerators may have been installed as original equipment in recreational vehicles manufactured and sold by your company. See the serial number/value instruction sheet for information on location of serial numbers (Enclosure No. 2). **Please note that none of the refrigerators manufactured after May 2003 contain this defect.**

The refrigerators being recalled have one of the following model numbers as well as one of the following serial numbers:

Model Numbers:

NDR1062, RM2652, RM2662, RM2663, RM2852, RM2862,
RM3662, RM3663, RM3862, RM3863

Serial Numbers:

713xxxxx through 752xxxxx
801xxxxx through 852xxxxx
901xxxxx through 952xxxxx
001xxxxx through 052xxxxx
101xxxxx through 152xxxxx
201xxxxx through 252xxxxx
301xxxxx through 319xxxxx

Problem Description:

After some period of use, a fatigue crack may develop in the boiler tube of the covered refrigerators that may release a sufficient amount of pressurized coolant solution into an area where an ignition source may be present. If this were to occur under certain conditions, the coolant could ignite and result in a fire. On the basis of these facts, Dometic has determined that the refrigerators may contain a defect that relates to motor vehicle safety. We have notified the National Highway Traffic Safety Administration (NHTSA) of this determination, and we will be conducting a recall of the covered items pursuant to Campaign No. 06E-076. A copy of Dometic's report to NHTSA is enclosed (Enclosure No. 3).

What We Will Do:

Dometic will offer to provide owners of all covered refrigerators a rework for the potential defect at no charge for parts or labor. We have developed a rework, and the necessary parts should be available by early-April 2006. The rework consists of a secondary burner housing, a thermal fuse and a melt fuse. Information regarding data collection and payment for the rework is included with this letter (Enclosure No. 4). However, as explained below, we will need your assistance in identifying the current owners of the vehicles in question.

What You Need to Do:

First, in the unlikely event that you have any new vehicles equipped with the covered refrigerators in your inventory, you should not sell them until you have implemented the rework.

Pursuant to NHTSA regulations, 49 CFR 573.3(f), within five days of your receipt of this letter, you must submit a Defect Information Report to NHTSA covering all of the vehicles that you manufactured with one of the covered refrigerators as original equipment. This duty applies even though Dometic has already submitted its own Defect Information Report. For your convenience, we have enclosed a sample version of the required report and cover letter (Enclosure No. 5). If any of your vehicles with these refrigerators were sold in Canada, you should also submit a similar report to Transport Canada.

As the manufacturer of vehicles equipped with the potentially defective refrigerators, **you are also required to notify owners and purchasers of the affected refrigerators of the defect and to assure that they are provided with the opportunity to receive a free rework.** However, Dometic recognizes that product recalls can put a strain on an organization's resources and personnel, and that your company may not have much, or any, experience in conducting vehicle recalls. Therefore, as authorized by NHTSA Regulations, Dometic is offering – at no charge – to manage the administration of the forthcoming recall as it applies to the vehicles manufactured by each of our OEM customers. We recommend that you authorize Dometic to conduct the recall of your vehicles – including, but not limited to, the notification of vehicle owners, the implementation of the rework program, the maintenance of relevant records, and the reporting to NHTSA of the progress of the recall – by checking the appropriate box on the Election Form (Enclosure No. 6) enclosed with this letter and returning it to Stericycle, the firm that Dometic has employed to help it conduct this recall, no later than **ten (10) days after date of letter**. By authorizing Dometic/Stericycle to conduct the recall, you will not only not have to pay for what will be a large campaign, but you will also ensure a smooth flow of data collection

integral to the effective completion of the recall. Additional information is included on the Election Form on how Stericycle and Dometic will take care of the recall campaign for you.

Whether you elect to have Dometic conduct the recall, or you intend to conduct it yourself, you will need to provide Stericycle with a list of the vehicle identification numbers (VIN) of all of your vehicles equipped with the covered Dometic refrigerators, as well as a list of the names and address of the purchasers of those vehicles, organized by VIN. This information will enable Dometic to assure notification of all affected owners. Please provide the vehicle information electronically as an Excel or text delimited file. If you are not certain whether a particular vehicle was equipped with one of the recalled refrigerators, please include it on your list, since we would rather be over-inclusive than under-inclusive. **We assure you that this list will be used only for the purposes of this recall.** Please provide the list to Stericycle as soon as possible, but in any event no later than **(suggest same date as above)**. Even if you decide to conduct the recall yourself, please complete and return the Election Form to Stericycle, so we will know how you have decided to proceed.

