



April 1, 2008

Mr. Daniel Smith
Associate Administrator for Enforcement
National Highway Traffic Safety Administration
1200 New Jersey Avenue, SE
Washington, D.C. 20590

RE: NHTSA Recall 08E-016, Hyundai Recall 082

Dear Mr. Smith:

Hyundai is providing, as attachments, a copy of the Technical Service Bulletin, owner notification letter, and three communications sent to Hyundai dealers regarding the trailer hitch wiring harness recall for 2007 and 2008 Santa Fe and Veracruz vehicles. The first owner notification letters were mailed on March 31, 2008 and an additional mailing will occur in April 2008.

Sincerely,

A handwritten signature in black ink that reads 'Robert Babcock'.

Robert Babcock
Senior Manager, Regulation and Certification Department

Attachments

Hyundai-Kia America Technical Center Inc.
6800 Geddes Road, Superior Township, MI 48198
TEL: 734-337-9499 FAX: 734-483-5919
www.hatci.com

HATCI is an authorized representative of both Hyundai Motor Company and Kia Motors Corporation; which are separate and distinct automotive manufacturers.

DATE: 03/11/2008

TO: All Hyundai Dealership General Managers, Sales Managers, Service Managers, Parts Managers, and Warranty Administrators

FROM: Hyundai Motor America

Subject: Campaign 082 – 2007/2008 Santa Fe and Veracruz Models – Trailer Wiring Harness Replacement

Hyundai Motor America is conducting a Customer Notification Trailer Wiring Harness Replacement Campaign on certain 2007 and 2008 model year Santa Fe and Veracruz models equipped with port-installed or dealer-installed trailer hitches manufactured by Thule Towing Systems.

The wiring harness supplier to Thule Towing Systems has identified that current leakage or a short circuit of a capacitor could cause heat related damage to the wiring harness converter module, which may cause additional damage to the vehicle. This campaign will provide instructions on completing the repair and submitting the Campaign claim for reimbursement.

In order to identify only those vehicles affected by Campaign 082, it will be necessary to access Hyundai Motor America's "Warranty Vehicle Information" screen via DCS On-line before the repair is started. The "Warranty Vehicle Information" screen will identify affected vehicles with an open Campaign 082. All in-stock vehicles, if any, must have Campaign 082 completed prior to retailing.

Enclosed with the Service Manager's letter are materials, which were developed for your use: Dealer Letter, Customer Letter, five (5) copies of the Technical Service Bulletin (TSB# 08-01-004) containing instructions on performing the service and submitting the campaign claim, and a VIN listing of your dealer stock vehicles affected by this campaign. A second Vin Listing will be provided to dealers at a later date which will include all dealer stock vehicles and customer vehicles that are affected by this campaign. TSB #08-01-004 will be available on Hyundai's Website on March 11, 2008.

New harnesses will be shipped to all dealers who have affected vehicles the week of March 10, 2008.

Customer notification letters will be mailed to all affected customers at a later date which will be provided to all dealers in advance of the mailing.

It is IMPORTANT TO SUBMIT A CAMPAIGN CLAIM FOR EACH VEHICLE SERVICED so your dealership can be compensated for your work and Hyundai can maintain accurate records of campaign completions.

LEGAL LIABILITY NOTICE: You are required to keep confidential any and all information and documents provided to you by Hyundai Motor America in the conduct of carrying out work for this service campaign. Hyundai Motor America dealers may use owner information provided for the campaign only for the purpose of conducting and performing this service campaign, and for no other purpose.

Hyundai appreciates your cooperation and support. Questions may be directed to your District Parts and Service Manager or Warranty HELPREP line at 1-877-446-2922.

