

**COPY OF OWNER NOTIFICATION FOR U.S. AND CANADIAN OWNERS**

XYZ Corporation  
3240 Arrow Drive  
Anywhere, YZ 99999

IMPORTANT: SAFETY NOTICE

SAFETY - RECALL PROGRAM FOR INSPECTING AND/OR REPLACING THE OIL FILLER CAP ON C15 TRUCK ENGINES IN CERTAIN KENWORTH 2005-2007 T600 AND T800 CHASSIS

MODELS INVOLVED - C15 Truck Engines in Kenworth T600 and T800

Dear Caterpillar Product Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. This notice is also in accordance with the requirements of the Canadian Motor Vehicle Safety Act. Caterpillar has decided that a defect which relates to motor vehicle safety exists in trucks equipped with certain Caterpillar C15 truck engines. These are in certain 2005 thru 2007 Kenworth T600 and T800 chassis on the products listed below.

The oil filler cap can become dislodged due to cap damage or improper installation and become lodged in the u-joint of the steering driveline and steering gear. If the cap becomes lodged in this area, it may result in difficulty steering the vehicle and/or cause complete steering lock-up, which could result in a vehicle crash. The oil filler cap will be inspected and replaced, if necessary, and oil cap retention will be changed, based on the engine model and configuration, to prevent steering lock up on the products listed below. You will not be charged for the service performed.

If you are a lessor of these vehicles, you must forward this letter to your lessee within ten days.

If you have had your vehicle repaired for this condition prior to receipt of this notice and incurred any costs, you may be eligible for reimbursement. Please contact Caterpillar at this toll free number (800) 447-4986.

If you no longer own the truck with this engine, please contact Caterpillar at this toll free number (800) 447-4986.

Contact your local Caterpillar dealer immediately to schedule this service. The dealer will advise you of the time required to complete this service.

If the dealer is unable to have the inspection and repair made, please contact:

Caterpillar Inc.  
PO Box 610  
Mossville, IL 61552-610  
Attn: Engine Products Division  
Truck Engine Call Center  
Telephone: (800) 447-4986

If you are unable to have the inspection and repair made within 60 days or without charge, you may submit a complaint to:

In the U.S.  
Administrator  
National Highway Traffic Safety Administration  
1200 New Jersey Avenue, S.E.  
Washington, D.C. 20590  
Telephone: 1-888-327-4236 (TTY:1-800-424-9153) or go to  
<http://www.safercar.gov>

In Canada  
Transport Canada  
Road Safety and Motor Vehicle Regulation  
Ottawa, Ontario KIA 0N5  
Telephone: (613) 993-9851  
Caterpillar Inc.

Please refer the dealer to their Service Letter dated 30Nov2007 when scheduling this service.

We regret the inconvenience this may cause you, but urge you to have this service performed for your added safety and satisfaction.

Caterpillar Inc.

Identification #(s)

Attached to 30Nov2007 Service Letter