

Dometic Quarterly Report to NHTSA



Quarter 1: January 1, 2008 - March 31, 2008 Report Date: April 30, 2008

Manufacturer: Dometic Report Author: Pat McConnell Phone: (260) 463-7690 Recall Subject: Refrigerators

Included on the CD provided is a spreadsheet titled Dometic Recall Quarterly Report - Q12008.

This spreadsheet features a new format requested by NHTSA. It contains information on the OEMs that are working with Stericycle Corporation to handle the recall. These are the only OEMs that Dometic has information on.

Please Note: Lines 73-75 of the spreadsheet include the following totals:

Dometic Warranty Customers: These are completed fixes for owners whose name originally showed up on Dometic's warranty registration list, but were not on any provided OEM customer list and cannot be attributed to an OEM that Stericycle currently works with.

Consignee Additions: These are completed fixes that fall into one of the following two categories:

- Fixes completed with the OEM slot of the warranty card empty or the wording illegible.
- Fixes completed where the OEM written on the card is not signed up with Stericycle. They are only able to track information for companies that are doing work with Stericycle

Stock Units: These are fixes completed on refrigerators that were in the possession of Dealer inventory, and the OEM could not be ascertained for the same reasons listed above.

In short...

1. NHTSA Safety Recall Campaign Number: 06E076
2. Total number of refrigerators involved: 926,877
Total number of rework kits installed in quarter 1: 27,620
Total number of rework kits installed from recall start date to end of quarter 1: 187,145
3. OTHER
Total phone calls made into our recall hotline through 03/31/2008: 390,000
Total pageviews on our recall-specific webpage through 03/31/2008: 609,261

Contact Pat McConnell at (260) 463-7690 with questions or follow-up in regards to this report.