HYUNDAI MOTOR AMERICA

DATE: 03/28/2008

TO: All Hyundai Dealership General Managers, Sales Managers,
Service Managers, Parts Managers, and Warranty Administrators
FROM: Hyundai Motor America

Subject: Campaign 082 – Additional Information - 2007/2008 Santa Fe and Veracruz Models – Trailer Hitch Wiring Harness Replacement

As previously announced, Hyundai Motor America is conducting a Customer Notification Trailer Hitch Wiring Harness Replacement Campaign on certain 2007 and 2008 model year Santa Fe and Veracruz models equipped with port-installed or dealer-installed trailer hitches manufactured by Thule Towing Systems.

In order to identify only those vehicles affected by Campaign 082, it will be necessary to access Hyundai Motor America's "Warranty Vehicle Information" screen via DCS On-line before the repair is started. The "Warranty Vehicle Information" screen will identify affected vehicles with an open Campaign 082. All in-stock vehicles, if any, must have Campaign 082 completed prior to retailing.

A second VIN Listing is being provided and includes all dealer stock vehicles and customer vehicles that are affected by this campaign. TSB #08-01-004 has been available on Hyundai's Website beginning on March 11, 2008.

Customer notification letters will be mailed to affected customers beginning on March 31, 2008.

It is IMPORTANT TO SUBMIT A CAMPAIGN CLAIM FOR EACH VEHICLE SERVICED so your dealership can be compensated for your work and Hyundai can maintain accurate records of campaign completions.

LEGAL LIABILITY NOTICE: You are required to keep confidential any and all information and documents provided to you by Hyundai Motor America in the conduct of carrying out work for this service campaign. Hyundai Motor America dealers may use owner information provided for the campaign only for the purpose of conducting and performing this service campaign, and for no other purpose.

Hyundai appreciates your cooperation and support. Questions may be directed to your District Parts and Service Manager or Warranty HELPREP line at 1-877-446-2922.

HYUNDAI MOTOR AMERICA

March 6, 2008

TO: ALL HYUNDAI DEALER PARTS MANAGERS:

Subject: Trailer Hitch Wiring Harness Replacement – Campaign Related Parts Shipment

Hyundai Motor America will be conducting a Customer Notification Trailer Hitch Wiring Harness Replacement on certain 2007 and 2008 model year Santa Fe and Veracruz models equipped with port-installed or dealer-installed trailer hitches manufactured by Thule Towing Systems.

The enclosed shipment of Control Modules parts should be designated by your dealership for replacement of dealer stock vehicles with an installed Trailer Hitch.

Your Service Manager will be receiving a Dealer Letter, a Technical Service Bulletin, and a VIN Listing of your dealership's affected dealer stock vehicles the week of March 10th, 2008.

Please contact your respective DPSM should you have any questions.

HYUNDAI MOTOR AMERICA

MOTOR VEHICLE RECALL

Dear 2007 or 2008 Santa Fe or Veracruz Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Hyundai has decided that a defect, which relates to motor vehicle safety, exists in certain model year 2007 and 2008 Hyundai Santa Fe and Veracruz vehicles that are equipped with a distributor-installed or dealer -installed accessory trailer hitch. The part numbers of the affected trailer hitches are:

Part Description	Hyundai Part Number
Santa Fe Trailer Hitch	U8610 2B000 and U8610 2B100
Veracruz Trailer Hitch	U8610 3J000

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

What is the problem?

- The trailer hitch wiring harness converter module may experience heat damage caused by current leakage or a short circuit of a capacitor within the module. Excessive heat may cause damage to the rear bumper area and may potentially result in a fire.

What will Hyundai do?

- To ensure that your vehicle's trailer hitch wiring harness converter module does not experience heat damage, we are asking you to schedule an appointment as soon as possible to take your vehicle to your Hyundai dealer. The Hyundai dealer will replace the trailer hitch wiring harness with one containing a new converter module that has been designed to prevent overheating from this condition. This procedure will be performed at no charge to you. You should plan to leave your vehicle at your Hyundai dealer to have this service performed. Repair times will vary and depend on your dealer's appointment schedule.

