

March 19, 2008

Via Certified Mail

Mr. Daniel Smith
Associate Administrator for Enforcement
National Highway Traffic Safety Administration
1200 New Jersey Ave, S.E.
Washington, D.C. 20590

Re: Recall No. 08V-114 Supplemental Information

Dear Mr. Smith:

Kawasaki Motors Corp., U.S.A. ("KMC") hereby provides additional information needed to fully comply with the reporting requirements of 49CFR 573.5 (c). This correspondence supplements the previous Defect Report dated March 6, 2008.

9) A representative copy of all notices, bulletins and other communications that relate directly to the defect or noncompliance: Final copies of dealer notification and customer letter are attached. The dealer bulletin was mailed on Friday March 14, 2008 and the customer letter was mailed on Monday, March 17, 2008.

Please contact the undersigned if there are any questions regarding information in this submission, or if additional information is required.

Sincerely,
KAWASAKI MOTORS CORP., U.S.A



Roger F. Hagie
Director Public Affairs

Enclosures

MODEL: 2006-2008 VULCAN® 900 CLASSIC (VN900B6F/L, B7F/L, B8F/L),
2007-2008 VULCAN® 900 CUSTOM (VN900C7F/L, C8F/L),
2006-2008 VULCAN® 900 CLASSIC LT (VN900D6F/L, D7F/L, D8F/L)
TITLE: FUEL HOSE INSPECTION/REPLACEMENT

RECALL

THIS BULLETIN IS OF THE HIGHEST PRIORITY AND MUST BE ACTED UPON IMMEDIATELY TO ENSURE CUSTOMER SAFETY.

Eligibility

Eligible Units

| Model | Vehicle Identification Number Range |
|------------|-------------------------------------|
| VN900B6F/L | JKAVN2B1✓6A000039 thru 010127 |
| VN900B7F/L | JKAVN2B1✓7A014001 thru 025334 |
| VN900B8F/L | JKAVN2B1✓8A030509 thru 034093 |
| VN900C7F/L | JKAVN2C1✓7A000017 thru 008604 |
| VN900C8F/L | JKAVN2C1✓8A015017 thru 016689 |
| VN900D6F/L | JKAVN2D1✓6A000035 thru 004907 |
| VN900D7F/L | JKAVN2D1✓7A010001 thru 015701 |
| VN900D8F/L | JKAVN2D1✓8A020001 thru 022152 |

Please check VSI (Vehicle Service Inquiry) in K-Dealer for other possible repair campaigns for eligible units.

Kawasaki will repair some units within the eligible range prior to you receiving them. **Verify eligibility using VSI in K-Dealer before starting the repair.**

Subject

On some eligible units, the fuel hose may not be securely connected to the fuel injector delivery pipe. Continued use of the vehicle can result in the fuel hose coming off, creating the possibility of a fuel leak resulting in fire or explosion that could cause injury or death.

Kawasaki Action

Initiate Campaign:

Kawasaki has initiated a Recall campaign to repair all eligible units. The repair consists of inspecting the fuel hose connection at the fuel injector delivery pipe and fuel pump and replacing the fuel hose if the lock is found to be damaged.

Notify Registered Owners:

Kawasaki is sending a Recall letter to all registered owners of eligible units. A copy of the letter is printed on the last page of this bulletin.

Dealer Action

Repair Eligible Units:

Repair all eligible units including sold units in the field and unsold units in your dealership inventory prior to delivery to the retail purchaser. It is the obligation of authorized Kawasaki retail Dealers to repair eligible units in Dealer's possession prior to retail sale. Failure to comply with this obligation to repair all units eligible for Recall or FDM campaigns by the Dealer constitutes a breach of the Dealer Sales and Service Agreement. Refer to Service Policies bulletin SP 05-01. Refer to the Repair Procedure section of the bulletin for details.

