

GM SERVICE AND PARTS OPERATIONS
DCS2019
URGENT - DISTRIBUTE IMMEDIATELY

Date: April 8, 2008

Subject: Upcoming Noncompliance Recall 15204/08101
A-Pillar Trim Energy-Absorbing Capability

Models: 2002-2008 Model Year Saab 9-5

To: All Saab Dealers

Attention: Dealer Operator, General Manager, Sales Manager, Service Manager,
Used Car Manager, Parts Manager and Warranty Administrator

Based on information from the National Highway Traffic Safety Administration (NHTSA) website, the media may report that General Motors will be announcing a noncompliance recall involving certain 2002-2008 model year Saab 9-5 vehicles.

These vehicles fail to conform to Federal Motor Vehicle Safety Standard 201, "Occupant Protection in Interior Impact." In a NHTSA compliance test, one of the upper interior occupant protection test points exceeded the Standard's requirement.

To correct this condition, dealers are to install a new A-pillar trim with improved energy-absorbing capability.

A total number of 57,389 vehicles are involved. Based on expected parts availability, GM anticipates releasing the recall bulletin and mailing customer notification letters in September 2008.

Vehicles involved in this field action will not be found on the "Warranty Inquiry By Chassis" screen on IRIS until the bulletin is released.

END OF MESSAGE
GM SERVICE AND PARTS OPERATIONS