Manufacturer	Total Units Sold to this OEM	Number of kits installed this quarter	Total number of kits installed	Total consumer notifications sent this quarter	Total Consumer Notifications Sent	Date range of start/ending of notifications	Total Failed Notifications this quarter	Total Failed Notifications	Number of units returned from inventory this quarter	Total Stolen	Total scrapped	Total Exported
Adventure Mfg.		72	589	0	5,066	3/29/07 through 4/2/07	0	974	Unknown	Unknown	Unknown	Unknown
Airstream RV		108	918	0	4,566	4/30/07 through 5/4/07	0	985	Unknown	Unknown	Unknown	Unknown
Allen Camper Mfg.		1	14	0	166	3/23/2007	0	45	Unknown	Unknown	Unknown	Unknown
American Reliance		0	0	0	1	11/27/2007	0	1	Unknown	Unknown	Unknown	Unknown
BearCat Corporation		1	12	0	88	4/4/2007	0	78	Unknown	Unknown	Unknown	Unknown
Bunk House		3	7	0	20	10/31/2007	0	2	Unknown	Unknown	Unknown	Unknown
Coach House Inc.		3	99	0	508	4/26/2007	0	12	Unknown	Unknown	Unknown	Unknown
Coachman - Leisure Ind.		1158	8524	0	60,371	6/14/2007 through 6/27/2007	0	12532	Unknown	Unknown	Unknown	Unknown
Crossroads RV		48	552	0	1,907	6/22/2007	0	53	Unknown	Unknown	Unknown	Unknown
CM Trailers		0	0	0	14	9/28/2007	0	0	Unknown	Unknown	Unknown	Unknown
Damon Corp RV		275	831	0	16656	8/29/2007	0	2666	Unknown	Unknown	Unknown	Unknown
Double Tree RV		28	45	0	328	5/9/2007	0	72	Unknown	Unknown	Unknown	Unknown
Fleetwood Enterprises(this includes 2nd notification)		7563	24623	0	232,852	5/10/2007 through 6/7/2007	4536	34647	Unknown	Unknown	Unknown	Unknown
Fleetwood Folding Trls		27	345	0	2,552	5/7/07 through 5/8/07	0	382	Unknown	Unknown	Unknown	Unknown
Forest River		5787	12697	0	84404	11/13/07 through 11/30/07	0	3438	Unknown	Unknown	Unknown	Unknown
Foretravel Motorhomes		6	50	0	181	4/16/2007	0	11	Unknown	Unknown	Unknown	Unknown
Fourwinds RV		16	42	0	132	5/14/2007	0	9	Unknown	Unknown	Unknown	Unknown
Glendale RV		81	401	0	1,391	9/26/07 through 9/27/07	0	33	Unknown	Unknown	Unknown	Unknown
GORE Trailers		0	2	0	17	4/13/2007	0	5	Unknown	Unknown	Unknown	Unknown
Grandeur Housing (boats)		0	4	0	1	6/21/2007	0	0	Unknown	Unknown	Unknown	Unknown
Gulf Stream		800	3709	0	33,096	6/20/2007 through 6/21/2007	0	7075	Unknown	Unknown	Unknown	Unknown
FCM Boats and RVs		0	6	0	64	3/30/2007	0	5	Unknown	Unknown	Unknown	Unknown
Hy-Line		0	2	0	31	5/4/2007	0	11	Unknown	Unknown	Unknown	Unknown
Jensen Trailers		0	1	0	4	4/25/2007	0	0	Unknown	Unknown	Unknown	Unknown
Lance Campers		254	616	0	6,591	11/5/07 through 11/6/07	0	1487	Unknown	Unknown	Unknown	Unknown
Lazy Daze RV		26	305	0	1,100	4/19/2007	0	165	Unknown	Unknown	Unknown	Unknown
National RV		1212	2013	19998	19,998	1/17/2008 through 1/18/2008	1969	1969	Unknown	Unknown	Unknown	Unknown
New Horizons		8	36	0	272	6/21/2007	0	88	Unknown	Unknown	Unknown	Unknown
Newmar Service		376	2923	0	15,454	4/20/2007 through 4/26/2007	0	3527	Unknown	Unknown	Unknown	Unknown
Northwood Mfg.		33	84	0	2,903	5/10/07 through 5/14/2007	0	732	Unknown	Unknown	Unknown	Unknown
NRC Modifications		0	0	0	2	4/17/2007	0	2	Unknown	Unknown	Unknown	Unknown
Nu Wa Industries		448	2051	0	8838	10/1/2007 through 10/8/07	0	539	Unknown	Unknown	Unknown	Unknown
Palomino RV - Vanguard		22	106	0	205	4/16/2007	0	25	Unknown	Unknown	Unknown	Unknown
Pilgrim		86	143	0	923	12/6/2007 through 12/7/2007	0	67	Unknown	Unknown	Unknown	Unknown
RBD-American Travel Sys.		2	9	0	975	4/24/2007	0	435	Unknown	Unknown	Unknown	Unknown
Renegade		9	52	0	813	5/9/2007 through 5/10/2007	0	140	Unknown	Unknown	Unknown	Unknown
RoadMaster LLC			3	0	495	3/30/2007	0	92	Unknown	Unknown	Unknown	Unknown
R-Vision		562	3407	0	31,748	9/25/2007 through 9/28/2007	0	1113	Unknown	Unknown	Unknown	Unknown
Scenic View RV - TL Ind.		1	67	0	603	7/17/2007	0	376	Unknown	Unknown	Unknown	Unknown
Skyline RV		417	4198	0	53,350	5/1/2007 through 5/10/2007	0	13269	Unknown	Unknown	Unknown	Unknown
SpaceCraft MFG		0	0	0	20	4/17/2007	0	1	Unknown	Unknown	Unknown	Unknown
Star Craft RV		133	1861	0	38,011	6/22/2007 through 6/25/2007	0	1408	Unknown	Unknown	Unknown	Unknown
Sun Valley Inc.		60	47	0	483	5/30/2007	0	101	Unknown	Unknown	Unknown	Unknown
Teton Homes Corporation		51	75	0	419	4/28/2007	0	154	Unknown	Unknown	Unknown	Unknown
Thor America RV		22	58	0	6,974	6/13/2007	0	1472	Unknown	Unknown	Unknown	Unknown
Tiffin MotorHomes		43	542	0	8,787	4/6/2007	0	1839	Unknown	Unknown	Unknown	Unknown
Tracker Marine Group		10	12	0	123	4/17/2007	0	14	Unknown	Unknown	Unknown	Unknown
Travel Supreme		47	303	0	1,420	3/29/2007	0	348	Unknown	Unknown	Unknown	Unknown
Triple-E		41	214	0	190	6/28/2007	0	48	Unknown	Unknown	Unknown	Unknown
Universal Specialty Vehicles		0	1	0	17	3/27/2007	0	1	Unknown	Unknown	Unknown	Unknown
Western RV		92	1033	0	5,866	6/14/2007	0	1228	Unknown	Unknown	Unknown	Unknown
Country Coach		38	98	2389	2,389	2/7/2008	209	209	Unknown	Unknown	Unknown	Unknown
Sunnybrooke		1169	4705	18781	18,781	2/5/2008 through 2/7/2008	704	3706	Unknown	Unknown	Unknown	Unknown
Cargo Express		0	0	58	58	3/7/2008	1	1	Unknown	Unknown	Unknown	Unknown
Dyna Max		34	102	1076	1076	3/7/2008	107	107	Unknown	Unknown	Unknown	Unknown
Keystone RV		3119	8541	100,929	100,929	2/18/2008 through 3/4/2008	6781	6781	Unknown	Unknown	Unknown	Unknown

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Weekend Warrior		88	326	6065	6065	3/6/2008	955	955	Unknown	Unknown	Unknown	Unknown
KES		0	0	47	47	3/11/2008	6	5	Unknown	Unknown	Unknown	Unknown
Northstar		0	0	1	1	3/10/2008	0	0	Unknown	Unknown	Unknown	Unknown
Transport Designs		0	0	17	17	3/7/2008	1	1	Unknown	Unknown	Unknown	Unknown
Cache		0	0	16	16	3/26/2008	9	8	Unknown	Unknown	Unknown	Unknown
Harmar		0	0	64	64	3/25/2008	4	4	Unknown	Unknown	Unknown	Unknown
Monca		20	78	3588	3,588	3/21/2008 through 3/25/2008	303	303	Unknown	Unknown	Unknown	Unknown
R T Conversions		0	12	2	2	3/25/2008	0	0	Unknown	Unknown	Unknown	Unknown
Sundowner Trailers		33	175	5854	5854	3/25/2008 through 3/28/2008	820	820	Unknown	Unknown	Unknown	Unknown
Trail Boss Conversion		0	1	136	136	3/28/2008	4	4	Unknown	Unknown	Unknown	Unknown
Vintage Trailers		0	0	Sent in Q2	12	4/7/2008	0	1	Unknown	Unknown	Unknown	Unknown
Horton Vans		0	0	Sent in Q2	34	4/10/2008	0	0	Unknown	Unknown	Unknown	Unknown
Marathon		0	0	Sent in Q2	186	4/10/2008	0	0	Unknown	Unknown	Unknown	Unknown