What should you do?

- We urge you to call your Hyundai dealer to schedule an appointment to have this work performed as soon as possible.

What if you have other questions?

- If you have any difficulty having this repair performed, we recommend that you call the Hyundai Customer Assistance Center at 1-800-633-5151. If you are still not satisfied that we have remedied this situation without charge, and within a reasonable amount of time, you may wish to write to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, D.C. 20590, or call their toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153), or go to <http://www.safercar.gov>.

We urge your prompt attention to this important safety matter.

Hyundai Motor America



HYUNDAI Technical Service Bulletin

Group	CAMPAIGN
Number	08-01-004
Date	MARCH, 2008
Model	SANTA FE / VERACRUZ

Subject **TRAILER HITCH WIRING HARNESS REPLACEMENT PROCEDURE (CAMPAIGN 082)**

CIRCULATE TO:	<input type="checkbox"/> GENERAL MANAGER	<input checked="" type="checkbox"/> PARTS MANAGER	<input checked="" type="checkbox"/> TECHNICIAN
<input checked="" type="checkbox"/> SERVICE ADVISOR	<input checked="" type="checkbox"/> SERVICE MANAGER	<input checked="" type="checkbox"/> WARRANTY MGR	<input type="checkbox"/> SALES MANAGER

IMPORTANT: DEALERS MUST PERFORM THIS CAMPAIGN ON ALL AFFECTED VEHICLES PRIOR TO CUSTOMER RETAIL DELIVERY.

IMPORTANT: WHEN A VEHICLE ARRIVES AT THE SERVICE DEPARTMENT, ACCESS HYUNDAI MOTOR AMERICA'S "WARRANTY VEHICLE INFORMATION" SCREEN VIA DCS ON-LINE TO IDENTIFY OPEN CAMPAIGNS.

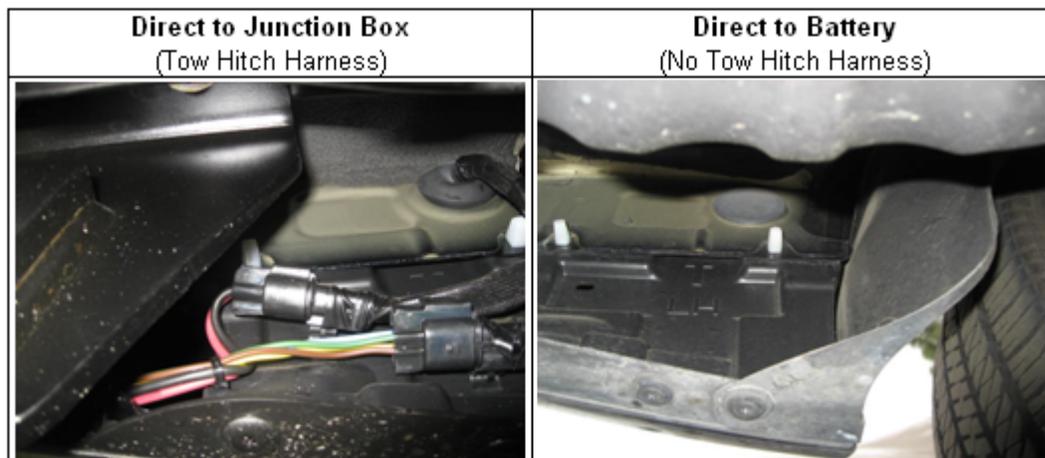
DESCRIPTION:

This bulletin provides a procedure to replace the tow hitch control module and harness.

VEHICLES AFFECTED:

- Model: Santa Fe (CM), Veracruz (EN)
- Affected vehicle range: VIN's equipped with a port-installed or dealer-installed tow hitch and the original tow hitch control module.

NOTE: Two (2) types of trailer hitch wiring harnesses have been installed on the affected vehicles. The type of wiring harness will determine the proper service procedure. Look inside the driver's side rear bumper, behind the rear wheel, to determine which procedure is appropriate for each vehicle.