IMPORTANT NOTE:

- o *It's the law! Under the U.S. National Highway Traffic Safety Administration (NHTSA), Federal Law 49 U.S.C. Section 30120(i) requires dealers to perform Recall repairs before delivering any vehicle affected by the Recall to a purchaser.*

File behind the "MC" tab in your Kawasaki
"Service and Warranty" binder

Document Completed Repairs:

Federal law requires manufacturers to maintain accurate follow-up records on repairs performed on eligible units. Dealers MUST submit a Warranty Claim for each repair and/or inspection. Refer to the Warranty Information section of this bulletin for details.

NOTE:

If you fail to submit a Warranty Claim for a new unit that is subsequently sold and registered, the new owner will receive the Recall letter requesting the return of the vehicle to you for repair.

Submit Product Registration:

Submit the product registration to Kawasaki via K-Dealer immediately after retail sale of any eligible unit. Be sure to supply the correct customer name and mailing address. Kawasaki uses the product registration information for customer notification. Also, if you know that the customer has moved, please submit a Customer Update via K-Dealer.

Repair Procedure

Refer to the appropriate sections of the Service Manual for information and procedures related to parts removal and installation.

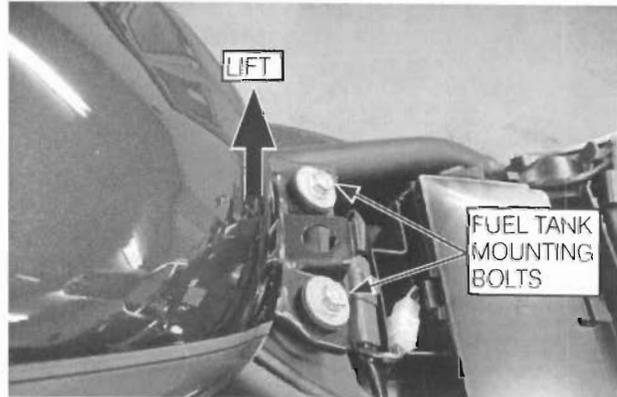
Service Manual

| MODEL | PART NUMBER |
|---------------------------------------|---------------|
| VN900B6F/B7F/B8F, VN900D6F/D7F/D8F | 99924-1366-04 |
| VN900C7F/C8F | 99924-1373-02 |

⚠ WARNING

Gasoline is extremely flammable and can be explosive under certain conditions. Make sure the area is well ventilated and free from any source of flame or sparks; this includes any appliance with a pilot light. Do not smoke. Turn the ignition switch OFF.

- Remove the seat
- Remove the fuel tank mounting bolts, then lift up the rear of fuel tank.



- Use a flashlight to illuminate the fuel hose connection area between the fuel tank and the air cleaner cover from the right side of the vehicle.

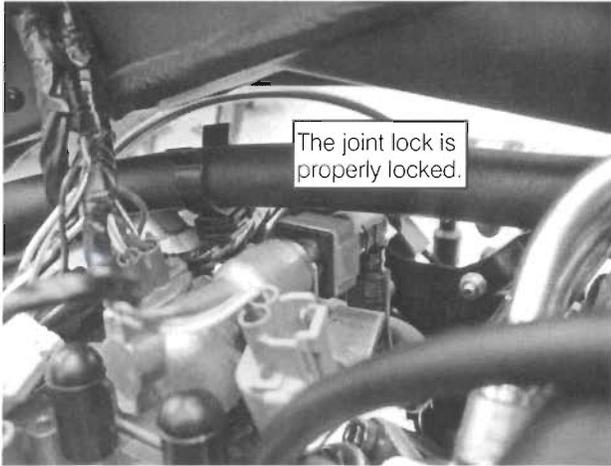


- Check to see if the fuel hose joint is fully seated on the fuel injector delivery pipe and the joint lock is properly locked.