Please note that regardless of which option you choose, you still are required to submit a Defect Information Report to NHTSA. If you have any questions about NHTSA requirements, you may contact Ms. Kelly Schuler of NHTSA's Recall Management Division at (202) 366-5227 or by e-mail at kelly.schuler@dot.gov.

If you have any other questions about this recall, please contact Brad Sargent at Dometic by telephone at (574) 294-2511, or by e-mail at brad.sargent@dometicus.com.

We regret the inconvenience and effort that this recall will cause you. However, the safety of the users of our products is of paramount importance.

Sincerely,

NAME
TITLE

Enclosures:	Enclosure No. 1	Stericycle Information
	Enclosure No. 2	Serial Number/Value Instruction
	Enclosure No. 3	Copy of Dometic's Defect Information Report to NHTSA
	Enclosure No. 4	Information Regarding Data Collection and Payment for the Rework
	Enclosure No. 5	Sample of OEM Defect Information Report to NHTSA and Cover Letter
	Enclosure No. 6	Recall Management Election Form

ENCLOSURE NO. 5

Mr, Daniel C. Smith
Associate Administrator for Enforcement
National Highway Traffic Safety Administration
400 Seventh Street, SW
Washington, DC 20590

Re: Defect Information Report; Vehicles Equipped with
Certain Refrigerators Manufactured by Dometic Corporation

Dear Mr. Smith:

[NAME OF VEHICLE MANUFACTURER] has been advised by Dometic Corporation that certain Dometic refrigerators installed as original equipment in some of [MANUFACTURER'S] recreational vehicles may contain a defect that relates to motor vehicle safety because they may experience a leak of pressurized coolant solution which can result in a vehicle fire under certain specific circumstances. **[If appropriate, include the model names of the vehicles with the recalled refrigerators.]** On the basis of that Dometic determination, [MANUFACTURER] has decided that there may be a potential safety defect in its vehicles equipped with the identified refrigerators, and we are therefore submitting the enclosed Defect Information Report pursuant to 49 CFR Part 573.

If you have any questions, please do not hesitate to contact the undersigned at _____.

Sincerely,

NAME
TITLE

Enclosure

DEFECT INFORMATION REPORT

1. Manufacturer's name/address:

The manufacturer of the vehicles covered by this Report is:

Manufacturer's Name
Manufacturer's Address

2. Vehicles Involved:

The vehicles covered by this Report are recreation vehicles that were equipped with certain models of refrigerators manufactured by Dometic Corporation between April 1997 and May 2003. The vehicle models in question are as follows: _____.

The vehicles were manufactured during the period from April 1997 through _____ [because it is likely that there was a lag between the time refrigerators were manufactured and the time that they were installed in vehicles, Dometic recommends that you insert "July 2003" or "August 2003" unless you have specific information regarding the dates of manufacture of the last vehicles equipped with the covered refrigerators.]

3. Total number of vehicles:

The total number of vehicles covered by this Report is _____.

4. Approximate percentage of vehicles estimated to actually contain the defect:

Based on information received from Dometic, [Manufacturer] believes that approximately .06 percent of these vehicles actually contain the defect.

5. Description of the defect:

Under some circumstances, a fatigue crack can develop in the boiler tube of the covered refrigerators, which can permit the release of pressurized coolant solution. If this solution is exposed to an ignition source under certain specific circumstances, it can result in a vehicle fire.

6. Chronological summary of events leading to this determination:

Dometic advised [Manufacturer] of its defect determination by letter dated _____. [Manufacturer] is not aware of any fires in its vehicles that appear to be related to this defect. [or "[Manufacturer] is aware of only _____ fires in its vehicles that appear to be related to this defect."] Nevertheless, after reviewing the matter, [Manufacturer] decided to submit this defect report.

7. Program for remedying the defect:

Dometic has arranged to conduct a recall to remedy the potential defect in [Manufacturer's] vehicles at no charge to vehicle owners. See Recall No. 06E-076. Pursuant to 49 CFR 573.6(c)(8)(i) and 573.13, owners will be advised that Dometic will reimburse them if they have incurred costs to obtain a remedy for a refrigerator containing such a defect prior to their receipt of the notification.

NAME
TITLE