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# RECALL CAMPAIGN BULLETIN

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Reference:

NTB08-020

Date:

February 16, 2008

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## VOLUNTARY RECALL CAMPAIGN HITCH MOUNTED BICYCLE RACK

NHTSA # 08E-014

### INTRODUCTION

Thule<sup>®</sup>, a bicycle rack manufacturer that supplies bicycle racks to Nissan dealers, has decided that a defect that relates to motor vehicle safety exists in certain hitch mounted bicycle racks (Nissan part number 999R5-AR000). There is a pinch point in the bicycle rack that can potentially cause a severe hand or finger injury when moving the bicycle rack bracket to its down position.

To remedy this potential condition, a retrofit kit is available free of charge to customers from Nissan to repair the bicycle rack. The kit includes a bumper, a warning sticker and written instructions regarding the installation of both.

Installation of the retrofit kit is simple, requires no tools and takes only a few minutes. Customers can install the kit themselves.

**DO NOT USE A BICYCLE RACK THAT IS AFFECTED BY THIS CAMPAIGN UNTIL IT HAS BEEN RETROFITTED.**

### DEALER RESPONSIBILITY

It is the dealer's responsibility to check each bicycle rack affected by this voluntary safety recall which is in a dealer's inventory. **Federal law requires that new product in a dealer inventory which is the subject of a safety recall must be corrected prior to sale. Failure to do so can result in civil penalties by the National Highway Traffic Safety Administration.**

Customers that need a retrofit kit or additional information regarding this campaign should be directed to the National Consumer Affairs Department:

Nissan North America, Inc.  
P.O. Box 685003  
Franklin, TN 37068-5003  
1-800-NISSAN1 (1-800-647-7261).

## OWNER'S LETTER

Dear Nissan Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Thule, a bicycle rack manufacturer that supplies bicycle racks to Nissan dealers, has decided that a defect that relates to motor vehicle safety exists in certain hitch mounted bicycle racks (Nissan part number 999R5-AR000). Your Nissan dealer records indicate that you may have purchased a bicycle rack potentially affected by this issue.

### Reason for Recall

There is a pinch point in the bicycle rack that can potentially cause a severe hand or finger injury when moving the bicycle rack bracket to its down position. It is important that you stop using this bicycle rack immediately.

### What Nissan Is Doing

Enclosed for you to install is a retrofit kit free of charge to repair the bicycle rack. The kit includes a bumper, a warning sticker and written instructions regarding the installation of both.

What You Should Do

**DO NOT USE THE BICYCLE RACK UNTIL IT HAS BEEN RETROFITTED USING THE KIT PROVIDED.**

If you have additional questions you may contact the National Consumer Affairs Department, Nissan North America, Inc., P.O. Box 685003, Franklin, TN 37068-5003. The toll free number is 1-800-NISSAN1 (1-800-647-7261). You may also notify the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

**Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.**

Thank you for your cooperation. We are indeed sorry for any inconvenience this may cause you.