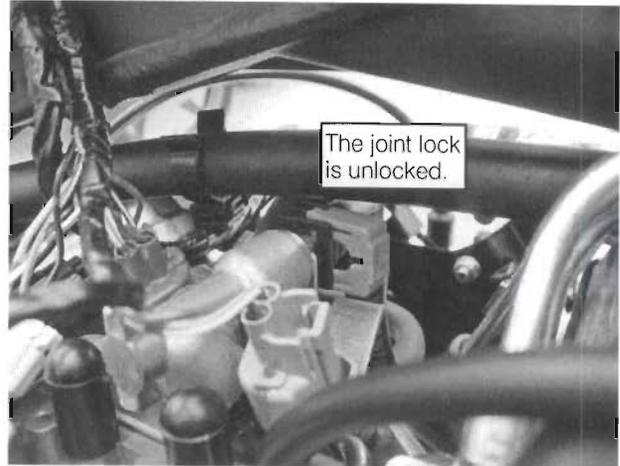
NOTE:

- o When properly attached, the joint lock should be down in the locked position. If the joint lock is in the raised position, it is unlocked and should be lowered into the locked position.

Correct



Incorrect



- ★ If the fuel hose joint is not properly connected or the joint lock is not properly locked, reinstall the hose joint and push the joint lock into the locked position.
- Push and pull the fuel hose to fuel injector delivery pipe connection two or more times to ensure that the hose joint cannot be disconnected.
- ★ Confirm that the fuel hose is properly attached and locked by pulling firmly on the fuel hose. If the hose slips off the fitting, check the hose for any damage before attempting to re-attach it to the fuel injector delivery pipe

CAUTION

The joint lock has a retaining edge that locks around the housing. Do not pry or excessively widen the edge of the joint lock for fuel hose removal, it will permanently deform the joint lock, resulting in a loose or incomplete lock. Do not lock the joint lock with the fuel hose removed from the delivery pipe since the edge of the retaining joint lock can be damaged, resulting in a loose or incomplete lock.

Good Lock



Damaged Lock



- ★ If the fuel hose is damaged or the joint lock will not lock when the fuel hose joint is properly connected to the delivery pipe, replace the fuel hose (the joint lock is permanently attached to the hose and cannot be replaced separately).
- Check the fuel hose joint for the fuel pump outlet pipe in the same manner as described for the fuel injector delivery pipe.



- Install fuel tank and seat.

NOTE:

- o *When a fuel hose joint is removed and reinstalled at any service or maintenance, push and pull the hose joint back and forth two or more times to make sure it is securely locked.*

Parts Information

Replace the fuel hose only if it or the joint lock is damaged or ineffective. To ensure parts availability to all dealers, parts required to complete the Recall must be ordered through Parts Order Services at (800)608-8490. The proper VIN for each unit being repaired will be required for each part ordered. Use the report detailing affected units in your dealership inventory to order repair kits for unsold units.

Parts Information

| DESCRIPTION | PART NUMBER |
|-----------------|-------------|
| TUBE-ASSY, FUEL | 51044-0027 |

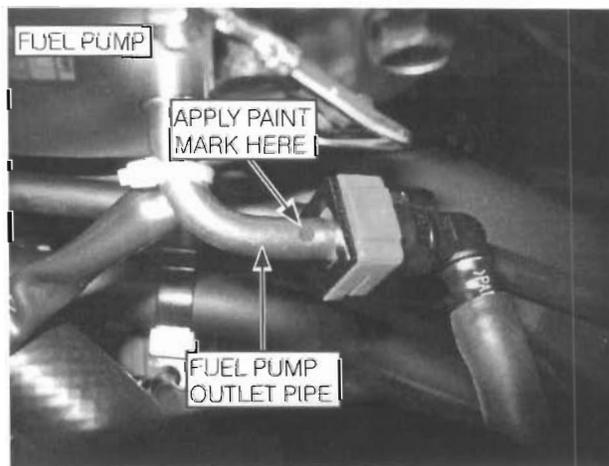
Warranty Information

This is a safety Recall campaign. Repair is authorized regardless of ownership or warranty status. Repairs **MUST BE PERFORMED IMMEDIATELY ON ALL ELIGIBLE UNITS** in the field and during initial assembly and preparation. See the Warranty Policies and Procedures Manual (claim type 3 information) for detailed instructions when submitting the Warranty Claim.

