

Recall Campaign

January 2008
FL514AB
NHTSA #07V-530
REVISED NOTICE

Copy of Letter to Owner - FL514AB Subject: Holland Simplex Fifth Wheel Pivot Spacers

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. This notice is also sent in accordance with the Canadian Motor Vehicles Safety Act.

Freightliner LLC, on behalf of its Freightliner Trucks Division and its wholly owned subsidiaries, Sterling Truck Corporation and Western Star Truck Sales, Inc., has decided that a defect which relates to motor vehicle safety exists on specific Freightliner Argosy, Business Class M2, Cascadia, Century Class S/T, Columbia, Coronado, and FLD vehicles; Sterling A/L-Line and Acterra vehicles; and Western Star 4900 vehicles manufactured between January 2, 2006, and June 29, 2007.

The latch lever pivot bolt assembly on certain Holland Simplex fifth wheels may have been over-tightened, which may distort the pivot bolt spacer sleeve. In addition, contamination or corrosion in the pivot may cause it to bind, preventing the fifth wheel jaw from latching securely around the trailer king pin. The incomplete latch condition is evident by looking at the fifth wheel coupling indicator on the side of the fifth wheel and inspecting the fifth wheel jaws after coupling to the trailer. Should the fifth wheel fail to latch without the driver's knowledge, the vehicle could be driven away and the trailer could disengage, increasing the risk of a crash.

The existing pivot bolt with spacer sleeve will be replaced with a shoulder bolt and washer.

Parts are now available for authorized dealers to order. Contact your authorized dealer to arrange to have your vehicle(s) modified and to assure that parts are available at the dealer. To locate a dealer, search online at www.FreightlinerTrucks.com, www.SterlingTrucks.com, www.WesternStarTrucks.com, or contact the Warranty Campaigns Department for assistance.

When you contact your dealer, refer to campaign number **FL514AB**. Once kit(s) are received at the dealership, the Recall will take approximately one hour and will be performed at no charge to you.

IMPORTANT: When the Recall has been completed, please ensure that a label has been affixed to your vehicle referencing **FL514AB**.

If you do not own the vehicle that corresponds to the identification number(s) which appears on the Recall Notification, please return the notification to the Warranty Campaigns Department with any information you can furnish that will assist us in locating the present owner. If you have leased this vehicle, Federal law requires that you forward this notice to the lessee within 10 days. If you are a subsequent stage manufacturer, Federal law requires that you forward this notice to your distributors and retail outlets within five working days.

If you are not able to have the defect remedied without charge and within a reasonable time, which is not longer than 60 days after you tender the vehicle for repair, please contact the Warranty Campaigns Department at (800) 547-0712, 7:00 a.m. to 4:00 p.m. Pacific Time, Monday through Friday, e-mail address WarrantyCampaigns@freightliner.com, or the Customer Assistance Center at (800) FTL-HELP or (800) STL-HELP, after normal business hours. You may also wish to submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the Vehicle Safety Hotline at (888) 327-4236 (TTY: 800-424-9153); or to <http://www.safercar.gov>. If your vehicle is involved in the Canadian portion, you may wish to notify Transport Canada, ASFAD, Place de Ville Tower C, 330 Sparks Street, Ottawa, ON K1A 0N5, or phone (800) 333-0510.

We regret any inconvenience this action may cause but feel certain you understand our interest in motor vehicle safety.

WARRANTY CAMPAIGNS DEPARTMENT

Enclosure

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Copy of Additional Letter for FL514B Only

Subject: Prior Replacement of Holland Simplex Fifth Wheel Pivot Spacers

SAF Holland USA, Inc. has informed Freightliner LLC that a number of vehicles involved in FL514 were repaired prior to the Recall. Please see the enclosed notice for further information about this Recall.

Your vehicle is part of the group that has already had the new shoulder bolt and washer installed on the fifth wheel.

If your vehicle has already been repaired, no further action is needed on your part. If you do not believe this work has been done or have any concerns, please take your vehicle to an authorized Freightliner LLC dealer to be inspected. The inspection will take approximately one hour and will be performed at no charge to you.

When talking with a dealer, please refer to campaign number **FL514B** and your vehicle identification number.

If you have questions or need further information, please contact the Warranty Campaigns Department at (800) 547-0712, 7:00 a.m. to 4:00 p.m. Pacific Time, Monday through Friday, e-mail address WarrantyCampaigns@freightliner.com, or the Customer Assistance Center at (800) FTL-HELP or (800) STL-HELP, after normal business hours.

WARRANTY CAMPAIGNS DEPARTMENT

Enclosure