

PREVOST

April 15, 2008

Mr. George Person
Chief, Recall Management Division
Office of Defects Investigation

Object: Proposed Schedule for Prevost owners' renotification letter of recall campaign #SR01-03(01V-035)

Dear Mr. Person,

Enclosed is the proposed schedule for Prevost owners' renotification letter of recall campaign #SR01-03 (01V-035). Because of our low completion rate compare to other campaigns, Prevost Car Inc has decided to renotify their customers for a second time. I am also enclosing with this letter a copy of my renotification letter for the customers.

PROPOSED SCHEDULE:

- Send notification letter to our mailing company in Montreal: April 16, 2008
- Mailing to customers: April 18, 2008
- Customers should receive the renotification letter by: April 25, 2008

Should further information be required or should you wish to comment, please do not hesitate to call on me at anytime.

Regards,



Josyane Côté, Eng.
Publications Manager

Enclosures

April 15, 2008

(Customer info)

Object: Safety Recall Renotification Letter

Dear Customer,

Our records show that safety recall SR01-03 has not been performed yet on your coach(es): *(List of Vin numbers)*

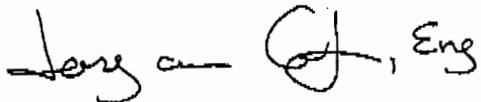
A safety recall is a publication that must be performed on your coach as soon as possible in order to avoid any sad events.

In order to facilitate the repair coordination, if you are located nearby of one of our service centers, we would be more than happy to fix an appointment with you. The following page is listing the locations of our service network in North America. Unless specified in the recall, it is also possible to have the work done at a local repair shop with qualified personal.

Should this recall have already been done on your coach(es), **please contact our warranty department at 1-866-870-2046**. Records will be updated accordingly. A copy of the Certification Sheet may be requested as a proof for the repairs.

We are sorry to cause you this inconvenience; however, we have taken this action in the interest of your continued satisfaction with our products.

Sincerely,



Josyane Côté, Eng.
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April 16, 2008

DEFECT NOTIFICATION

Dear Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act of U.S.A.

Prévost has determined that a defect which relates to motor vehicle safety exists in certain 1990-1994 H3-40 coaches and H3-40 VIP. Prévost, as coach manufacturer, has recently noticed that:

It has come to the attention of Prévost that on the above-mentioned vehicles having a high mileage or submitted to severe working conditions, the transversal radius rod attachment assembly may develop fatigue cracks and eventually a failure. This could have adverse effects on the handling of the vehicle. If you are the owner or operator of such vehicle, it is of the utmost importance to have the attachment inspected right away. If cracks are present, repair must be performed before vehicle is put back in service. If no cracks are found, repair must be done as soon as possible. Reinforcement parts must be installed and cracks repaired if necessary in order to strengthen the attachment. For more information or help on how to perform this safety recall, contact your service manager or the nearest service center.

Model	Serial Numbers
H3-40 Coaches Model Year: 1990 - 1994	From 2P9H33408L1001031 up to 2P9H33409R1001399
H3-40 VIP Model Year: 1990 - 1994	From 2P9V33402L1001030 up to 2P9V33400R1001391

CORRECTIVE ACTIONS:

You must refer to the enclosed Safety Recall no. 01-03 and perform the stated procedure.

REPORTING REQUIREMENT:

In order to verify and document the corrective action taken on your vehicle(s) pursuant to the requirements of the Federal Motor Vehicle Safety Regulations, we are enclosing a "SAFETY RECALL CERTIFICATION" sheet. When the vehicle(s) is (are) repaired, this (these) sheet(s) must be completed and returned to PRÉVOST head office.

LABOR & PARTS REIMBURSEMENT:

Prévost will reimburse you parts and labor incurred.

Federal laws require that you be informed of your right to notify the Department of Transportation if you are unable to have the defect remedied without charge. The address for this purpose is:

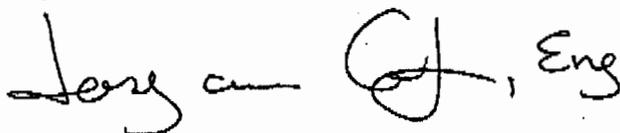
National Highway Traffic Safety Administration
Washington, DC 20590
USA

Auto Safety Hotline: 1-800-424-9393 nationally and, 202-366-0123 for Washington DC area residents.

If any assistance is required, please contact your local distributor or the PRÉVOST after sales service department.

We regret any inconvenience which this situation may cause you. However, we are concerned about your safety; rest assured that PRÉVOST is making all efforts to remedy the defect as quickly as possible in the interest of motor vehicle safety.

Truly yours,



Josyane Côté, Eng.
Technical Publications Manager.