



General Parts and Service Letter

TO: All Winnebago Industries Dealers
DATE: April 14, 2008
SUBJECT: Ricon Wheelchair Lift Recall

PLEASE FORWARD THIS INFORMATION TO YOUR RV SERVICE, WARRANTY, AND PARTS MANAGER

Ricon Corporation has notified Winnebago Industries, Inc. of a wheelchair lift recall campaign.

Please refer to the attached letters and the instructions for this campaign.

This notice is for information only.

A handwritten signature in black ink that reads "Steven R. Evenson". The signature is written in a cursive style with a large, sweeping "S" at the beginning and a long, horizontal stroke at the end.

Steven R. Evenson
Director of Parts and Service

G.P.S. 7SB014-08-05A

TO: Winnebago Industries, Inc. Dealers

SUBJECT: Ricon Wheelchair Lift Recall (NHTSA #07E-095)

The National Traffic and Motor Vehicle Safety Act, as amended, provides that each vehicle which is subject to a recall campaign of this type must be adequately repaired within a reasonable time after the owner has tendered it for repair. A failure to adequately repair within 60 days after tender of a vehicle is prima facie evidence of failure to repair within a reasonable time.

If the condition is not adequately repaired within a reasonable time, the owners may be entitled to an identical or reasonably equivalent vehicle at no charge or to a refund of the purchase price less a reasonable allowance for depreciation.

REASON FOR THIS RECALL

The nonconformity to FMVSS 403 involves the Threshold Warning System not detecting the presence of a wheelchair or mobility aid user in a certain spot within the defined threshold area. In the event this condition occurs during passenger operation, the wheelchair or mobility aid user may move toward the vehicle lift door when the lift door platform is below floor level. This situation could cause personal injury.

OWNER NOTIFICATION

Owners will be notified of this campaign on their vehicles by Winnebago Industries, Inc. on behalf of Ricon Corporation.

DEALER CAMPAIGN RESPONSIBILITY

Dealers are to service all vehicles subject to this campaign at no charge to owners regardless of mileage, age of vehicle, or ownership from this time forward.

Whenever a vehicle subject to this campaign is taken into new or used vehicle inventory or it is in your dealership for service in the future, you should take the steps necessary to be sure the campaign correction has been made before reselling or releasing the vehicle. Owners of vehicles recently sold from your new vehicle inventory are to be contacted by the dealer and arrangements made to make the required correction according to instructions contained in this campaign. **Please contact Ricon at (818) 267-3085 for assistance to complete this recall.**

Affected Models:

The motor vehicles potentially containing the nonconformity are: Certain 2006 through 2007 Winnebago Access[®], Minnie Winnie[®], Sightseer[®], Voyage[®], Adventurer[®], Journey[®], Tour[®], Vectra[®], and Itasca Cambria[®] and Horizon[®] motor homes. These motor homes were built between January 12, 2006 and January 8, 2008.

Repair Procedure:

Please refer to the enclosed Ricon Corporation letter.

Parts Information:

Please refer to the enclosed Ricon Corporation letter.

Ricon Wheelchair Lift Recall (NHTSA #07E-095)

REIMBURSEMENT

Please refer to the enclosed Ricon Corporation letter.

Thank you for your cooperation.

Winnebago Industries, Inc.
Forest City, Iowa 50436

e3-25a1

Enclosures



Ricon Corporation
A Division of Vapor Bus International
7900 Nelson Road
Panorama City, CA 91402

Phone: 818.267.3000
Fax: 818.267.3001
www.Wabtec.com

February 29, 2008

Safety Standard Non-Compliance Recall Notification - #07E-095

This notice is posted as a convenience to our customers who wish to check their Ricon lift serial number(s) against the master list of lifts requiring inspection and/or repair. Ricon Corp. has determined that a safety related non-compliance with S6.1 of the 403 (Threshold Warning System) exists in certain "DOT Public Use" and "DOT Private" platform wheelchair lifts manufactured between April 1, 2005 and October 9, 2007.