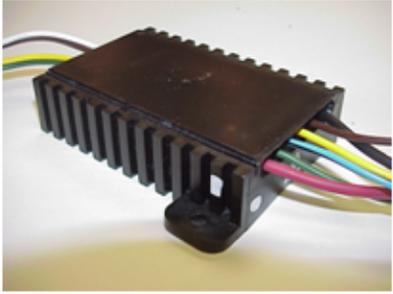


Direct to battery is not used on the Veracruz.

REQUIRED TOOLS:

- 10mm socket
- Ratchet handle
- Wire cutters
- Heat gun

REQUIRED PARTS:

Part #	FIGURE	REMARK
U8612-2B001 Santa Fe (CM) <i>Direct to Junction Box</i>		REVISED – 15A inline fuse
U8612-3J001 (EN Veracruz)		
U8614-2B001 Santa Fe (CM) <i>Direct to Battery</i>		REVISED – Two White Dots
U8614-2B000 Santa Fe (CM) <i>Direct to Battery</i>		PREVIOUS
U8612-2B000 (CM Santa Fe)		PREVIOUS
U8612-3J000 (EN Veracruz)		



DIRECT TO JUNCTION BOX SERVICE PROCEDURE (SANTA FE OR VERACRUZ):

1. Using a 10 mm socket, remove the negative (-) battery cable and secure it away from the negative battery post.

CAUTION: Failure to disconnect from the battery may cause damage to the new replacement tow hitch control module.



2. Carefully disconnect the two tow hitch harness connectors located on the driver's side, behind the rear wheel next to the muffler.

IMPORTANT: If no connector is present skip to the Direct to Battery Service Procedure.

NOTE: Connections may be separated by pressing on the locking tabs and carefully pulling apart.



3. Carefully cut and remove the 4 cable ties securing the tow hitch harness to the individual anchor points.

NOTE: Do not remove the anchors.



4. Remove the tow hitch control module and harness by grasping the module by the hand and gently rotating it back and forth until the adhesive separates from the bumper reinforcement.

NOTE: Removed modules/harnesses MUST be returned to the WTC. Parts return notices will be generated from the WTC for all replaced parts.

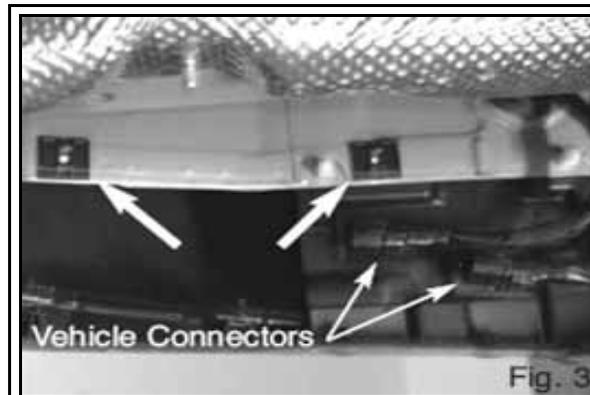
NOTE: DO NOT Damage the module.

NOTE: DO NOT CUT the attached wire harness or connectors.

5. Completely clean and remove all remaining adhesive tape from the top of the rear bumper reinforcement.

NOTE: Anchor points - if the tow hitch harness anchor points are still present skip to step 7.

6. Locate the anchor points from step 3. Clean area. Install new anchor points by pressing firmly in position. Using a heat gun, apply heat to each of the anchor points for 5 minutes to cure the adhesive.





HYUNDAI Technical Service Bulletin

Group

CAMPAIGN

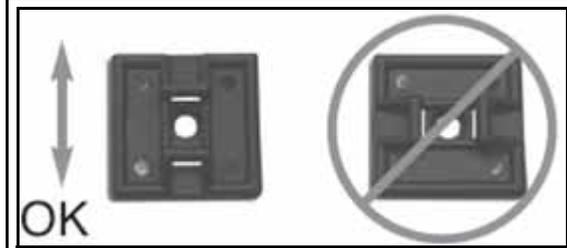
Number

08-01-004

NOTE: The new module can be identified by the external fuse holder.



