



RECREATIONAL VEHICLE SAFETY RECALL NOTICE

Customer Name
Street Address
City, ST Zip

Safety Recall: 07V-164
Service Advisory: 07-081

VIN: 4YDF...

Dear Customer Name:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Keystone RV Company has decided that a defect which relates to motor vehicle safety exists in certain model year 2007 Montana Fifth Wheels. As a result, Keystone RV is conducting a safety recall. We apologize for any inconvenience this action may cause you; however your safety and continued satisfaction are of the utmost importance to us.

***Reason
for this
recall***

The taillight sockets on your recreational vehicle may not maintain contact with the bulb. As a result the taillights may not function reliably. Failure to remedy this situation may result in an increased risk of a rear end collision while driving due to other drivers not being warned of your stopping and/or turning.

***What we
will do***

Keystone representatives have been in contact with the staff at your selling dealership regarding this situation. They now stand ready to inspect the taillight sockets and replace them if necessary. The service and parts required for this corrective action will be provided at no charge to you.

***What we
need you
to do***

At your earliest convenience, please make an appointment to have your Montana serviced by your dealership. The labor time to perform this correction is approximately 1 hour. Please ask your dealer if you wish to know how much additional time will be needed to schedule and process your Montana for this repair.

***If you have
questions***

Your Montana dealer is best equipped to obtain parts and provide service to ensure your Montana is corrected as promptly as possible. If your dealer is unable to assist or if you take your Montana to your dealer on the agreed service date, and the dealer does not remedy the condition within a reasonable amount of time, or without charge to you, please contact Keystone Customer Service by calling 1-866-425-4369.

If after contacting your dealer and Keystone Customer Service you are still not satisfied we have done our best to remedy this situation, you may also submit a written complaint to: Administrator, National Highway Traffic Safety Administration, 400 Seventh Street SW, Washington, DC 20590. You may call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153; or go to <http://www.safercar.gov>.)

Thank you for your attention and cooperation in this matter.

Sincerely,

KEYSTONE RV COMPANY

Rick Deisler
Sales & Service Manager

cc: National Highway Traffic Safety Administration (NHTSA)



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