

January 2008  
FL504A-G  
NHTSA #07V-302  
REVISED NOTICE

## Copy of Letter to Owner

### Subject: Bendix SR-7 Park Brake Valves

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. This notice is also sent in accordance with the Canadian Motor Vehicles Safety Act.

Freightliner LLC, on behalf of its Freightliner Trucks Division and its wholly owned subsidiaries, Sterling Truck Corporation and Freightliner Custom Chassis Corporation, has decided that a defect that relates to motor vehicle safety exists on specific Freightliner Argosy, Business Class, Business Class M2, Cargo, Century Class S/T, Classic, Classic XL, Columbia, Coronado, and FLD vehicles; Sterling A/L-Line, Acterra, and Cargo vehicles; and Freightliner Custom Chassis B2/S2 school bus chassis (Thomas Built Buses Saf-T-Liner) and VCL and XC motorhome chassis manufactured between August 13, 2002, and June 15, 2007.

Certain Bendix SR-7 spring brake modulating valves may have one or both of the following defects. The internal rubber check valves on the SR-7 valves may deform over time and potentially result in intermittent improper seating of the check valve. The valve body retainer of Parker Hannifin 90 degree single check valves that attach to the supply port of SR-7 valves may, after prolonged use, break apart and become lodged inside the SR-7 valves, either causing a leak out of the SR-7 valve or preventing air from properly exhausting from the SR-7 valve. Either of these defects may cause a delay in the application of the parking brake and the vehicle may roll away, resulting in possible property damage or personal injury. Normal service braking is not affected by either condition.

The SR-7 valve will be inspected and an internal check valve cartridge, the Parker external check valve, or the entire SR-7 valve will be replaced as appropriate.

Parts are now available for authorized dealers to order. Contact your authorized dealer to arrange to have the Recall performed and to ensure that parts are available at the dealer. To locate a dealer, search online at [www.FreightlinerTrucks.com](http://www.FreightlinerTrucks.com), [www.SterlingTrucks.com](http://www.SterlingTrucks.com), or contact the Warranty Campaigns Department for assistance.

When you contact your dealer, refer to campaign number **FL504A-G**. Once kit(s) are received at the dealership, the Recall will take approximately an hour and will be performed at no charge to you.

**IMPORTANT:** When the Recall has been completed, please ensure that a label has been affixed to your vehicle referencing **FL504A-G**.

If you do not own the vehicle that corresponds to the identification number(s) which appears on the Recall Notification, please return the notification to the Warranty Campaigns Department with any information you can furnish that will assist us in locating the present owner. If you have leased this vehicle, Federal law requires that you forward this notice to the lessee within 10 days. If you have paid to have this recall condition corrected prior to this notice, you may be eligible to receive reimbursement. Please see the reverse side of this notice for details.

We regret any inconvenience this action may cause but feel certain you understand our interest in motor vehicle safety.

If you are not able to have the defect remedied without charge and within a reasonable time, which is not longer than 60 days after you tender the vehicle for repair, please contact the Warranty Campaigns Department at (800) 547-0712, 7:00 a.m. to 4:00 p.m. Pacific Time, Monday through Friday, e-mail address [WarrantyCampaigns@freightliner.com](mailto:WarrantyCampaigns@freightliner.com), or the Customer Assistance Center at (800) FTL-HELP or (800) STL-HELP, after normal business hours. You may also wish to submit a complaint to the Administrator, National Highway Traffic Safety Administration, 400 7th Street SW, Washington, DC 20590; or call the Vehicle Safety Hotline at (888) 327-4236 (TTY: 800-424-9153); or to <http://www.safercar.gov>. If your vehicle is involved in the Canadian portion, you may wish to notify Transport Canada, ASFAD, Place de Ville Tower C, 330 Sparks Street, Ottawa, ON K1A 0N5, or phone (800) 333-0510.

WARRANTY CAMPAIGNS DEPARTMENT

Enclosure

# Recall Campaign



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## Reimbursement to Customers for Repairs Performed Prior to Recall

If you have already **paid** to have this recall condition corrected you may be eligible to receive reimbursement.

Requests for reimbursement may include parts and labor. Reimbursement may be limited to the amount the repair would have cost if completed by an authorized Freightliner LLC dealer. The following documentation must be presented to your dealer for consideration for reimbursement.

Please provide original or clear copies of all receipts, invoices, and repair orders that show:

- The name and address of the person who paid for the repair.
- The Vehicle Identification Number (VIN) of the vehicle that was repaired.
- What problem occurred, what repair was done, when the repair was done.
- Who repaired the vehicle.
- The total cost of the repair expense that is being claimed.
- Proof of payment for the repair (such as the front and back of a cancelled check or a credit card receipt).

Reimbursement will be made by check from your Freightliner LLC dealer.

Please speak with your Freightliner LLC authorized dealer concerning this matter.