NOTE: Anchor orientation



7. Insert matching connectors on the replacement tow hitch harness into the vehicle connectors. Press firmly into place until the locking tabs engage. Secure the tow hitch harness to the anchor points installed in step 6.



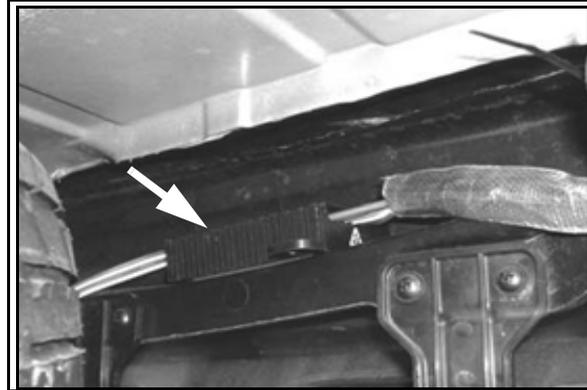
8. Route the wiring harness above the exhaust muffler, and bring the tow hitch control module to the center of the bumper.



9. Use one (1) cable tie and cable anchor to support the wire harness.



10. Secure the tow hitch control module above the ledge of the bumper by removing the adhesive backing and pressing firmly.



11. Route the tow hitch harness down along the bumper support bracket and secure into place with cable ties.



12. Remove the dust cover and carefully push the 4-pin flat trailer connector through the connector mounting bracket from under the vehicle until it snaps into place.





HYUNDAI Technical Service Bulletin

Group

CAMPAIGN

Number

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13. Reconnect the battery terminal.



DIRECT TO BATTERY SERVICE PROCEDURE (SANTA FE ONLY):

1. Using a 10 mm socket, remove the negative (-) battery cable and secure it away from the negative battery post.

CAUTION: Failure to disconnect from the battery may cause damage to the new replacement control module.



2. Raise the liftgate and remove the wiring harness access cover from the interior trim panel located on the left side of the vehicle.



3. Using a 10mm socket, remove the three fasteners securing the left tail light assembly to the vehicle. Carefully pull the tail light assembly away from the body and lay the assembly inside the vehicle. Do not allow the assembly to hang.

NOTE: Repeat steps 2-3 on the right side of the vehicle.



4. Cut the original trailer hitch wiring harness wires 2 inches away from the Scotch Lock.





HYUNDAI Technical Service Bulletin

Group

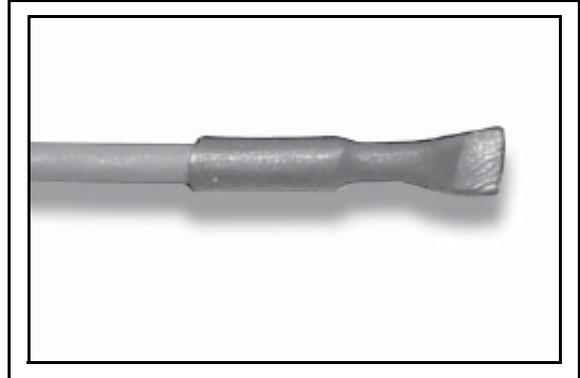
CAMPAIGN

Number

08-01-004

5. Seal original harness wires by placing one of the short heat shrink tubes over the end of each of the cut wires, total of 4 wires. Pinch ends and heat the shrink tube with a heat gun to seal the tube to the wire. Repeat for all wires cut (Brown, Yellow, Blue w/black stripe, and Green).

NOTE: The end of the shrink tube extending past the end of the wire should seal flat to keep moisture out.