WHY ARE WE CONDUCTING THIS RECALL:

The non-compliance with S6.1 of the FMVSS 403 is the result of the Threshold Warning System not detecting the presence of a wheelchair or mobility aid user in a certain spot within the defined threshold area. In the event this condition occurs during passenger operations the wheelchair or mobility aid user may move toward the vehicle lift door when the lift platform is below floor level. This situation could cause personal injury. **WHAT YOU SHOULD DO:**

On the Ricon website, locate the Serial number(s) on your lift(s). Enter each serial # in the space provided at the bottom of this page and press submit. If your serial # is one of those included in this recall follow the procedures outlined below to perform modifications as follow:

You will require Kit # 39979, supplied by Ricon at no charge

- 1. Park the vehicle in a safe location.**
- 2. Locate and remove 2 bolts at the bottom of the Threshold Warning System (TWS) covers on the inboard surfaces of the right and left side baseplate towers.**
- 3. Slide the covers up to remove top cover clips from towers.**
- 4. Remove optical sensors and retainer clips from inside the two cover assemblies.**
- 5. Reinstall sensors into new TWS covers with new retainer clips provided.**
- 6. Slide new covers over towers and reinstall the 2 bolts at the bottom of the towers.**
- 7. Discard original parts.**

WHAT RICON CORPORATION WILL DO:

If you are already factory trained to perform service on Ricon lifts, the repairs can be done at your location. If you are not factory trained to service Ricon lifts, we will arrange for the repairs to be done at the nearest Ricon authorized service center/dealer.

Upon notification Ricon will provide you or the Ricon authorized dealer, the replacement parts kit. We will provide all the necessary adjustment instructions and/or replacement parts Free of Charge.

We have attached an "Inspection/Repair Log", for your convenience, to record the inspection and/or repairs that are completed on your lifts. Please download this form and return a copy of the completed Log indicating the inspection and/or repairs were completed to 818/267-3139.

Thank you for your prompt attention to this matter. If you have any questions concerning these procedures please contact Ricon at (818) 267-3085 or by email at opardinas@wabtec.com

April 9, 2008

FOR YOUR INFORMATION
--COPY OF OWNER NOTIFICATION--

RE: BODY SERIAL
CHASSIS SERIAL

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Our records indicate that you have purchased a vehicle with the serial number which appears above.

REASON FOR THIS RECALL

Winnebago Industries, Inc. has decided that certain Winnebago® and Itasca® motor homes fail to conform to the requirements of Federal Motor Vehicle Safety Standard Number 404, "Platform Lift Installation in Motor Vehicles." This decision was based on information provided by Ricon that the Threshold Warning System does not detect the presence of a wheelchair or mobility aid user in a certain spot within the defined threshold area. In the event this condition occurs during passenger operation, the wheelchair or mobility aid user may move toward the vehicle lift door when the lift door platform is below floor level. This situation could cause personal injury.

WHAT WE WILL DO

Winnebago Industries, Inc. is assisting Ricon Corporation in locating the owners who have a defective lift installed. We are passing the Ricon Recall notice on to you so your lift can be brought into compliance at no charge to you.

WHAT YOU SHOULD DO

Please contact Ricon Corporation. Enclosed are directions from Ricon Corporation which outlines the steps they would like you to follow to complete this recall.

If you are still unable to obtain such service without charge to you and within a reasonable time, you may contact The Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue S.E., Washington, DC 20590, or call the toll-free Vehicle Safety Hotline at (888) 327-4236; [TTY: (800) 424-9153]; or go to www.safercar.gov.

IF YOU HAVE PREVIOUSLY PAID FOR THIS REPAIR

If you have paid to remedy this issue, you may be eligible for a refund. To obtain information on a refund, contact Ricon Corporation.

April 9, 2008
Page Two

IF YOU HAVE CHANGED ADDRESS OR SOLD THE VEHICLE

If you have changed address or sold or traded your vehicle, please let us know by contacting Winnebago Industries® Owner Relations by e-mail at or@winnebagoind.com or in writing at Owner Relations Department, P.O. Box 152, Forest City, Iowa 50436 or by telephone at (641) 585-6939 or (800) 537-1885.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We are sorry to cause you this inconvenience; however, we have taken this action in the interest of your safety and continued satisfaction with our products. This letter does not constitute an acknowledgment of legal liability.

Winnebago Industries, Inc.
Forest City, Iowa 50436

e3-24c2

Enclosure