| | Inspection Only | Inspection & Replacement |
|----------------|---------------------|--------------------------|
| Job Code | 22217 | 22218 |
| Flat Rate Time | 0.2 hr | 0.5 hr |
| Failure Date | Same as Repair Date | Same as Repair Date |
| Claim Type | 3 | 3 |
| Part Number | 51044-0027 | 51044-0027 |
| Description | Tube-Assy, Fuel | Tube-Assy, Fuel |
| Qty | 0 | 1 |

Repair Verification

After repair or inspection, apply a paint mark to fuel pump outlet pipe as shown.



NOTE:

- o *Repair verification is an essential part of the repair procedure. Along with the physical repair verification mark, check VSI (Vehicle Service Inquiry) in K-Dealer for other possible repair campaigns for eligible units.*

VULCAN® 900 FUEL HOSE INSPECTION/REPLACEMENT WARNING AND RECALL NOTICE

Dear Kawasaki VULCAN® 900 Owner:

This notice has been sent to you in accordance with requirements of the National Traffic and Motor Vehicle Safety Act.

The reason for this notice:

Kawasaki Motors Corp., U.S.A. has decided that a defect which relates to motor vehicle safety exists in VULCAN® 900 Classic, Custom, & Classic LT models (VN900B6F/L, B7F/L, C7F/L, C8F/L, D6F/L, D7F/L, D8F/L). On some eligible units, the fuel hose may not be securely connected to the fuel injector delivery pipe. Continued use of the vehicle can result in the fuel hose coming off, creating the possibility of a fuel leak resulting in fire or explosion that could cause injury or death. Our records indicate that you have purchased one of these units.

What Kawasaki and your dealer will do:

Your Kawasaki dealer will correct this problem for you at no charge. The correction will consist of inspecting the fuel hose connection at the fuel injector delivery pipe and fuel pump and replacing the fuel hose if the joint lock is found to be damaged. The actual repair will take up to 30 minutes but may take longer due to scheduling at the dealership and the time needed to obtain required parts.

What you must do to ensure your safety:

Please call your authorized Kawasaki motorcycle dealer to schedule an appointment and take this letter with you at the time of your appointment.

UNTIL THE INSPECTION HAS BEEN COMPLETED

- DO NOT OPERATE YOUR MOTORCYCLE.
- STORE YOUR MOTORCYCLE IN A WELL VENTILATED AREA AWAY FROM ANY SOURCE OF IGNITION.

If you need help:

If you have questions or concerns that your dealer is not able to resolve, or you experienced the failure described above prior to receiving this letter and paid to have it corrected, please Contact Kawasaki's Consumer Services Department:

Kawasaki Motors Corp., U.S.A.
ATTN: Consumer Services Department
P.O. Box 25252
Santa Ana, California 92799-5252
(866) 802-9381 (toll-free) between 8:30 a.m. and 4:45 p.m. PT Monday through Friday.

If your dealer fails or is unable to remedy this defect without charge within a reasonable amount of time (60 days after you first attempt to obtain remedy), you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave. S.E., Washington, D.C. 20590, or call the toll-free Vehicle Safety Hotline at 1(888) 327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

If you received this notice in error:

Our records indicate you are the current owner of the vehicle described in this letter. If you no longer have the vehicle described in this letter, or if it has been repaired by an authorized Kawasaki dealer, please help us to update our records by calling Kawasaki toll free at (866) 802-9381. Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We are sorry for any inconvenience this may cause, but we have taken this action in the interest of your safety and your continued satisfaction with your Kawasaki motorcycle.

Sincerely,
Kawasaki Motors Corp., U.S.A.