6. Remove the ring terminal from the heat shield.



7. Cut the red wire towards the battery side near the heat wrap.

CAUTION: Disconnect battery cable prior to cutting red wire.



8. Remove the tow hitch control module and wiring harness that is attached to the bumper structure by gently rotating back and forth until the adhesive breaks away.

NOTE: Removed modules/harnesses MUST be returned to the WTC. Parts return notices will be generated from the WTC for all replaced parts.

NOTE: DO NOT Damage the module.

NOTE: DO NOT CUT the attached wire harness or connectors.

9. Completely clean and remove all remaining adhesive tape from the top of the rear bumper reinforcement.

10. Secure the tow hitch control module above the ledge of the bumper by removing the adhesive backing and pressing firmly.

NOTE: The new module can be identified by two (2) white dots as shown in the picture.





HYUNDAI Technical Service Bulletin

Group

CAMPAIGN

Number

08-01-004

11. Connect the power lead to the harness. Strip approximately 0.3in of the insulation from the end of the red wire cut in Step 7. Insert the stripped wire into the butt connector located on the red power input wire on the trailer harness module. Making sure the wire end is properly seated, make a crimp connection using a tool designed for insulated splices.

CAUTION: An improper splice will lead to intermittent operation of the harness or potential electrical system damage.

12. Apply heat directly to the splice, working from the center out to the edges, using a hot air gun or other heat source, until the tubing shrinks and the adhesive flows.



13. Position the ring terminal on the tow hitch harness black wire over the heat shield nut that was previously removed in step 6.



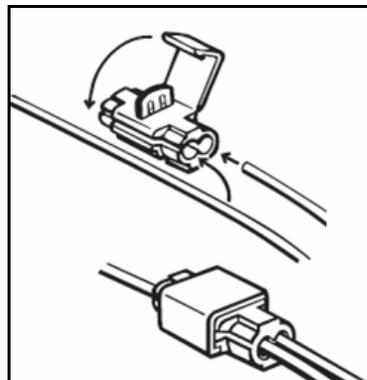
14. Using a fish wire, route the brown, yellow & blue/black wire from the control module up from under the body, behind the bumper and into the left (driver's) tail light opening. Route the Green wire from the tow hitch harness module behind the bumper brackets, up through the body and into the right (passenger) tail light opening.

15. Attach the tow hitch wiring harness to the wiring cut in the step 4. Splice the tow hitch harness wires as listed in the chart below, using the grease-filled wire taps provided.

Trailer Harness Wire Color	Cut Harness Wire Color	Function
Brown	Brown	Tail/Running Lights
Yellow	Yellow	Left Turn
Blue w/Black Stripe	Blue w/Black Stripe	Stop Lamps
Green	Green	Right Turn

CAUTION: Using non-grease filled connectors could lead to possible corrosion and light/harness malfunction.

16. To properly secure the wire tap, open the cover completely and lay the original wire completely into the exposed channel. Insert the tow hitch harness wire into the opening up to the stop. With both wires properly positioned inside the wire tap, use a pair of blunt nose pliers to seat the blade and pierce each wire in the wire tap. With the blade secured, close the cover of the wire tap, to lock it into place.



CAUTION: Failure to properly secure the wire tap will lead to intermittent operation of the harness and potential electrical system damage.



HYUNDAI Technical Service Bulletin

Group	CAMPAIGN
Number	08-01-004

17. Route the tow hitch harness down along the bumper support bracket and secure into place with cable ties.



18. Remove the dust cover and carefully push the 4-pin flat tow hitch connector through the connector mounting bracket from under the vehicle until it snaps into place.



19. Reconnect the battery terminal.



WARRANTY INFORMATION:

OP CODE	OP NAME	OP TIME
THITCR1	Direct to Junction Box	0.4 M/H
THITCR2	Direct to Battery	0.5 M/H

NOTE: Submit claim on Campaign Entry Screen.